

# Community Transport Program Guidelines

Summary of changes V.2 – March 2023

Major Changes

No major changes to the Community Transport Program Guidelines

Minor Changes

## Section 1 – Introduction

Minor changes to language to reflect linkage to Communities 2032 and increased emphasis on the initiative's objective in reducing social isolation

## Section 3 – Program Requirements

3.4 Referral to Alternative Services: updated webpage of Community Transport information and list of providers.

## Section 7 – Contact

Updated department phone and email contact details for State-wide Operations team.

## Appendix – report data guide

1.11 Access Indicator – Clarification to record Accompanying Carer (5) and Primary Reason for Trip (6) codes more consistently to ensure accuracy in reported data when counting carers.

1.13 Primary Reason for Trips - Clarification to record Accompanying Carer (5) and Primary Reason for Trip (6) codes more consistently to ensure accuracy in reported data when counting carers.

