

20/3/15
from: Fran Gose

Parenting: three years of implementation under CYWR

'Far too many Cape York parents remain either unable or unwilling to change their behaviour, and to step up to the plate when it comes to parenting responsibilities. Addiction remains a major problem.'¹

Building parenting capability under CYWR

Children are highest on the scale of moral obligation. Next to education, parenting is likely to be the single biggest thing that we can influence to make a positive difference.

There is a history of Indigenous people in Cape York (and elsewhere) calling for support to build their parenting capability. A number of reports over a long period recommend that urgent effort is required to build parenting capability as it is critical to improving outcomes in areas such as school attendance and performance, child safety, and crime prevention.²

Adverse intergenerational effects have accumulated in families as the result of passive welfare, alcohol dependence, excessive sickness and premature death, the frequency with which people (including parents and carers) go to prison or into detention, and past policies of forced removals. These adverse impacts are felt very acutely in parenting. Indigenous people sometimes refer to the 'lost generations' to describe the extent and cycle of this intergenerational impact. Poor parenting puts children at risk of persistent social, emotional and behavioural difficulties that in childhood may manifest in disruptive behaviour, or children being excessively quiet, anxious or withdrawn, passive and unresponsive.

About 50% of Indigenous children in Queensland are known to Child Safety, and Indigenous children are at least four times more likely to be substantiated for harm. These figures are more extreme in remote communities.³

Interrupting the vicious intergenerational cycle, and responding to the child safety crisis, means effectively rebuilding Indigenous parental responsibility.

Under CYWR, It Takes a Village to Raise a Child (ITAV) is the banner for a range of strategies that have been put in place to help:

1. Re-establish a *community wide positive social norm* about parenting.
2. Build the *capabilities of individual parents, carers and families*.

From the outset, under CYWR we realised that parental capability needed to be built for both:

1. Those 'above the line'—that is, where children's basic needs are being met but support to parents could help children reach their full potential.

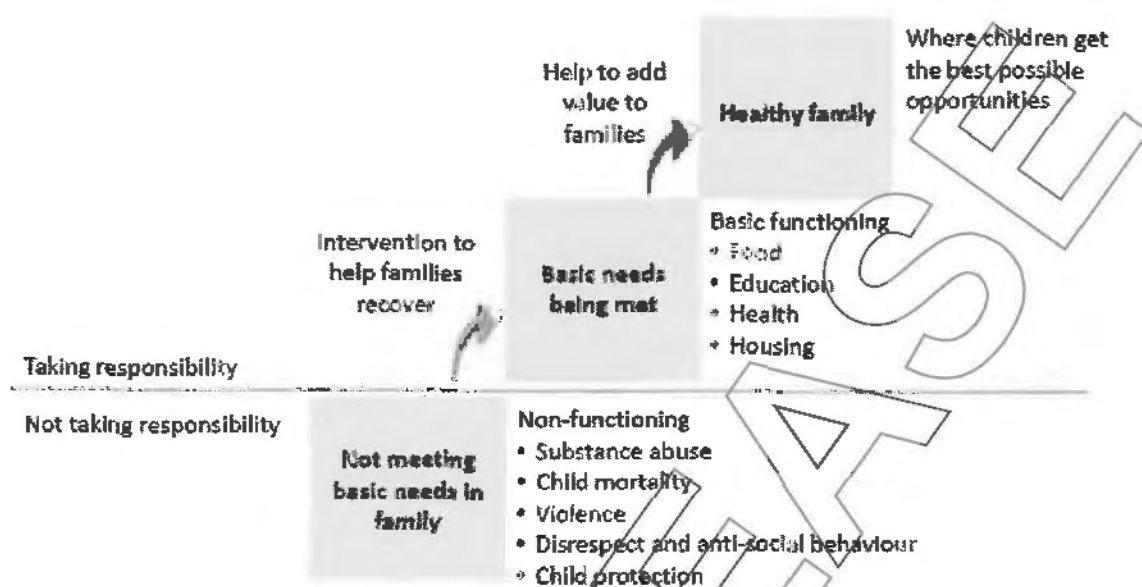
¹ Pearson, Letter to Commissioner Carmody, 7 May 2013

² See e.g. Johnston 1991, RCIADIC, vol. 4.; Aboriginal and Torres Strait Islander Women's Task Force on Violence 1999, at pp. 156 & 258; see also HREOC 1997; Zubrick et al. 2005, pp. 571–5; CCC 2009 Restoring Order; Carmody T 2013, Queensland Child Protection Commission of Inquiry Final Report. Forrest A 2013 Creating Parity.

³ Carmody T 2013, Queensland Child Protection Commission of Inquiry Final Report.

2. Those 'below the line'—that is, where children's basic needs are not being met. Parents and carers operating below the line have complex challenges and high dysfunction.

Figure 1 Parental capability must be built both 'above the line' and 'below the line'



Source: ITAV Business Case provided to DATSIP In November 2012.

Parenting efforts must be buttressed by other initiatives

While parenting support is critical, no parenting program alone can respond in all circumstances to the scope and level of dysfunction that impacts adversely on child development. Efforts to tackle poverty, welfare dependence, social alienation, substance abuse, lack of support for young single parent families, mental health problems, inadequate housing and overcrowding, relationship conflict, domestic violence and criminal offending—are all required to promote positive parenting outcomes.

Our reform model is based on taking a comprehensive approach and having multiple mutually reinforcing initiatives to restore positive social norms, and multiple opportunities for individuals and families to build capability.

To ensure parents are meeting their basic responsibilities, CYWR mandates minimum parental obligations and ensures that there is local authority to intervene where these basic responsibilities are not being met. Basic obligations under CYWR are: ensuring school attendance, abiding by the law, keeping children safe from neglect and abuse, and meeting housing tenancy obligations.

Where basic responsibilities have been breached, under CYWR the Families Responsibilities Commission (FRC) responds and its Local Commissioners will conduct conferences.

- Conferencing by Local Commissioners can plan and agree the supports needed to assist a person, family or household to meet their basic obligations, e.g. through referral to the Wellbeing Centre to deal with substance abuse, or to MPower where the household finances are not being managed in a way that ensures children's needs are being

prioritised, and to parenting where a parent needs assistance in terms of managing children's behaviour.

- For those who need it the most, after conferencing, Local Commissioners may impose a Conditional Income Management order to ensure the household rent and electricity bills are paid, and there is money available for children's clothing and food for the family.

The FRC model has proven to be an effective catalyst for re-establishing Indigenous authority, shifting social norms, getting people to take greater responsibility for themselves and for the care of their children, and to access supports to turn their lives around.

Individuals may be referred to ITAV via the FRC, or individuals and families may voluntarily seek support from ITAV.

ITAV under CYWR

Cape York Partnership's (CYP) ITAV program began in Coen, Hope Vale and Mossman Gorge in September 2010. It began in Aurukun on 1 July 2011, after funding that had supported a local council program was transferred to CYP.

From the outset, ITAV has been underpinned by positive parenting principles (see Figure 2) and Triple P sessions are a central pillar of ITAV that can be delivered to assist individuals and families.

Figure 2

Principles of Positive Parenting

- Recognise child as an individual with a claim to rights
- Create a positive learning environment to encourage a child to develop their full potential
- Ensure safe and engaging environment for a child to explore, experiment and play
- Foster relationships with a child based on mutual respect and team work
- Spend quality time talking with a child and showing affection
- Respond positively when a child requests help and attention
- Recognise and praise child for good behaviour
- Teach new skills and behaviours and help child learn to solve problems for themselves
- Use 'Ask, Say, Do' approach to break complex skills steps and teach through prompts
- Prevent behaviour problems by setting rules, engaging in activities, using incentives, consequences and follow up discussions
- Manage misbehaviour with calm instructions and consequences like quiet time and timeout
- Use constructive and assertive discipline and not physical or verbal punishment
- Have realistic expectations about a child's behaviour and choose goals developmentally appropriate for the child
- View parenting as part of a larger context of personal self-care, resourcefulness and wellbeing
- Assess self strengths and weaknesses, develop coping skills, did relaxation, stress management and reduce negative parenting thoughts
- Build support with partner to improve communication skills, share feedback, problem solve, dealing with problem behaviour and improving relationship happiness

Source: ITAV Business Case provided to DATSIP in November 2012.

Triple P has been developed at the University of Queensland by Professor Matt Sanders and colleagues. Triple P is internationally recognised as having one of the strongest evidence

bases of any parenting program, and also is supported by some evidence that shows it is effective for Indigenous people (see **Appendix A**).

Under ITAV there has been a focus on:

1. 'Baby College' to help expecting parents learn practical skills to care for their baby.
2. 'Positive Kids' to work with parents to encourage positive behaviour.
3. 'Strong Families' to support families to break negative cycles of behaviour, including problems around money, unemployment, violence, substance abuse and gambling.

In addition to being underpinned by positive parenting principles and having Triple P sessions as a central plank, a great deal of work under ITAV has been devoted more broadly to purposeful engagement to change social norms around parenting, build an understanding of its central importance and a desire to take up opportunities to build individual and family capability.

Handicraft sessions have provided a key avenue for engagement around parenting. In addition, from 2013 we have worked to harness the reform leadership shown by Natural Leaders in parenting, including through the introduction of Home Crew and Home Pride home visits. 'Blitzes' are conducted within the home of participants in the program around money management, home making and food. In 2014, ITAV further strengthened its focus on purposeful engagement by building on handicraft sessions through Family Days and cooking demonstrations/shared meal events.

From the outset it was recognised that building local leadership around parenting was vital to change social norms, and high professional input was required. Triple P elsewhere is often delivered by staff having a recognised social work/psychology or counselling degree, whereas typically CYP aims to recruit and develop the capacity of local Indigenous staff (supported by professional supervision), and otherwise harness Natural Leadership to drive change in this area.

The key challenge relating to Triple P in CYWR communities is not so much to show that Triple P works (there is strong evidence for that from elsewhere across a wide range of contexts), but rather that it can be successfully implemented under CYWR.

Despite its strong evidence base, substantial modification of the Triple P program resources has been required for implementation in CYWR communities. For example, we have needed to have a strong focus on staff capacity building and modification of Triple P materials to suit delivery by our local Indigenous staff.

The stigma associated with seeking help for parenting and the perception that parenting support is only for 'bad parents' has been more difficult to overcome to develop positive engagement and a ready willingness to embrace the opportunity presented through parenting support, than has been the case in other areas such as MPower or Student Education Trusts.

The implementation of ITAV under CYWR remains relatively new and continues to require innovation and adaption to get the implementation of this evidence-informed program right. Given the relative newness of this experimental endeavour we believe we have made significant gains and learnt important lessons from which we can continue to drive better outcomes in the future. We also believe that there are very important positive outcomes as a result of ITAV, and for which momentum will continue to build.

Outcomes under ITAV: positive shifts are occurring

Contractual reporting requirements place a great deal of emphasis on reporting inputs and *outputs rather than capturing and reporting ITAV outcomes*. The stories of personal and family transformation provide some understanding of the hard won gains achieved through this *important work*. A number of brief examples from our case notes are outlined:

1. Partner is having a lot of trouble getting their child to attend and stay at school during the day while the partner goes to work. The problem has been ongoing for some time and the partner is very stressed and has come to the attention of the FRC.

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Partner attended ITAV and learned about the importance of spending special time with their child whilst also being calm and assertive about correcting bad behaviours. With the assistance of other family members and behaviour charts, the partner is working hard to encourage their child to attend school. ITAV staff members are also assisting the partner to work with the school to ensure that the partner's child receives the attention they need. There is still much hard work to be done, but this partner is becoming familiar with the tools they need to get the best outcomes for their child.

2. Partner was distraught that their children had been removed by Child Safety and wanted to see how they could improve their parenting skills to get their children back. The partner admitted they need to learn how to better control anger.

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The partner has been working with ITAV staff to improve their parenting skills and learn some techniques to better cope with their anger. ITAV has also assisted the partner to liaise with Child Safety where possible. The partner still has a lot of hard work to do before things can dramatically improve, but they appear willing to do the legwork required.

3. Partner was having trouble getting their children to attend school, as well as managing their children's behaviours. They were receiving little support from the children's other parent, and were stressed about what the future would hold.

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The partner has consistently attended ITAV sessions for the last couple of years, working on improving their parenting skills to give the best lives they can to their children. The partner reported that the things they had learned made a positive difference to their relationship with their kids. They were less stressed and felt more able to cope. Since then, things have continued to improve.

4. A partner was incredibly stressed and fatigued after continuously caring for their grandchildren. They were not coping well and needed strategies to improve their situation.

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The partner came to ITAV to understand how they could better manage the stress of caring for their grandchildren and also help their own children to be better parents. The partner has worked continuously with ITAV staff to understand the importance of relaxation and mediation in calming themselves. They have asked for ongoing advice on how to assist their children to



parent more effectively. The partner has shown great dedication in learning new skills and improving their situation. Things are improving for this family.

In just three years positive changes are occurring. As more individuals and families embrace the opportunity to build their parenting capability, and our coalition of reform leaders in this area builds, we believe we will reach a 'tipping point' that establishes a new norm that sees children come first, and supporting their development seen as an absolute priority.

Lessons learnt

There are five key lessons learnt from the implementation of ITAV.

1. *Stigma about seeking support for parenting remains a barrier*

There is something of a paradox that presents a challenge for our work in the area of parenting. While Indigenous people, families and parents generally do want better for their children than they have for themselves, and they want for their children what they see children in the mainstream have, there is a stigma attached to seeking help with parenting that must be overcome. Many years of child safety interventions and the internalisation of a passive welfare mentality, means that our partners in community perceive parenting support as something that is for 'bad parents' rather than something that could help anyone to become a better parent. Across some sections of community there remains a negative/punitive perception of parenting programs.

We want all individuals and families to be actively engaged in becoming the best parent they can be and focused on ensuring every child can achieve their full potential. Our first challenge is to get parents, families, leaders and service providers 'on board' and to destigmatise talking, thinking and focusing on supporting parents and families to build their parenting capabilities. We want people in CYWR to be enthusiastic and interested in voluntarily engaging with our parenting supports, as well as when they are referred through the FRC.

2. *We need to continue to build intrinsic incentives, as well as aligning extrinsic incentives*

Aligning incentives is vital to changing social norms around parenting, particularly through welfare reform to ensure that welfare payments are not seen as 'money for nothing' but rather as payment to which basic obligations attach, including basic parenting obligations, and which are conditional on those basic obligations being fulfilled.

ITAV also seeks to provide a system of extrinsic incentives to help 'get people through the door' and to maintain their commitment to engaging with the program over a period of time. Perhaps more than in any other area of our work, however, we also need to continue to activate intrinsic motivation to generate long term commitment and change in the area of parenting. We need to activate the desire to strive to be a better parent and to engage in trying to be a better parent for its own sake and for the rewards inherent in parenting. We want for parents to enjoy their children, to enjoy being with them and to feel able to learn and explore their world. We need to engage people to want to learn to be the best parent they can be. For example, it is our experience that some community members can be motivated to learn new skills by the idea that 'if you want for your children what those non-Indigenous children have, then you need to do what those parents do' (e.g. talk, read, sing,

non-violent discipline). We want many parents and grandparents to approach our team about getting parenting support.

Parenting activities should be fun and energising across the community – e.g. by using play and expressive activities (songs, games, drawing, stories, role plays) to engage parents and children, while promoting ongoing reflection about how they relate to each other. We are working with our reform coalition of Natural Leaders in this area to continue to empower them to take a leading role.

3. *Helping 'above the line' and 'below the line': ensuring professional clinical assessments and integrated case management are available when needed*

ITAV has had considerable success supporting those 'above the line', although more can be done in this respect. Supporting those 'below the line' through ITAV was always going to be a substantial challenge, and while we are having some success we need to improve how the network of providers under CYWR can assist to respond in such circumstances.

Those below the line may be 'drowning' in their immediate problems, 'what is the point in our children going to school? What is the point in trying to save money for them? What is the point in encouraging them to do well?'⁴ Some of these parents can be assisted to tackle issues through ITAV in combination with MPower and other supports.

In other circumstances parents who are dealing with acute issues may be referred to ITAV by the FRC, e.g. where a parent is very unwell, and careful assessment is required. It may not be possible for parents or children to benefit from a parenting program or to complete the Triple P parenting sessions until such time as mental health and substance issues have been addressed for example. Alternative assistance and expertise may be required, including professional clinical assessments of parents and/or children in order that acute issues can be appropriately responded to (e.g. through referral to the Wellbeing Centre).

There is a lack of professional clinical assessments available through the Wellbeing Centres. Even if these were to be conducted as required it is unlikely that information would be shared with ITAV so that Integrated Case Management could occur. Privacy reasons are cited for not sharing this information. Currently when ITAV receives referrals from the FRC there is no information made available, even in terms of the FRC trigger (e.g. child safety notification) which can assist ITAV staff in making an initial assessment of the partner and whether referral to ITAV is timely or whether they may need clinical support.

Wellbeing Centres have been built in each of the four CYWR communities to provide holistic and community-based approaches to drug and alcohol addiction, gambling, violent behaviour, anger management problems and mental health disorders. Wellbeing Centres, which are run by the Royal Flying Doctor Service, must be the providers of the therapeutic support needed. They are staffed with a coordinator, a counsellor and one or more community support workers. These staff members are supported by a part-time medical practitioner and a senior Indigenous health worker. Wellbeing Centres and ITAV parenting strategies should be complementary and mutually reinforcing of positive change, but should not overlap.

⁴ Pearson, Our Right to Take Responsibility, p. 47.

4. Leveraging parenting strategies across Cape York Partnerships and CYAAA, and through other stakeholders

ITAV is now beginning to work far more closely to integrate its work within the CYAAA schools and with Student Case Managers so that consistent and reinforcing parenting information can be provided through these avenues. In Aurukun parenting will increasingly be co-located on the school campus, in the facility previously used for the Alternative Secondary Provision.

In addition work has commenced to consider how incentives and work across Home Pride and Student Education Trusts can be better leveraged to support parenting strategies. Engagement with Student Education Trusts is very strong, and there is a great deal of opportunity to activate engagement in parenting through Student Education Trust toy and book sale events, for example, by providing an opportunity for shared interaction between parents, children and parenting consultants who can use this opportunity to role model positive parenting behaviours, develop understanding of children's developmental needs and provide parenting guidance.

5. Continuing to work in a systematic rather than an ad hoc way with Child Safety

Recently steps have been made to improve on what had previously been only an ad hoc connection between child safety, reunifications, the operations of the FRC and ITAV.

The right thing is for a child to be with their biological parents. Under ITAV we will do everything to support a family to achieve this but not leave children vulnerable.

- If a child is at risk, family members should feel empowered to step in to support the parents to take responsibility for meeting their child's needs.
- Where a child is not safe in their home, their kin should be empowered to take responsibility to care of them.

Some parents in these communities say they 'don't know how to bring up kids any more' and others express concern about the lack of 'discipline' and that parents don't know what to do about their children because they think 'they can't touch them anymore', 'we can't touch the kids and the kids know it'. We must continue to tackle the need for non-violent parenting and develop new strategies in this area.

The future of CYP's parenting support

We will continue to aim to promote parents learning new skills by pursuing community wide strategies, as well as working more intensively with individuals, families and groups, including through Triple P sessions. We continue to focus on the following areas:

1. *Thinking about our kids* – getting people focused on their children's needs and factors that impact on development.
2. *Thinking about ourselves as parents* – getting people understanding why parents are important. Explore what is hard and what is easy for parents to do.
3. *Thinking about family relationships* – parenting doesn't occur in isolation and this gets people understanding the roles of other family members who may be important

supports or influences. Relationships in the family are explored to determine strengths and hindrances (in the household and connected households).

Parents own stories about children will continue to be used to explore these themes of thinking about our kids and thinking about ourselves as parents. Parents are invited to literally map out the key relationships including those that are a source of tension or anxiety to the child, and think about how they influence the child's behaviour, safety and wellbeing. Through developing this understanding parents are encouraged to more proactively meet children's needs.

In addition to 1, 2 and 3 we continue to focus on:

4. *Managing feelings and behaviour* including through the delivery of Triple P based sessions – an aim of behaviour management is to learn how to deescalate by shifting the balance toward positive types of attention, partly by focusing on what the child is doing well, rather than reacting to 'bad' behaviour.
5. *A very strong focus on the early years* – the early years of development set the foundations for competence and coping skills that affect learning, behaviour and health throughout a person's lifetime.
6. *Enjoying time together* – including through facilitating shared interactions, including through cooking, Family Days and other fun parenting related activities.
7. *Linking with schools, childcare/kindy, health centre, council and Wellbeing Centres.* Collaboration is needed including with mental health and medical expertise. In particular linking CYAAA and other key schools as non-stigmatised platforms to reinforce a clear and consistent community wide message about positive parenting.⁵ This shift is now occurring at Aurukun, where parenting will soon be co-located at the facility immediately adjacent to/part of the school grounds.
8. *Using Natural Leaders, including as mentors and to promote successful parenting stories as motivation.* Engaging families who have overcome adversity, conflict and trauma to partner up with troubled families to provide mentoring support and act as positive family role models.⁶

In addition we want to focus more on:

9. *Talking to our kids* – including with a specific focus on developing an understanding of how dialogue, songs and games can be used to develop emotional, language and maths skills.

It is our experience that there is often an interaction and language deficit. Many parents do take up opportunities in everyday life to talk, sing and interact with their children, perhaps except when scolding them. This observation and experience is backed by a great deal of research showing that a general language deficit in children from lower-socio economic households can be improved by increasing the number of words spoken, and building an awareness of maths concepts into everyday conversation (e.g. through counting and measuring when cooking and in play). We are developing strategies that can be used so that parents increasingly take up the 'talking challenge' to enhance development.

⁵ CYI submission to the Carmody Child Protection Inquiry, p. 11.

⁶ CYI submission to the Carmody Child Protection Inquiry, p. 12.

How are we faring considering other similar initiatives?

The implementation of parenting programs in Indigenous communities can be informed by the evidence from elsewhere, but in complex contexts such as the CYWR communities there is no established evidence-base as such that provides a blueprint for what must be done. Innovation, experimentation and adaptive learning must still occur in order to develop an effective approach.

For example, the Let's Start program in the Northern Territory was developed by the Menzies Centre for Child Development and Education over more than 10 years ago and has built evidence of its effectiveness over this time. In terms of reach, in the Tiwi Islands, Let's Start had some contact with about half of all Tiwi families over a 10 year period (overall, less than 1000 families). This was described as 'very wide reach' in a small community. The implementation of Let's Start in schools was a later addition to the program and the implementation of this aspect is just now underway.

We believe that given CYP's ITAV program is now three years old, we are well placed to continue to build on the lessons learnt to date, to increase its effectiveness in changing social norms around parenting and building individual and family capability.

We are currently discussing evaluation possibilities with Triple P at the University of Queensland. We expect to be in a position to provide a plan for increased evaluation of ITAV over the next two years by the end of this month.

RTI REEL



CAPE YORK PARTNERSHIP
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Sept Milestones: update report

PM&C Transitional Assistance –
provided under Milestones/Reporting
Requirements/Payment Schedule
clauses 4.1, 4.3 and 4.4

1 September 2015





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RTI RELEASE





1 Introduction: this document

This document, together with attachments, is provided in satisfaction of the requirements for September 2015 under clauses 4.1, 4.3 and 4.4 of the Milestones/Reporting Requirements/Payment Schedule of our funding contract with PM&C.

- Clause 4.1 requires 'Assessment of opportunities for alignment of Welfare Reform and Empowered Communities across the region.'
- Clause 4.3 requires 'updates on the future of CYWR including policy development work on employment policy, FRC transition and policy and program analysis.'
- Clause 4.4 requires finalised and approved policy papers on future directions policy and reform options in agreed areas.

2 Background

A number of Cape York regional organisations now integrated into the Cape York Partnership, have been working with and supporting the people of Cape York for more than 20 years to radically improve developmental outcomes. Together these organisations have been responsible for some leading innovations in Indigenous affairs.

For example, the Cape York Institute (the Institute) was launched in July 2004 as an independent policy and leadership organisation, in partnership with the people of Cape York, the Australian and Queensland Governments, and Griffith University. The Institute sits at the nexus of academia, community development and advocacy and adopts a rigorous, driven, and practical approach to the work undertaken. The Institute is guided by the Cape York Agenda; its vision is *for the people of Cape York to have the capabilities to choose a life that they have reason to value*.

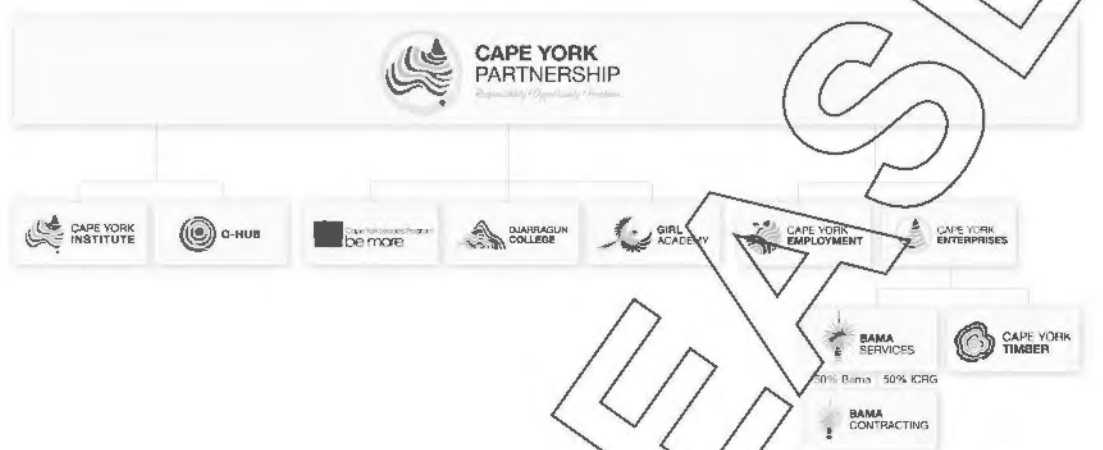
The Institute focuses on the key economic and social development issues facing Indigenous communities. The centrepiece of this work has been Cape York Welfare Reform (CYWR), implemented in Aurukun, Coen, Hope Vale and Mossman Gorge. The CYWR trial from 2008, and now the development of an ongoing program of CYWR reform and the Empowered Communities proposal, are important and innovative policy initiatives designed to encourage behavioural change, address passive dependence on welfare, and re-establish Indigenous responsibility.

In July 2011, the Institute Board resolved to establish the Institute as an independent wholly owned subsidiary of Cape York Corporation Limited. On 16 December 2011, this restructure was effected. In early 2014, a further organisational restructure brought together the Cape York Institute with a number of other Cape York regional organisations, under the umbrella of the Cape York Partnership Group Pty Ltd (holding company), referred to as the 'Cape York Partnership'.



This restructure has helped each of the entities now comprising the Cape York Partnership (see Figure 1) to maximise efficiencies and achieve greater synergies across their work. The Cape York Partnership continues to enable Cape York peoples to prosecute the Cape York Agenda to achieve social, cultural and economic development.

Figure 1 Cape York Partnership and its entities



3 CYWR and Empowered Communities

We provide the following update overview and attached documents in satisfaction of:

- Clause 4.1 requiring ‘assessment of opportunities for alignment of Welfare Reform and Empowered Communities across the region.’
- Clause 4.3 requiring ‘updates on the future of CYWR including policy development work on employment policy, FRC transition and policy and program analysis.’

We are leading intensive community engagement on the next phase of reform in Cape York, including CYWR under the Empowered Communities framework. We expect that this intensive Indigenous-led engagement will continue throughout the establishment phase of Empowered Communities.

Local Information Sessions

- Introductory Local Information Sessions were held for 197 participants across 14 communities (Lockhart, Coen, Injinoo, Bamaga, Laura, Cooktown, Hopevale, Mapoon, Aurukun, Mossman Gorge, Pormpuraaw, Kowanyama, Napranum and Wujal Wujal).
- At these Local Information Sessions there was strong support for the Empowered Communities model at the conceptual level.
- There was widespread agreement that the business as usual approach must change and that a new way forward was needed in relation to the way



government works with them and the way they work together at the local and regional levels.

Cape York Summit held in Cairns in May

- On 12 and 13 May we hosted around 200 Cape York people, including from CYWR communities, in Cairns for the first Cape York summit in over 12 years. The Summit was jointly convened by Cape York Regional Organisations of Cape York Partnership, Apunipima, Balkanu and Cape York Land Council. The Summit was organised around the themes of Rights, Recognition and Empowerment.
- Mr Noel Pearson presented to the Summit on progress in the Cape over the past few decades, and the Empowered Communities report.
- Please find at <http://capeyorkpartnership.org.au/news/cape-york-indigenous-summit-2015-report/> **Attachment A**, the Cape York Summit Report which summarises the discussions that occurred at the summit.

Local Summits

- Building on the Information Sessions and the Cape York Summit, a program of Local Summits, across two or three days, is now being conducted across all Cape York communities focused on the 'Indigenous governance' aspects of the Empowered Communities proposal. These include:
 - developing the shared Vision and Values of Cape York peoples and places
 - Local Alliances – who needs to be involved at the local level and how could they organise themselves to improve decision making for this community/place/people?
 - Formal commitment through Opt-In Agreements for the establishment phase. Starting to build Regional and Local Development Agendas and identification of First Priorities.
- The Local Summits are being conducted through collaboration of the Cape York Regional Organisations of Cape York Partnership, Apunipima, Balkanu and Cape York Land Council.
- The CYWR Advisory Board members were invited to participate in the Local Summit process in CYWR communities.
- Tripartite conversations about the future of CYWR and the Empowered Communities proposal continue.

Please find at **Attachment B** the Local Summit Presentation that outlines the discussions that are being facilitated on the ground through this process. This is an



internal document and is not provided for use in any other context other than in part satisfaction of this milestone.

Please find at **Attachment C** the Empowered Communities Opt-In Agreement that Indigenous organisations are being asked to consider across Cape York through this process.

4 Policy and Program Development

We provide the following update overview and attached documents in part satisfaction of:

- Clause 4.3 requiring ‘updates on the future of CYWR including policy development work on employment policy, FRC transition and policy and program analysis.’
- Clause 4.4 requiring finalised and approved policy papers on future directions policy and reform options in agreed areas.

Indigenous Development Framework

CYWR has allowed us to test and evolve the Theory of Change articulated in the *From Hand Out to Hand Up* report, which largely originated in the lessons from international development.

Please find at **Attachment D** a recent articulation of our thinking about an Indigenous Development Framework.

This work represents an extension of the thinking presented in the Empowered Communities report, which states that the three part test to be applied under the Indigenous Empowerment policy must include as one part a ‘Development Test’—asking for all policy/program/funding if it is supported by the lessons from international Development.

Please note that we are counting to work on our thinking in this area, and we would prefer for this document not to be distributed or cited, but rather for us to be asked to provide a further update if such a use is required.

Family Development Model

Family Development has been at the heart of our work under CYWR, and it remains at the centre of the Indigenous Development Framework.

Family Development must focus on getting the basics right in terms of: Income (managing income/budgeting), Education (engaging parents in their children’s education), Health (engaging the family in health) and Home (pride in the family home)

To activate Family Development under CYWR we have:



1. Continued to grow our support under the Cape York Leaders Program for young Indigenous leaders through education scholarships, and for 'Natural Leaders' of community and families.
2. Delivered Opportunity Products through O-Hubs to build individual and family capability and self-reliance (Student Education Trusts, MPower, Pride of Place, It Takes a Village (parenting), and Bush Owner Builder)—rather than passive service delivery approaches that take responsibility away.
3. We have become operationally active in managing residents off the welfare pedestal through Cape York Employment— a 'push function'.¹

The Family Empowerment Report (FER) is produced and published by CYP on a quarterly basis and contains an overview of the work undertaken across the O-Hubs (including all Opportunity Products), Cape York Leaders Program, and Cape York Employment.

It reports activity and outcomes-focused data captured across these entities, which—in combination— indicate the level with which CYWR community members (and other Cape York Indigenous people) are engaging and participating in programs and activities delivered by the entities, the nature of their engagement, and the outcomes and impacts experienced as a result.

The structure and format of the FER has improved over recent quarters and will be continuously updated to reflect CYP's growing emphasis on collecting and reporting outcome and impact-focused data, as part of its ongoing monitoring and evaluation work. It is also anticipated that, over time, the FER will incorporate and report against the work of CYP's other entities, thus becoming a central platform from which CYP can report outcomes across the full breadth of its work.

The latest Cape York Partnership Family Empowerment Report for Quarter 2 2015 will be published soon on the Cape York Partnership website.

M&E framework

Work is ongoing to build a holistic M&E framework that encapsulates all entities and activities across CYP. It is intended that the CYP M&E framework will:

- Be driven by a developmental evaluation approach, enabling us to track individual and group journeys as trajectories towards positive outcomes over time, as well as learn from our successes and failures and adapt on the run to improve outcomes.

¹ We have also become more active in developing the 'pull functions' that are local and regional businesses (e.g. Cape York Timber and Bama Services and Contracting, and broader business incubation and advisory environments (Cape York Enterprises).



- Monitor and evaluate change at the highest levels (e.g. against the Cape York Agenda) and at those levels closest to the ground (e.g. against programmatic theories of change, such as those articulated in program logics for Strong Families, MPower and other Opportunity Products).
- Incorporate measures that are valid, reliable and suitable to our partners and staff.

We are continuing work to construct a comprehensive M&E framework for CYP, including by:

- Revising previous work undertaken to develop case studies around the successes and challenges of Cape York Welfare Reform (CYWR), including determining whether there are opportunities to build upon and update this previous work to begin building a denser narrative around CYWR.
- Continuing to work closely with the Strong Families and MPower teams to refine the forms and protocols for the collection of outcomes-focused data for these products.
- Reassessing data collected via the Family Empowerment Database, and determining whether changes should be made so that it is more meaningful for our purposes, and also so that staff are not burdened with collecting data that isn't being used.
- Working with the Operations team to develop a 'partner progression dashboard' section of the internal database, which will enable the ongoing internal reporting of outcomes-focused data to O Hub staff to support a 'learning as we go' approach. O-Hub staff will be able to easily see visuals that show where partners are progressing well, and areas where they require further assistance.
- Working with the Cape York Leaders Program (CYLP) team to assess and update existing data collection methods.
- Working with the MPower and Design teams to provide M&E focused input into a mini-review of how the product is being delivered.
- Working with Design, Policy and Operations to provide M&E focused input into the development of the new Homelands Opportunity Product.
- Meeting with representatives across CYP to get a better understanding of the data currently being collected by the various entities as a starting point for identifying gaps that should be filled.



- Revisiting publicly available administrative data across our key outcome areas to determine which data can help us to tell the story of CYWR.
- Reviewing and improving methods of reporting our outputs and outcomes.

Please find at **Attachment E** an ABCD Strategic outline of the work with are undertaking to develop an M&E framework. This is an internal document and is provided on a **confidential, not-for-distribution** basis.

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DATSIP Strong Families – Quarter 1, January to March 2016

Overview

Strong Families is a family and child focused program, which provides (a) engagement activities, also referred to as universal soft-entry activities, (b) targeted initiatives like Triple P, and (c) targeted child and family support (case management). Engagement activities support relationship building between Strong Families staff and Partners, and have been found to assist with engaging hard to reach and vulnerable families.¹ Activities are neutral, non targeted, and are not focused on deficits. They provide a point of entry to a service, through either place-based programs or outreach activities. Activities include Workshops, Handicraft (yarn and craft), Community events, Women and Men's groups. Some elements of more focused Interventions, like Triple P, are also weaved into universal soft-entry point programs like Handicraft (for example creating educational craft items to decorate a child's room, therefore creating a positive environment that supports learning).

Assessment is pivotal to Strong Families. Partners identify their needs and strengths, and work with Consultants to formulate goals and strategies. Case Management activities provide support to families along the change journey, including internal referrals and wrap around services. Consultants use psychometric instruments, such as the Child Adjustment and Parent Efficacy Scale, or the Parent and Family Adjustment Scales (CAPES and PAFAS). In addition, Consultants and Partners work together to identify and define current issues, goals, strategies and action plans (Strategic Conversations). The Parenting project team will introduce this quarter a new assessment instrument designed to reflect Partners' capacity for change at the time of referrals. Mandated Partners often commenced their journey in a pre-contemplative stage, where they often defend their behaviours and do not want to change. They may also find themselves still dealing with other issues, which affect their capacity to engage in difficult conversations about maladaptive behaviours, adjustment, parenting etc. Identifying early what stage of change Partners are at is essential to help Consultants formulate strategies, that challenge current thinking, and open opportunities for change. This preliminary work may take weeks or months, and is sometimes necessary before parents and individuals are ready to take on, and reap the benefits of programs such as Triple P. Strong Families provide partners with opportunities for change, by understanding where Partners are in terms of readiness for change, and by helping Partners find and keep the motivation to change.

Aurukun

Two new Parenting Consultants commenced late January in Aurukun. Consultants were trained in Group Triple P in March and accredited in April. The team focused primarily on engagement, and case management activities aimed at providing practical and emotional support to Partners. Engagement activities included Handicraft (three sessions on jewellery making), 27 discrete parenting focused discussions to introduce Strong Families, and 1 workshop (outline of the Triple P program). The provision of practical and emotional support to families is another avenue to engage families, and identify areas of concerns. The focus this quarter will be on delivering Triple P sessions to already engaged Partners.

Consultations with Triple P have led to a repositioning of the delivery format, which now focuses on sequential delivery over a short period of time, followed up by case management activities. This format is being trialled in Aurukun in the hope to limit attrition, which systematically impacts the program when delivered in a 4 to 8 weeks format.

The team has engaged with a men's group in Aurukun and has started delivering key competencies of group Triple P; keeping the group going will be one of the key objectives for the quarter. The team will also benefit from engagement and assessment training delivered by Griffiths Youth Forensic Services (GYFS). GYFS will also provide support to establish practice supervision over the four Welfare Reform communities, in a view to create a community of practice, and support Consultants. Deb Hall, Regional Practice Lead for Child Safety Services, and the CYP Parenting team will be working together in quarter 2 to provide additional practice development opportunities for Parenting Consultants. The focus on practice is designed to support quality and fidelity in program delivery, and to provide additional skills to facilitate engagement and relationship building.

Hope Vale

The team in Hope Vale delivered 15 Triple P sessions with one FRC client attending. The team conducted 31 engagement activities and over 30 case management activities. Engagement activities included Handicraft sessions (from candle making to learning how to transfer photos to canvas), community events (Around the village and a visit to Hope Vale cemetery), parenting conversations held with the Red-Shed, and a healthy cooking workshop. Engagement activities are well attended in Hope Vale, with 71 Partners (non-unique participants) attending the five Handicraft sessions, and a total of 283 participants in total (non unique participants), who attended all engagement activities over the quarter.

The majority of Case Management activities focused on providing practical support, as well as case conferences, with Child Safety and other agencies.



With the repositioning of the delivery format this quarter, the focus will be on increasing the number of Triple P programs delivered in block. The team will trial different format depending on groups' make-up. As for Aurukun, the challenge has been to retain participants over a 4 week period, which is one of the delivery formats suggested by Triple P. The team will continue to prioritise FRC and Child Safety clients. The team participated in a Parenting workshop in Cairns, which included hands-on training in delivering online psychometric instruments, role-play and practice development opportunities. The team will continue to develop their practice in monthly practice workshop focused on Triple P material. Participation in Hope Vale remains high, and the team has established sound relationships with many Partners attending the program. The focus this quarter will be on (a) assessment of needs and strengths, using CAPES, PAFAS, (b) assessment of change readiness, (c) Strategic Conversations, (d) formulation of case plans, and (e) delivery of Triple P in blocks. All Parenting Consultants were accredited in April (one of them was already an accredited Triple P practitioner). As for Aurukun, there were no Child Safety referrals for the reporting period.

Coen

Attendance to Strong Family in Coen remains steady. Sixteen Triple P sessions were delivered, and block delivery (sequential delivery of Triple P material) commenced as well. Engagement activities comprised mostly of informal discussions and workshops. Workshops covered a broad range of topics including parenting, alcohol and pregnancy, hygiene, routines, and the roles of healthy relationships in development.

Handicraft sessions attracted a total of 52 participants (non unique participants), and focused on practical skills such as sewing, painting, or wood carving. There were two community events around community living (28 participants), which were run in conjunction with the Wellbeing Centre. Informal discussions targeted 45 individuals.

Case Management included practical and emotional support as well as Strategic Conversations. Some example of practical support are (a) assistance with housing issues, (b) assisting a Partner dealing with her/his children behavioural issues, or (c) listening to a Partner's concerns.

The team will focus in this quarter on assessment, formulating case plans, and delivering Triple P in block. There were no Child Safety referrals for the reporting period.

Mossman Gorge

The new Mossman Gorge Consultant commenced in April, and will not be able to deliver Triple P sessions until Triple P training is available in Cairns. Triple P training availability, which is based on a minimum number of participants, is impacting program delivery. The team is working closely with Triple P, who will advise when the next Cairns training is available. In the meantime, the Parenting Consultant will rely on the O'Hub Leader (accredited practitioner) to deliver block Triple P sessions. There were no Child Safety referrals for the reporting period.

Tables

Attendance of people referred to Parenting Program by the FRC

Location	Number of Triple P Parenting sessions held	Total number of unique participants	Number of participants referred by FRC*	Total partners referred to Parenting by FRC**	% of overall FRC referrals
Aurukun	0	0	0	12	0%
Coen	16	16	Third party personal information		100%
Hope Vale	15	15		3	33%
Mossman Gorge	0	0		6	0%
Overall total	31	31		22	9%

* How many partners that attended a Triple P session were referred by the FRC at time of the session

** Based on the FRC MPR data

Participant in Engagement activities / Case Management 1/2

Location	Number of engagement activities*	Number of Case Management activities**	Total number of unique participants
Aurukun	31	29	24
Coen	79	28	52
Hope Vale	31	32	91
Mossman Gorge	7	0	5
Overall total	148	89	172

* Includes Home Pride engagement ** Includes Home Pride Case Management



Participant in Engagement activities / Case Management 2/2

O-Hub	Activities	Number of activities	Total participants*
Aurukun	Handicraft	3	7
	Informal discussions	27	27
	Workshop	1	4
		31	38
Coen	Community event	2	28
	Handicraft	7	52
	Informal discussions	19	45
	Women's Group	5	25
	Workshop	46	87
		79	237
Hope Vale	Community event	2	51
	Handicraft	5	71
	Informal discussions	20	108
	Women's Group	3	43
	Workshop	1	10
		31	283
Mossman Gorge	Informal discussions	7	7
		7	7
Overall total		148	565

*this counts total participants not unique participants

O-Hub	Case management activities	Number of activities
Aurukun	Assessment	3
	Case conference	4
	Practical and emotional support	21
	Strategic conversation	1
Aurukun Total		29
Coen	External referral	1
	Practical and emotional support	19
	Strategic conversation	7
	Internal reporting	1
Coen Total		28
Hope Vale	Case conference	7
	Practical and emotional support	6
	Strategic conversation	18
	Internal reporting	1
Hope Vale Total		32
Overall total		89

Handicraft sessions and workshop themes

- Alcohol and pregnancy
- Bacteria and Infections
- Candle making
- Clean products and health at home
- Relationships and role modelling
- Introduction to Triple P
- Families, roles and responsibilities
- FASD and Smoking
- Group discussion on cleaning products and health
- Treating and preventing head lice
- Making photo frames
- Parenting
- Parenting routines
- Relationships
- Wood burning wall hangings
- Wood work



Total activities - Client Participation - 01Jan16 to 31Mar16

Community	Overall participation		Engagement and Case Management			Home Pride		Triple P	
	# Total sessions /activities	# Total unique participants	# Engagement Activities *	# Case Management Activities**	# Unique Participants ***	# RP Sessions ****	# Unique Participants	# Sessions *****	# Unique Participants *
Aurukun	60	24	31	29	24	0	0	0	0
Coen	145	53	79	28	52	22	8	16	15
Hope Vale	79	95	31	32	91	1	1	15	49
Mossman Gorge	7	5	7	0	5	0	0	0	0
Total	291	177	148	89	172	23	9	31	64

* Engagement activities consist of community events, women's groups, handicrafts, men's activities, informal discussions and workshops.

** Includes Home Pride Case Management activities and CAPES & PAFAS survey sessions that are not done as part of sign-up or Triple P session.

*** Client can attend more than one session or activity during the period; however they are counted as one unique participant. Multiple clients can attend one (group) session.

FRC Referrals - Client Participation - 01Jan16 to 31Mar16

Community	Total FRC clients referred during the period	Engagement/participation of FRC-referred clients					Appointments			Factors
		# Home Visits - Attempted to Engage	# Engagement Activities attended **	# Case Management Activities attended *	# Triple P sessions attended	% referrals that attended Triple P session	# Booked	# Attended	# Missed	
Aurukun	12	2	16	10	0	0%	8	7	1	
Coen	Third party personal information	0	9	3	3	100%	0	0	0	
Hope Vale	3	0	4	0	1	33%	2	0	2	
Mossman Gorge	6	3	2	0	0	0%	0	0	0	
Total		5	31	13	4	18%	10	7	3	

* Includes Home Pride Case management activities and CAPES & PAFAS survey sessions that are not done as part of sign-up or Triple P session.

** Engagement activities consist of community events, women's groups, handicrafts, men's activities, informal discussions (excluding home visits) and workshops.

^ One referral moved from Mossman Gorge to Hope Vale in mid August; referral was engaged with in Mossman Gorge prior to relocating.

Child Safety Referrals - Client Participation - 01Jan16 to 31Mar16

Community	# Referrals / Clients on Case Plans	# Home Visits - Attempted to Engage	# Engagement Activities attended *	# Case Management Activities attended**	# Home Pride Sessions attended	# Triple P Sessions attended**
Aurukun	10	3	1	0	0	0
Coen	0	0	0	0	0	0
Hope Vale	7	1	1	9	0	7
Mossman Gorge	3	0	0	0	0	0
Total	0	4	2	9	0	7

* Engagement activities consist of community events, women's groups, handicrafts, men's activities, informal discussions (excluding home visits) and workshops.

** Includes Home Pride Case Management activities and CAPES & PAFAS survey sessions that are not done as part of sign-up or Triple P session.

*** Includes group sessions, counted as one session, where multiple Child Safety parents attended by the one session.

¹Cortis, N., Kats, I., (2009), *Engaging Hard-To-Reach families and children*, Occasional Paper No. 26, Stronger Families and Communities Strategy 2004-2009.

O-Hub Leaders - Performance and Milestone Report Quarter 1, 2016 (Funding Agreement DATSIMA 0001- Schedule 330 120)		
Location	Quantity/Quality/Milestone to be delivered	Timeframe
Participation at all Inter-agency meetings.		On-going, reported on a quarterly basis.
Aurukun	<p>Community Safety Working Group: Attended all scheduled monthly meetings this quarter. Involved in consultation discussions with key stakeholders and local family representatives regarding community unrest during Q4 of 2015. Key topics were mediation progress, promoting peace, supporting families dealing property damage, trauma and offenders returning to community. Also discussed local government investment in CCTV infrastructure, positive, negative and cultural implications. During this quarter key stakeholders discussed the review of the Aurukun community safety plan and saw increased representatives from across local families.</p> <p>Child Youth & Education Working Group: Attended all monthly meetings to date. Participant in sub-committees for Aurukun Youth forum with PMC, DATSIP and PCYC, co-developed youth survey to collate an overview of youth perspectives about services in general, strengths and areas for improvement.</p> <p>Aurukun Shire Council: Meetings in February and March to plan the delivery of activities over Domestic Violence Month in partnership with the Aurukun Shire Council utilising funding received by the ASC. This included putting a proposal to CYA to involve school students and disengaged youth through promoting a poster competition, the aim to raise awareness about the state government campaign message "Not now, Not ever". The activities and promotion will commence in early May.</p> <p>Work, Employment & Training Working Group: Attended all scheduled monthly meetings for this quarter. Participant in sub-committee with DATSIP, CYE & PMC to collate info for skill/identification audit and to deliver Aurukun's first Job Fair. Involved in discussions with key stakeholders and local representatives addressing key agenda items such as school attendance, improving collaboration to target disengaged students, increased work based training opportunities in community and ID requirements and encourage key stakeholders to refer community vacancies to CYE. This group conducted skill and identification audits of all service provider records, targeting birth certificates and tax file numbers. These audits increased communication and collaboration between key agencies, who in-turn could assist community members with locating documents in preparing for employment and to address a range of banking/money management issues requiring identification. Skill audits were collected to support Rio projects and to determine areas for community training and support.</p> <p>Wellbeing Centre (RFDS & FAMS): Meeting with Wellbeing Centre Services in January to discuss common issues faced by partners, process for referrals and opportunities to work together over the coming year.</p> <p>Ongoing discussions from February with Sean Dunne and Herbert Yunkaporta to support the men's group to participate in the Triple P program, first sessions held early April.</p> <p>Apunipima: Discussed with Team leader Jo Neville opportunities for child health workers to attend the parent hub and undertake health checks and provide information sessions for staff. The focus also to use common health messages and strategies with families we are both case managing.</p> <p>CYA: Three case management meetings held from commenced in late February to March.</p> <p>FRC: Attended case conference at the FRC, discussed with commissioners the key areas of the Triple P program and what FRC expectations were for partners.</p> <p>Act For Kids: Meeting held with Dilja from ACT for Kids in January to discuss strategies with families we are both case managing and opportunities to support families engaged with ACT for Kids to access Mpower and Parent Hub programs. Plans for playgroups and reunification sessions to be re-established at the Parent Hub were explored.</p> <p>Safe House: Meetings held in March to overview Parent Hub program, opportunities to deliver Triple P to local staff and strategies for supporting reunification.</p>	

O-Hub Leaders - Performance and Milestone Report Quarter 1, 2016 (Funding Agreement DATSIMA 0001- Schedule 330 120)	
Hope Vale	<p>38 Agency Meetings were held in Hope Vale during Quarter 1 with different services providers. The breakdown consists of:</p> <ul style="list-style-type: none"> • 2 Interagency Meetings, these meetings convened by PMC and DATSIP to cover updates, service delivery and roles and responsibilities for all service providers. Representatives from PMC, DATSIP, FRC, HVAC, Justice Co-Ordinator, CYAAA, WBC, My Pathways, CDCC were in attendance • 1 HVAC Safety Meeting which is convened by HVAC and DATSIP representatives. These meetings cover safety issues and concerns for the community and collective response on how we tackle certain issues. These meetings are convened by different service providers (minutes attached). • Other meetings include Church Council Meeting which is in support of finding resources to help fund the church operations as well as salary for Pastor – this is ongoing. There is also a Parent Action Group which has met this quarter which is attended by PACE Co-Ordinator and representatives from CYA; these meetings are to identify parents at the school that might some assistance – early intervention steps. • Other meetings include with the agencies such as Centrelink, My Pathways, Apunipima Cape York Health Council, Wellbeing Centre in terms of better servicing our community people and streamlining roles and responsibilities.
Mossman	There was no Interagency meeting held in January after Christmas break. Opportunity product presentation scheduled for May 18 th 2016 along with small community event with stalls setup for come and try.
Coen	Coen Community Safety and Interagency Meeting was held on the 9 th of February 2016. This meeting was attended by Tracy Zaro (OHub 2IC) as Lenore Casey was attending Triple P training in Cairns.
In first quarter present to Interagency meeting in each community to inform all stakeholders of all O-Hub services and resources. Copy of presentation to be provided.	
	January 2016
Aurukun	<p>CYA Case managers/CYMHS (Child Youth Mental Health Services) & ACT FOR KIDS: – Presentation held in early March to overview Parent Hub programs and specifically how key areas in Triple P will assist families with a range of parenting and child behaviour related issues. Provided stakeholders with materials summarising the key areas of Triple P, program delivery and proposed schedule. From this, Parent Hub staff have acted on referrals received from the school, collaborating with stakeholders to provide holistic case management to children and families identified at risk.</p> <p>CYA Case managers: Presentation held in early February using the Family ABCD template to outline all opportunity products and as an example of how conversational strategies can be used with partners.</p> <p>WELLBEING CENTRE: Presentation to whole team overviewing Parent Hub and Mpower programs, highlighting how financial management and increasing money management capabilities can complement the Wellbeing Centre Services. From this OHUB programs are collaborating with FAMS, the RFDS Mens Group.</p> <p>PCYC: Gina Jenkins – Presentation held in early February using the Family ABCD template to outline all opportunity products and as an example of how conversational strategies can be used with youth. Highlighted how Mpower can provide opportunities to target disengaged youth to increase financial literacy and capabilities using Money Management Tools.</p>
Hope Vale	Two interagency Meetings were attended by CYP Hub Leader on the 24th February and 30th March which Hub Leader provided and gave feedback on opportunity products, highlights and successes and also discussed challenges. Next meeting scheduled for 5th May CYP Hub Leader will provide meeting with current statistics and data on opportunity products which will open for discussions on improvement and collaborative approach for ongoing information sharing.
Mossman	Mossman Gorge O-Hub Leader attended community Interagency Meeting held on 29/2/16 at the BBN Boardroom minutes attached however [redacted] was an apology for the March community Interagency meeting held in community at BBN

O-Hub Leaders - Performance and Milestone Report Quarter 1, 2016 (Funding Agreement DATSIMA 0001- Schedule 330 120)

Board Room. Next Community Interagency meeting is Tuesday May 3rd where OHub Opportunity Product presentation will be made.

Coen
 A presentation was scheduled to be held during the first FRC sitting in February but was cancelled due to the weather (road conditions and flights). The presentation to FRC has been rescheduled for the 23rd of May where we will do a budgeting demonstration and a demonstration of the Strategic Conversation that is held in both Mpower and Parenting sessions. Presentations to other local services have been scheduled and are awaiting confirmation.

Carry out a minimum of 200 referrals per quarter across all communities to the following:

- Mpower
- Student Education Trusts
- Pride of Place
- Parenting Program
- Student Case Management
- Wise Buys
- CYE (Aurukun and Coen only)
- Centrelink
- Wellbeing Centre
- Clinic

Aurukun	
Housing	8
Wisebuys	
Student Education Trusts	7
Mpower	
Pride of Place	5
Parenting Program	4
Centrelink	23
Wellbeing Centre	15
Superannuation	14
Banks	12
CYE	279
Clinic	
	8
SPERS	
Housing 8	8
CYL	0
ASC	3
JP	1
Public trustee	0
Police	0
CYAAA	1
Total	391

Hope Vale	
Mpower	75
Student Education Trusts	28
Pride of Place	12
Parenting Program (including Home Pride)	2
BOB	5
Wise Buys	6
Centrelink	15
Wellbeing Centre	
Housing	7

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FRC	
Girl Academy	1
Clinic	20
Total	174

Mossman Gorge	
Mpower	125
Student Education Trusts	101
Wise Buys	55
Centrelink	74
Total	355

Coen	
Mpower	37
Student Education Trusts	15
Parenting Program	5
Pride of Place	6
CYE (Aurukun and Coen)	4
CYAAA	4
CRAC	1
Centrelink	6
Wellbeing Centre	4
SPER	0
Cape York Institute	1
Justice of Peace	1
Dept of Housing	
TOTAL	

At least one community event to be carried out by the O-Hubs to promote community awareness about and uptake of the services of the O-Hubs and each of the programs to which it makes referrals.

January 2016 and reported on a quarterly basis.

Aurukun

SETS FAIR: Held early March from the OHUB. This event was advertised and rescheduled twice due to weather and community unrest, despite short notice this was a successful event. Celebrating partners committed to making contributions with an opportunity to access educational resources with staff praising donors for making responsible money management decisions to ensure children have a better future. In general this event allowed OHUB consultants an opportunity to have strategic discussions with donors, to resume or increase payments, check contributions across family/sibling groups and those nearing boarding school.

JOB FAIR: Co-hosted by the OHUB and CYE in late February this event was a success and the first of monthly job fairs to be held in Aurukun. From an OHUB product perspective Mpower, SETS and Parent Hub info was promoted alongside available jobs, licences and identification

O-Hub Leaders - Performance and Milestone Report Quarter 1, 2016 (Funding Agreement DATSIMA 0001- Schedule 330 120)	
	<p>applications. A female job seeker [redacted] applied and got a job in the [redacted] the same day. Also in attendance were the Mayor, Director Community Services, HR manager ASC, the State Co-ordinator Economic Participation and Welfare Reform and Rio Tinto. OHUB staff, CYE Site Supervisors and Participation Supervisors all worked together to promote employment, job readiness and opportunity products.</p>
Hope Vale	<p>Strong Families Program held two significant community events:</p> <p>"International Woman's Day" where guest speakers were invited such as Fiona Jose, CYP General Manager but also recipient and winner of the "Purpose and Social Enterprise Award 2015". We also had over 50 women in attendance who shared their own stories and struggles in parenting as well as living life in community.</p> <p>Celebration and recognition of our Elders and acknowledging generational families and handing down of knowledge, traditions and beliefs. This event celebrated the birthdays of six elders ^{S78B(2)(c)} [redacted] this event gathered over 200 people from all families groups and brought the community together.</p> <p>CYP continue to promote, present and work collaboratively with the other service providers and community members to have better joint working relationships and networking holistically.</p> <p>Our Strong Families (parenting) program has been working well and consistently with My Pathway clients and the Women's Group at the Wellbeing Centre. They have standing appointments every week delivering competencies encompassing Triple P elements as well as fun and engaging activities that promote positive parenting strategies. The parenting team are now reaching out and working with the families that are based at the Family Centre in Cooktown.</p> <p>Mpower staff has been doing consistent engagement with community people to promote products. As this is the start of the year a lot of partner facing engagements were opportunistic to build relationships and really focusing on increasing the clients understanding and knowledge of the opportunity products and re-engaging commitments. A SETS stall was held at the start of the year for different age groups which saw two separate fairs being held for age groups 0-5 and then primary school children, we envisage another SETS fair happening in May which will promote good reading books, educational games and puzzles tailored for the different age groups. Other products such as Pride of Place and Church Fund have been a drive for this quarter to increase participation, commitment and contributions.</p>
Mossman	<p>Community event scheduled for 18th May, featuring stalls across all Opportunity Products.</p>
Coen	<p>The O-Hub participated in National Women's Week activities held from the 7th – 11th of March along with CYE, Wellbeing Centre, Justice Group, Apunipima and CAFS. Many local women took part in daily activities which included:</p> <ul style="list-style-type: none"> • Health promotion – Apunipima and Wellbeing Centre • Looking After Yourself – Parenting, CYE, WBC and Apunipima, • Looking after your family – Parenting, WBC and Apunipima • Be Financially Savvy workshop – Mpower and WBC • Pampering sessions – CYE and WBC • Profiling of successful local women - CYE
Quarterly meetings with Government Coordination Officer - Minutes to be provided with quarterly report.	On-going, reported on a quarterly basis.

O-Hub Leaders - Performance and Milestone Report Quarter 1, 2016 (Funding Agreement DATSIMA 0001- Schedule 330 120)	
Aurukun	No one on one meeting scheduled during this quarter. Ongoing meeting to focus on how the OHUB can complement issues related to employment, school attendance and financial management are scheduled to be discussed in April/May. Collaborated with PMC on sub-committees formed from the Work, Employment & Training Working Group and Child Youth & Education Working Group. Provided feedback to PMC from the OHUB team regarding AUSTUDY and Community Wifi Project.
Hope Vale	No meeting was called or held for period. All meetings in the future will be attended and duly noted.
Mossman	Weekly general sessions held with Local Coordinator Emma Burchill as she is based in Opportunity Hub around ongoing community issues and challenges and strategies to combat these.
Coen	There were no meetings held with the GCO this quarter.
Quarterly meetings with FRC Coordinator- Minutes to be provided with quarterly report.	
	On-going, reported on a quarterly basis.
Aurukun	OHUB leader attended case conferences in late February to build understanding of process. Discussed with Commissioner Glasgow and Local Co-ordinator the progress of FRC referrals and how Mpower/Parenting programs can meet FRC expectations. Overviewed the high number of attendance related referrals and how parenting program can lead to strategies to improve attendance. Approached the FRC to schedule monthly meetings. (No minutes recorded).
Hope Vale	No scheduled meetings were held with FRC for this quarter, however a number of engagement and general discussions were held that covered case plans/referrals; junior recruitment for CYP and having Commissioners reference and also brief opportunity product update during their conference sittings
Mossman	Met with Sandy from FRC on 17/2/16 as well as 8 th and 17 th of March, discussed FRC clients and community issues and solutions.
Coen	Met with the FRC Coordinator on the 21 st of January.
List of each O-Hub Leader to be provided with monthly reports,	
Development of strategy to recruit and retain local indigenous people to O-Hub Leaders positions including monthly reporting on strategy implementation and success	
Aurukun	The OHUB employs eight staff, six are indigenous two are non-indigenous. We currently have three vacancies, one of which is strictly for a local person. We have employed three indigenous people during this quarter and have had one indigenous and two non-indigenous people find work elsewhere. To address retention and progression of local staff, all OHUB staff were actively involved in the development of a Strategic plan and vision for 2016. This outlined community and team specific goals to improve outcomes for local staff, our partners, improve product delivery and ensure quality community engagement. Strategic goals included increasing opportunities for staff training, during this quarter one local indigenous staff member attend Indigenous Triple P Group training in Cairns to support delivery in Aurukun and one indigenous parenting consultant became an accredited in Triple P Group Training Facilitator. In addition two indigenous Junior Consultants have commenced mentoring sessions with an Indigenous trainer based in Cairns this quarter and the trainer has visited Aurukun once to review training plans and provide work based professional development. A teleconference workshop was delivered to all Junior Consultants to establish networks across the four OHUBS and discuss common areas for training. One local Junior Consultant has progressed from being employed as a casual to being offered fulltime employment due to her performance and commitment.
Hope Vale	Hopevale OHUB has currently ten staff employed 99% of the staff are indigenous with only one staff member being non indigenous but has an historic affiliation with Hopevale going back 50 years. All our staff are trained and accredited in their capacity to deliver the CYP opportunity products. We have employed two local indigenous people during this quarter for the POP enabler and the Junior Consultant role.

O-Hub Leaders - Performance and Milestone Report Quarter 1, 2016 (Funding Agreement DATSIMA 0001- Schedule 330 120)	
	As part of progression of local staff, building capacity and capabilities as well as aligning our responsibilities with the targets/vision of the Opportunity Products staff were involved in a Strategic planning exercise with individual staff setting targets and limits for themselves to improve goals. During this quarter four staff were Triple P Group accredited which will really support group sessions working with women on the ground. In addition our two Junior Consultants have mentoring training from local indigenous person from Hopevale who has excelled herself in leadership and is now mentoring to the other junior staff in the four communities which is a true representation of staff developing and pathways. CYP strive to build capacity of staff through training, 1 on 1s and leadership qualities. Hope Vale O-Hub leader is Indigenous and local to Hope Vale.
Mossman	Over the years we have had local people in the role of O-Hub leader but relinquished their leadership role and stayed on as current staff member. Current O-Hub leader has been working in Mossman Gorge for 5 years and is not local. Have identified three Mossman Gorge locals as potential future O-Hub Leaders as part of a longer term recruitment strategy.
Coen	This quarter we lost a local employee who left our employment S78B(2)(c) The position of Junior Consultant was then advertised locally through CYE. We had four locals apply for the position and we were really impressed with them all. Our new Junior Consultant S78B(2)(c) starts work with us on the 20 th of April. Current O-Hub Leader is Indigenous and has family connections in Coen.

RTI RELEASED

Attachment 2
 Cape York Partnership Group
 Funding Agreement DATSIMA 0001- Schedule 330 119
 Parenting Program
 Quarterly Performance and Milestone Report

Quarter: 1 (January – March 2016)

Performance Measure / Milestone	Target	Actual Achieved	Factors/Other Comments																																														
Attendance of people referred to the Parenting Program by the FRC	80% of referrals to the Parenting Program attend the service.	<p>Table 1: FRC Data</p> <table border="1"> <thead> <tr> <th>Location</th> <th># FRC Referrals</th> <th># Referrals that attended</th> <th>% Referrals that attended</th> </tr> </thead> <tbody> <tr> <td>Aurukun</td> <td>12</td> <td>0</td> <td>0%</td> </tr> <tr> <td>Coen</td> <td rowspan="2">Third party personal information</td> <td></td> <td>0%</td> </tr> <tr> <td>Hope Vale</td> <td></td> <td>33%</td> </tr> <tr> <td>Mossman Gorge</td> <td>6</td> <td>0</td> <td>0%</td> </tr> <tr> <td>Overall total</td> <td>22</td> <td>2</td> <td>9%</td> </tr> </tbody> </table> <p>Table 2: FRC Client Participation</p> <table border="1"> <thead> <tr> <th>Location</th> <th># FRC Referrals</th> <th># Home Visits attempted to engage</th> <th># Missed appointments by clients</th> </tr> </thead> <tbody> <tr> <td>Aurukun</td> <td>12</td> <td>2</td> <td>1</td> </tr> <tr> <td>Coen</td> <td rowspan="2"></td> <td>1</td> <td>0</td> </tr> <tr> <td>Hope Vale</td> <td>2</td> <td>2</td> </tr> <tr> <td>Mossman Gorge</td> <td>6</td> <td>5</td> <td>0</td> </tr> <tr> <td>Overall total</td> <td>22</td> <td>5</td> <td>3</td> </tr> </tbody> </table>	Location	# FRC Referrals	# Referrals that attended	% Referrals that attended	Aurukun	12	0	0%	Coen	Third party personal information		0%	Hope Vale		33%	Mossman Gorge	6	0	0%	Overall total	22	2	9%	Location	# FRC Referrals	# Home Visits attempted to engage	# Missed appointments by clients	Aurukun	12	2	1	Coen		1	0	Hope Vale	2	2	Mossman Gorge	6	5	0	Overall total	22	5	3	<p>Impacting factors include:</p> <ul style="list-style-type: none"> - There were 22 FRC referrals this quarter against 18 for the previous quarter. - In Aurukun, two new Parenting Consultants commenced end of January 2016, and even though informal engagement of FRC clients occurred over the period, referred Partners are yet to attend structured Parenting sessions (Consultants received their Triple P accreditation in April). - Client participation is lower than previous quarter in Aurukun, as new Parenting consultants commenced end of January 2016. Case Management meetings with FRC have commenced in Aurukun and the number of engagement activities should ramp up this quarter. - Engagement does not only occur in homes, some partners present at the Hub and engagement follows. Mossman Gorge reached five out of six clients, with two FRC clients presenting directly
		Location	# FRC Referrals	# Referrals that attended	% Referrals that attended																																												
Aurukun	12	0	0%																																														
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Cape York Partnership Group Endorsement	
Name and Title	Signature and Date

Attachment 2
 Cape York Partnership Group
 Funding Agreement DATSIMA 0001- Schedule 330 119
 Parenting Program
 Quarterly Performance and Milestone Report

Quarter: 1 (January – March 2016)

	<p>Referrals to the Parenting Program attend the service and complete/ receive one or more of the following session types.</p>	<table border="1"> <thead> <tr> <th>Session</th> <th>Community</th> <th># Sessions</th> <th># FRC Referrals attended</th> <th># Total Participants</th> </tr> </thead> <tbody> <tr> <td rowspan="4">Structured Parenting Groups/In Home</td> <td>Aurukun</td> <td>0</td> <td>0</td> <td>0</td> </tr> <tr> <td>Coen</td> <td>16</td> <td rowspan="2">Third party Personal information</td> <td>15</td> </tr> <tr> <td>Hope Vale</td> <td>15</td> <td>49</td> </tr> <tr> <td>Mossman Gorge</td> <td>0</td> <td>0</td> <td>0</td> </tr> <tr> <td colspan="2">Total</td> <td>31</td> <td></td> <td>64</td> </tr> </tbody> </table>	Session	Community	# Sessions	# FRC Referrals attended	# Total Participants	Structured Parenting Groups/In Home	Aurukun	0	0	0	Coen	16	Third party Personal information	15	Hope Vale	15	49	Mossman Gorge	0	0	0	Total		31		64	<p>to the O'Hub. Coen reached its target, with the referred client presenting directly to the O'Hub.</p> <ul style="list-style-type: none"> - New Parenting Consultants in Aurukun have just been accredited to deliver Group and Standard Triple P sessions. This should be reflected in the next reporting period. - A new Consultant was recruited in April for Mossman Gorge, and will go through Triple P training and accreditation in the next couple of weeks. In the meantime, the O'Hub Leader, who is accredited to deliver Triple P will be facilitating sessions. - The lack of available Triple P training in Cairns is impacting on delivery as new Consultants are required to wait until training is offered before being able to deliver.
Session	Community	# Sessions	# FRC Referrals attended	# Total Participants																									
Structured Parenting Groups/In Home	Aurukun	0	0	0																									
	Coen	16	Third party Personal information	15																									
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	Mossman Gorge	0	0	0																									
Total		31		64																									

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Name and Title	Signature and Date

Attachment 2
 Cape York Partnership Group
 Funding Agreement DATSIMA 0001- Schedule 330 119
 Parenting Program
 Quarterly Performance and Milestone Report

Quarter: 1 (January – March 2016)

<p>Referrals from ChSS in terms of Child Concern Reports (CCR)</p>	<p>Number of case plans with respect to CCR developed in consultation with ChSS</p>	<table border="1"> <thead> <tr> <th>Community</th> <th># ChSS CCR Referrals</th> </tr> </thead> <tbody> <tr> <td>Aurukun</td> <td>no referrals received</td> </tr> <tr> <td>Coen</td> <td>no referrals received</td> </tr> <tr> <td>Hope Vale</td> <td>no referrals received</td> </tr> <tr> <td>Mossman Gorge</td> <td>no referrals received</td> </tr> <tr> <td>Total</td> <td></td> </tr> </tbody> </table>	Community	# ChSS CCR Referrals	Aurukun	no referrals received	Coen	no referrals received	Hope Vale	no referrals received	Mossman Gorge	no referrals received	Total		<ul style="list-style-type: none"> - No Child Safety referrals were received over the period. - Partners who were initially referred by Child Safety often continue to engage with the service, even when their case plan has expired. The type of services provided includes case management activities, and parenting sessions. - The re-instatement of the monthly Parenting coordination meetings with FRC, Child Safety and DATSIP representatives in Cairns should improve current referral and case coordination processes. 					
Community	# ChSS CCR Referrals																			
Aurukun	no referrals received																			
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Mossman Gorge	no referrals received																			
Total																				
<p>Referrals from CS in terms of OI (Ongoing Intervention – i.e. on substantiated orders)</p> <p>Note: additional information as requested by DATSIP.</p>	<p>Number of referrals and current case plans with respect to OI, developed in consultation with ChSS</p>	<table border="1"> <thead> <tr> <th>Community</th> <th># Clients on Case Plans</th> <th>Service Provided by CYP</th> </tr> </thead> <tbody> <tr> <td>Aurukun</td> <td>10</td> <td>Case Management and Triple P sessions</td> </tr> <tr> <td>Coen</td> <td>0</td> <td>Case Management and Triple P sessions</td> </tr> <tr> <td>Hope Vale</td> <td>7</td> <td>Case Management and Triple P sessions</td> </tr> <tr> <td>Mossman Gorge</td> <td>3</td> <td>Case Management and Triple P sessions</td> </tr> <tr> <td>Total</td> <td>20</td> <td></td> </tr> </tbody> </table>	Community	# Clients on Case Plans	Service Provided by CYP	Aurukun	10	Case Management and Triple P sessions	Coen	0	Case Management and Triple P sessions	Hope Vale	7	Case Management and Triple P sessions	Mossman Gorge	3	Case Management and Triple P sessions	Total	20	
Community	# Clients on Case Plans	Service Provided by CYP																		
Aurukun	10	Case Management and Triple P sessions																		
Coen	0	Case Management and Triple P sessions																		
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Cape York Partnership Group Endorsement	
Name and Title	Signature and Date

Attachment 2
 Cape York Partnership Group
 Funding Agreement DATSIMA 0001- Schedule 330 119
 Parenting Program
 Quarterly Performance and Milestone Report

Quarter: 1 (January – March 2016)

Participation in Engagement activities / Case management	Number of participants involved in Parenting Program engagement activities such as handicrafts, workshops, case management, events.	<table border="1"> <thead> <tr> <th>Community</th> <th># Engagement Activities</th> <th># Case Management Activities</th> <th># Total Clients</th> </tr> </thead> <tbody> <tr> <td>Aurukun</td> <td>31</td> <td>29</td> <td>24</td> </tr> <tr> <td>Coen</td> <td>79</td> <td>28</td> <td>52</td> </tr> <tr> <td>Hope Vale</td> <td>31</td> <td>32</td> <td>91</td> </tr> <tr> <td>Mossman Gorge</td> <td>7</td> <td>0</td> <td>5</td> </tr> <tr> <td>Overall total</td> <td>148</td> <td>89</td> <td>172</td> </tr> </tbody> </table>				Community	# Engagement Activities	# Case Management Activities	# Total Clients	Aurukun	31	29	24	Coen	79	28	52	Hope Vale	31	32	91	Mossman Gorge	7	0	5	Overall total	148	89	172	<p>- The number of participants to engagements activities remained steady at 148 this quarter against 150 for 2015Q4.</p> <p>- Engagement activities include Handicraft sessions (soft entry programs), informal discussions and targeted workshops. Individual discussions and workshops are the main engagement activities. Workshops are very effective and well attended in Hope Vale, whilst informal discussions remain the main engagement lever in Aurukun.</p> <p>- Case Management activities include practical and emotional support, case conference and strategic conversations (assessment of needs/strengths). Practical and emotional supports remain the main type of case management work provided across communities every term. Next quarter should see an increase in assessment type activities as the team refines current instrument and introduces new assessment process.</p>
		Community	# Engagement Activities	# Case Management Activities	# Total Clients																									
Aurukun	31	29	24																											
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Hope Vale	31	32	91																											
Mossman Gorge	7	0	5																											
Overall total	148	89	172																											
<p>Staffing:</p> <ul style="list-style-type: none"> - There were two consultants in Aurukun in the period, though one consultant was away sick for a significant time in March. - No change in staffing in Hope Vale and Coen - The new Parenting Consultant commenced in Mossman Gorge in April (O'Hub Leader conducting Parenting activities). 																														

Cape York Partnership Group Endorsement	
Name and Title	Signature and Date



Attachment 1

Cape York Partnership Group
 Funding Agreement DATSIMA 0001- Schedule 330 119
 Parenting Program
 Quarterly Deliverables Report

Quarter: January-March 2016

Output/Outcome	Target as per the Schedule	Achieved Y/N	Comments
Convene and facilitate meetings with DATSIMA contract management, Management team, FRC and ChSS.	FRC and ChSS report increased engagement with Parenting Program	N	The next Parenting coordination meeting between CYP, FRC, DATSIP and Child Safety services will take place on April 29 th . The group comprises of Donna Deemal (DATSIP), Deb Hall, Regional Practice Leader (Child Safety Services), Camille Banks, Client Manager (Families Responsibilities Commission), Audrey Deemal, Manager Opportunity Products, and Claudine Wiesner, Team Leader-Parenting, (CYP). The focus is on improving existing processes and practices, including (a) referrals, (b) case coordination, and (c) reporting. The group will look at other operations improvement opportunities across the four Welfare Reform communities, and will leverage operational feedback from community-based FRC Coordinators, Child Safety Officers and Parenting Consultants.
CYPG to provide Monthly Progress Reports to FRC.	Increase in FRC referrals engaging with the Parenting Program.	Y	All FRC Reports were submitted for January, February and March 2016.
Improved school attendance by family members of participants in the Parenting Program.	We will attain school attendance tracking data from the FRC and the Department of Education, Training and Employment (DETE).	Y	CYP has designed an information-sharing consent form for Partners of the Parenting program. Partners consent to have their child/ren school attendance data released to the Parenting program for the purpose of improving school attendance and education outcomes for relevant child/ren. The form will be submitted to Education Queensland Far North Queensland Regional Director for approval, and will allow Parenting Consultants and Partners to have informed discussions on attendance, and monitor progress over time. It is expected that the project will have access to attendance data for the next reporting period.
Utilise psychometric assessment tools to monitor and report on progress in participants	Conduct assessments using the CAPES (Child Adjustment and Parent Efficacy Scale) and PAFAS (Parenting and	Y	Only three CAPES/PAFAS surveys were completed over the reporting period. Parenting consultants are not equally confident in administering these instruments, and have continued to administer paper-based surveys, which are not automatically scored, which in turn delays feedback provided to Partners. The Parenting team organised a workshop in Cairns with Parenting Consultants and provided additional training in CAPES/PAFAS, including providing feedback to Partners. It is expected the number of CAPES/PAFAS surveys administered will

Cape York Partnership Group Endorsement	
Name and Title	Signature and Date

Attachment 1

Cape York Partnership Group
 Funding Agreement DATSIMA 0001- Schedule 330 119
 Parenting Program
 Quarterly Deliverables Report

Quarter: January-March 2016

attending Parenting Program	Family Adjustment Scale) at pre, mid and post program stages to monitor progress in the following key areas: - Decrease in parents stress levels - Increase in parents confidence in managing child/ren's behaviour Decrease in child/ren's problematic behaviour and attitude.		increase in Quarter 2. The project has also set up practice meetings, where Consultants in each community will have opportunity to raise delivery issues, brainstorm solutions and improve their practice (including administering psychometric assessments and providing feedback to partners at once). In addition, Parenting Consultants will receive additional assessment practice and training in May with support from Griffiths University and Deb Hall, Regional Practice Leader for the Department of Child Safety. The project team is working with Griffiths University and Triple P to add another psychometric assessment to the intake process, which would assist Partners and Consultants identify Partners' readiness for change. The new instrument will allow Consultants to quickly identify barriers to change and select appropriate interventions to move Partners along the change journey more efficiently.
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Cape York Partnership Group Endorsement	
Name and Title	Signature and Date



Family Responsibilities Commission

*Report to the Family Responsibilities Board and
The Minister for Aboriginal and Torres Strait Islander Partnerships*

Quarterly Report

No. 30

October 2015 to December 2015



*Report prepared by the Family Responsibilities Commission under the leadership of
Commissioner David Glasgow*

Executive Summary

File 01

During quarter 30, 948 within jurisdiction agency notices were received by the Family Responsibilities Commission (the Commission), a decrease of 202 from last quarter. There were 526 conferences held for the same period, representing a decrease of 151 from the previous quarter. It should be noted that the Commission conferred in the five communities for a period of nine weeks for the quarter and plans to resume conferencing in the last week of January 2016. Twelve Family Responsibility Agreements (FRAs) were entered into, 38 orders were made to attend community support services and 53 Conditional Income Management (CIM) orders were issued. When compared to last quarter, this represents a decrease of 13 FRAs, an increase of 8 orders to attend community support services and a decrease of 13 CIM orders.

Voluntary Income Management (VIM) agreements increased by one from last quarter. VIM agreements are requested in order to assist with budgeting and to ensure funds remain available for purchases. The Commission considers an increase in VIM numbers to be indicative of community members resuming responsibility for their lives.

The Commission case-managed 149 clients during the quarter, making 52 referrals relating to 45 clients. Further activity during the quarter consisted of 13 Applications to Amend or End Agreements or Orders (the same as the previous quarter). No Show Cause conferences were held during quarter 30 (a decrease of 5 from last quarter).

On 13 October 2015, the Hon. Curtis Pitt MP, Treasurer, Minister for Employment and Industrial Relations and Minister for Aboriginal and Torres Strait Islander Partnerships introduced the Family Responsibilities Commission Amendment Bill 2015 to Parliament. The Bill proposed to amend the FRC Act to include a domestic violence trigger for notices to the Commission (Recommendation 93 of the *Not Now, Not Ever: Putting an End to Domestic Violence in Queensland* report). Further amendments were to expand the delegation of the FRC Commissioner's functions to allow Local Commissioners to deliver income management orders when conferencing under s50(A), broaden the suitability requirements of the Registrar, remove redundant provisions and clarify the process for the youth justice trigger. The new domestic violence trigger will facilitate the conferencing of community members who are the subject of a domestic violence order. On 6 November 2015, the Communities, Disability Services and Domestic and Family Violence Prevention Committee tabled its Report No. 9 on the Bill, delivering a total of five recommendations; Recommendation 1 of which recommended that the Amendment Bill be passed. The Family Responsibility Commission Amendment Bill was passed by Parliament with unanimous support on 1 December 2015 and received Royal Assent on 17 December 2015.

The Commission's annual School Awards ceremonies were held in December in each of the five communities. Prizes were provided for attendance achievements and included certificates, medals and vouchers which the Local Commissioners proudly presented to the deserving children. The annual School Awards ceremonies provide positive recognition and support for those students (and their families) who regularly attend school, and also provide an incentive for those students who wish to improve their school attendance. The Commissioner, Registrar and Client Manager individually attend an award night to support the Local Commissioners and their communities in this annual event.

With the removal of the sunset clause from the FRC Act on 28 November 2014, and in order to comply with s149 of the *Public Service Act 2008* and various other State Government directives, eight Commission employees were transitioned to tenure as permanent public servants after having cleared the employees requiring placement pool. Each of these employees has been on contract with the Commission for an extended period of time, and their transition to tenure has afforded them a permanency of tenure which is well deserved.

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Abbreviations

CIM	Conditional Income Management
DATSIP	Department of Aboriginal, Torres Strait Islander Partnerships
DET	Department of Education and Training
FRA	Family Responsibilities Agreement
FRC	Family Responsibilities Commission
VIM	Voluntary Income Management

Also:

	Family Responsibilities Commission (the Commission)
	<i>Family Responsibilities Commission Act 2008</i> (the Act)
	Family Responsibilities Commission Registry (the Registry)
	Family Responsibilities Board (the Board)

RESERVED

Family Responsibilities Commission Welfare Reforms

Report to 31 December 2015.

1. Activities and Trends

Notices

In quarter 30 the Commission received **1,339 agency notices**¹. Some individuals may have been the subject of more than one agency notice. Of that figure 948 notices (71 percent) were within the Commission's jurisdiction and 391 notices (29 percent) were outside the Commission's jurisdiction.

Within jurisdiction notices comprised of:

16	District Court notices
3	Children's Court notices
244	Magistrates Court notices
614	School Attendance notices
7	School Enrolment notices
52	Child Safety and Welfare notices
12	Housing Tenancy notices

Of the 391 notices not within the Commission's jurisdiction, there were 0 District Court notices, 0 Children's Court notices, 231 Magistrates Court notices, 156 School Attendance notices, 0 School Enrolment notices, 3 Child Safety and Welfare notices and 1 Housing Tenancy notice.

Details of notices within jurisdiction for each community are set out below:

- **Aurukun's 427** notices constitute **45.04 percent** of the total notices in jurisdiction across the welfare reform communities:

12	District Court notices
3	Children's Court notices
147	Magistrates Court notices
241	School Attendance notices
7	School Enrolment notices
17	Child Safety and Welfare notices
0	Housing Tenancy notices

Seventy-three Magistrates Court notices and 6 School Attendance notices were processed as not within jurisdiction.

¹ Counting rules are that an agency notice is counted on the basis of number of 'clients' on the notice. For example a child safety and welfare notice relating to two parents is counted as two notices.

- **Coen's 41** notices constitute **4.32 percent** of the total notices in jurisdiction:

4	District Court notices
0	Children's Court notices
13	Magistrates Court notices
14	School Attendance notices
0	School Enrolment notices
2	Child Safety and Welfare notices
8	Housing Tenancy notices

Three Magistrates Court notices, 2 School Attendance notices and 1 Housing Tenancy notice were processed as not within jurisdiction.

- **Doomadgee's 231** notices constitute **24.37 percent** of the total notices in jurisdiction:

213	School Attendance notices
0	School Enrolment notices
18	Child Safety and Welfare notices

One hundred and sixteen School Attendance notices and 3 Child Safety and Welfare notices were processed as not within jurisdiction.

- **Hope Vale's 220** notices constitute **23.21 percent** of the total notices in jurisdiction:

0	District Court notices
0	Children's Court notices
71	Magistrates Court notices
133	School Attendance notices
0	School Enrolment notices
14	Child Safety and Welfare notices
2	Housing Tenancy notices

Seventy-two Magistrates Court notices and 12 School Attendance notices were processed as not within jurisdiction.

- **Mossman Gorge's 29** notices constitute **3.06 percent** of the total notices in jurisdiction:

0	District Court notices
0	Children's Court notices
13	Magistrates Court notices
13	School Attendance notices
0	School Enrolment notices
1	Child Safety and Welfare notice
2	Housing Tenancy notices

Eighty-three Magistrates Court notices and 20 School Attendance notices were processed as not within jurisdiction.

Since its commencement the Commission has received 23,306 agency notices within its jurisdiction. Total notices decreased from 1,512 in quarter 29 to 1,339 in quarter 30. Of those notices in

jurisdiction District Court, Magistrates Court, School Attendance, School Enrolment and Housing Tenancy notices decreased, whilst Children's Court and Child Safety and Welfare notices increased.

District Court notices decreased this quarter to 16 from 65 received in the previous quarter. Coen received 4 notices for the first time, whilst Aurukun, Hope Vale and Mossman Gorge decreased by 17, 32 and 4 notices respectively. The Commission does not receive District Court notices for Doomadgee.

Children's Court notices increased from 2 in quarter 29 to 3 in quarter 30. The Commission received Children's Court notices from Aurukun for the first time this quarter with 3 notices, whilst Hope Vale decreased by 2 notices with no notices received for the quarter. The Commission is yet to receive any Children's Court notices for Coen and Mossman Gorge. The Commission does not receive Children's Court notices for Doomadgee.

Magistrates Court notices decreased this quarter to 244 from 354 received in the previous quarter. Aurukun and Coen decreased by 109 and 8 notices respectively, whilst Hope Vale and Mossman Gorge increased by 1 and 6 notices respectively. The Commission does not receive Magistrates Court notices for Doomadgee.

School Attendance notices decreased from 665 in quarter 29 to 614 in quarter 30. Four out of the five communities experienced a decrease in notices this quarter. Coen, Doomadgee, Hope Vale and Mossman Gorge decreased by 15 notices, 41 notices, 21 notices and 7 notices respectively, whilst Aurukun increased by 33 notices.

School Enrolment notices decreased from 11 in quarter 29 to 7 in quarter 30. Aurukun increased by 3 notices, Coen and Mossman Gorge decreased by 4 notices and 3 notices respectively, whilst Doomadgee and Hope Vale remained unchanged with zero school enrolment notices received for the quarter.

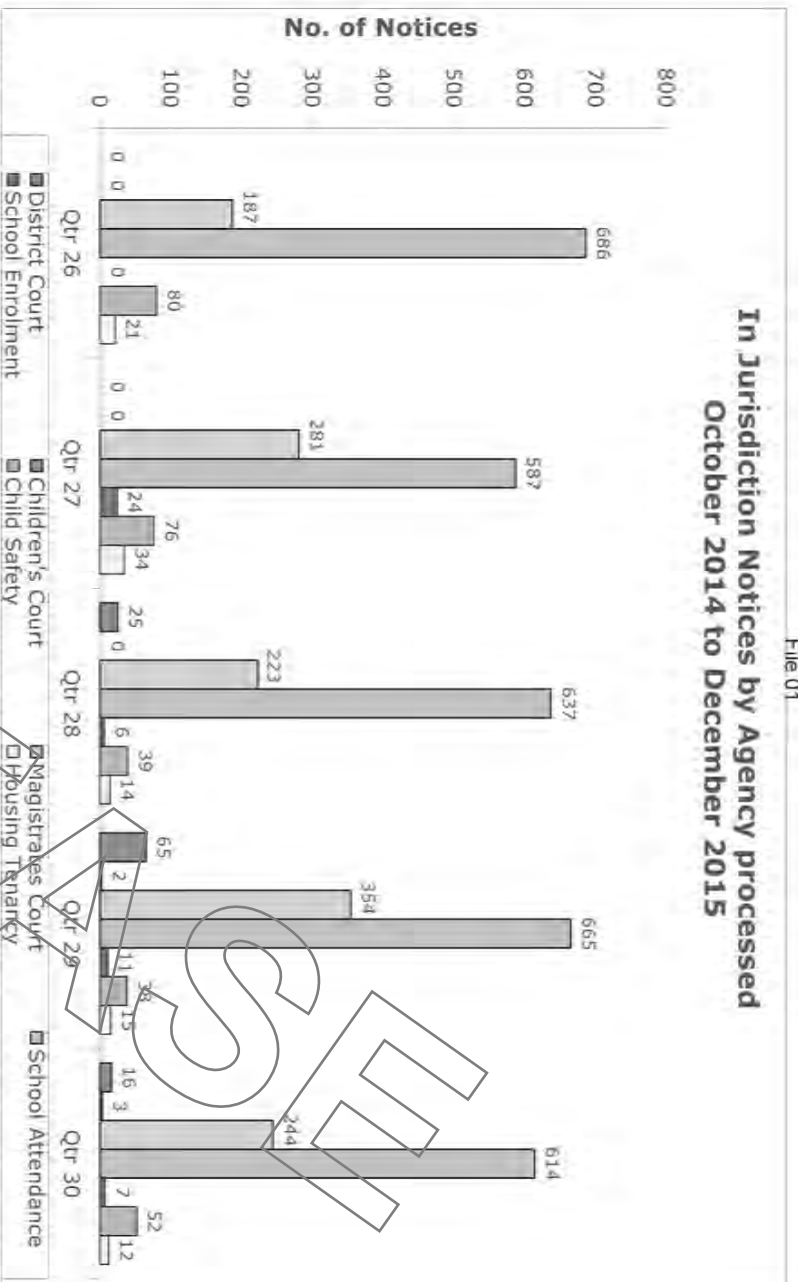
Child Safety and Welfare notices increased from 38 in quarter 29 to 52 in quarter 30. Aurukun increased by 12 notices, Doomadgee increased by 1 notice and Hope Vale increased by 6 notices whilst Coen decreased by 2 notices and Mossman Gorge decreased by 3 notices.

Housing Tenancy notices decreased to 12 from 15 received in the previous quarter. Aurukun and Hope Vale decreased by 6 notices each, whilst Coen increased by 8 notices and Mossman Gorge increased by 1 notice for the quarter. The Commission does not receive Housing Tenancy notices for Doomadgee.

The Commission receives school attendance data from the Department of Education and Training (DET). This data is published on the Commission's web page at <http://www.frcq.org.au> when available.

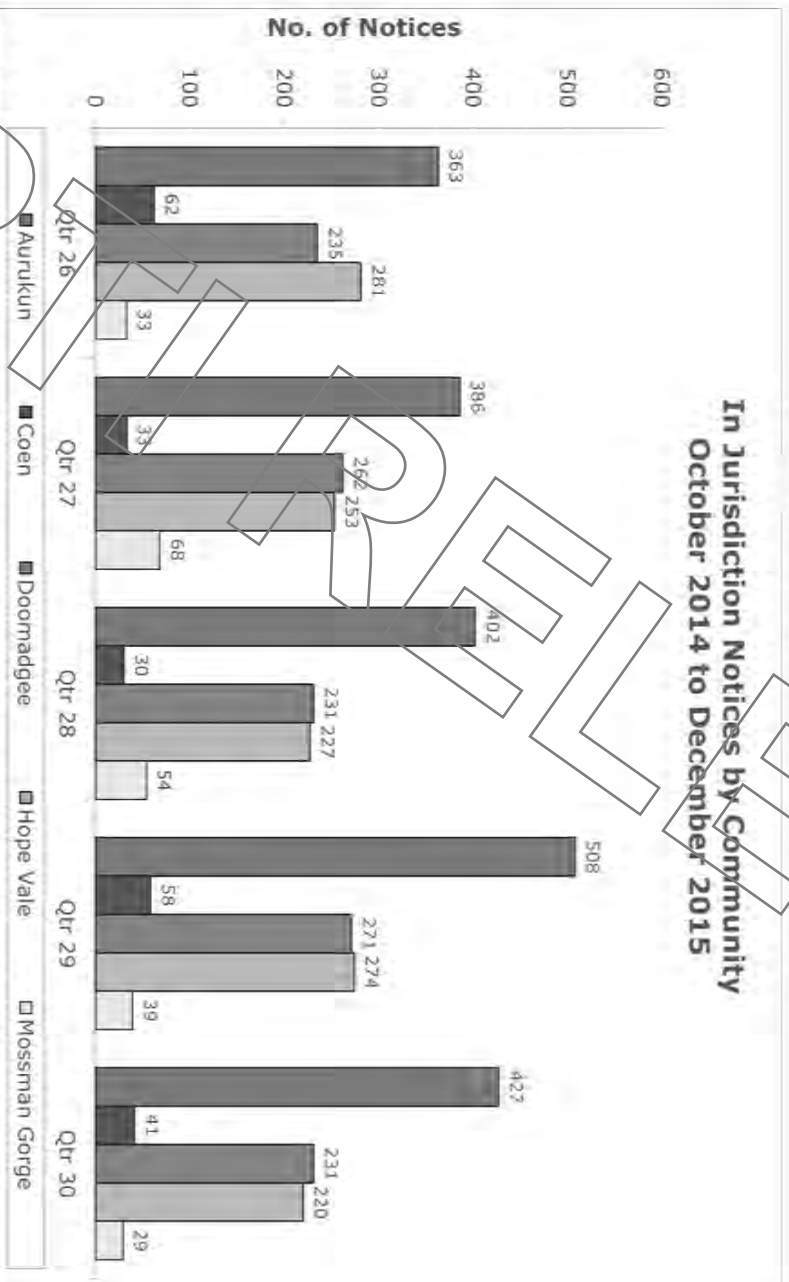
RECEIVED

In Jurisdiction Notices by Agency processed October 2014 to December 2015



Graph 1: In jurisdiction notices by type and quarter 1 October 2014 to 31 December 2015.

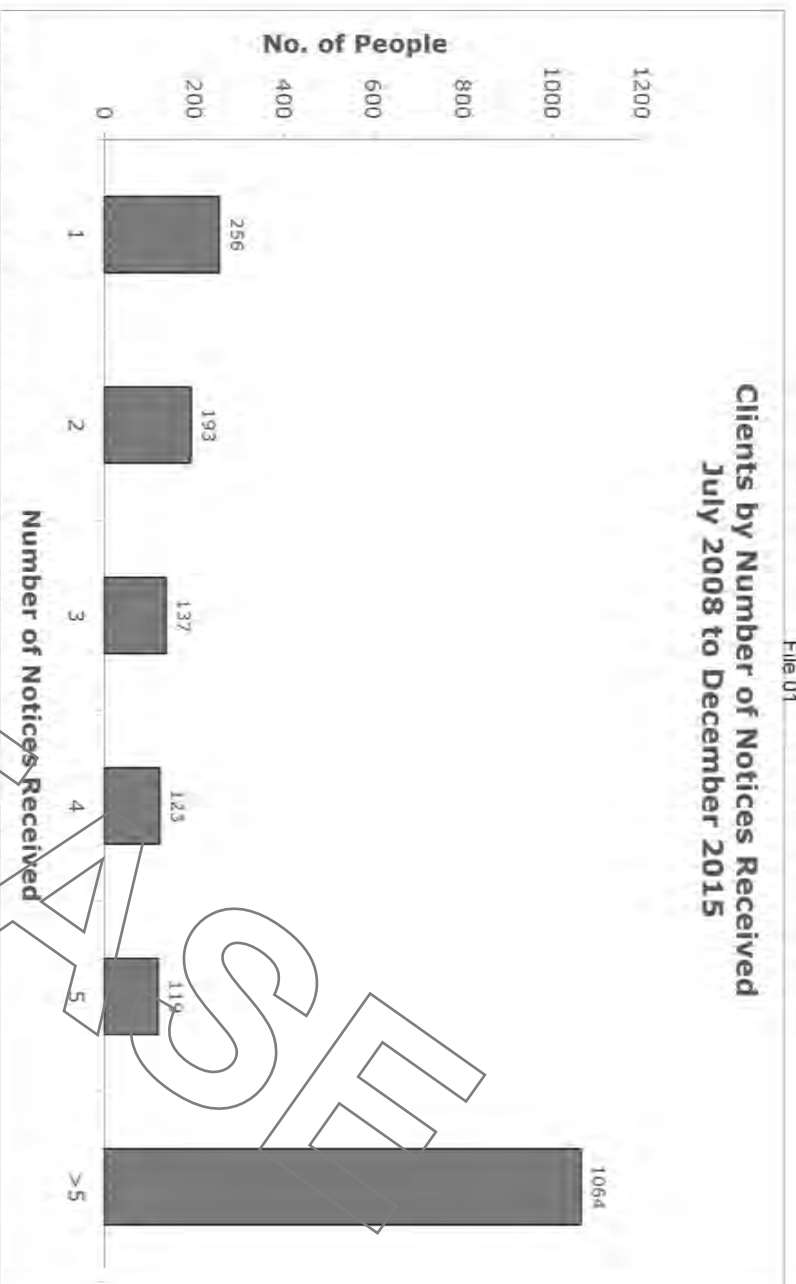
In Jurisdiction Notices by Community October 2014 to December 2015



Graph 2: In jurisdiction notices by community and quarter 1 October 2014 to 31 December 2015.

Since commencement in July 2008, 86.5 percent of clients have received more than one notice with 56.2 percent of clients receiving more than five notices. Frequently this illustrates multiple child school absences for the one family or multiple Magistrates Court notices relating to one incident. Conversely, 13.5 percent of clients have received only one notice.

Clients by Number of Notices Received July 2008 to December 2015



Graph 3: FRC clients by number of notices 1 July 2008 to 31 December 2015.

(Note: Counting rules stipulate that where multiple charges are received each charge is counted as an individual notice or each child's absence is counted as one notice – i.e. if three children from the one family were absent, that was counted as three notices).

Conferences

Five hundred and twenty-six conferences² were held across the five communities in quarter 30 resulting in 12 FRA's being entered into, 38 orders made to attend community support services and 53 CIM orders. Other outcomes as a result of conferencing during the quarter were decisions for no further action, rescheduling and scheduling to return for review with compliance. Eighteen new clients were added to the Commission's database during the quarter. Details of conferencing activity in each community for quarter 30 are as follows:

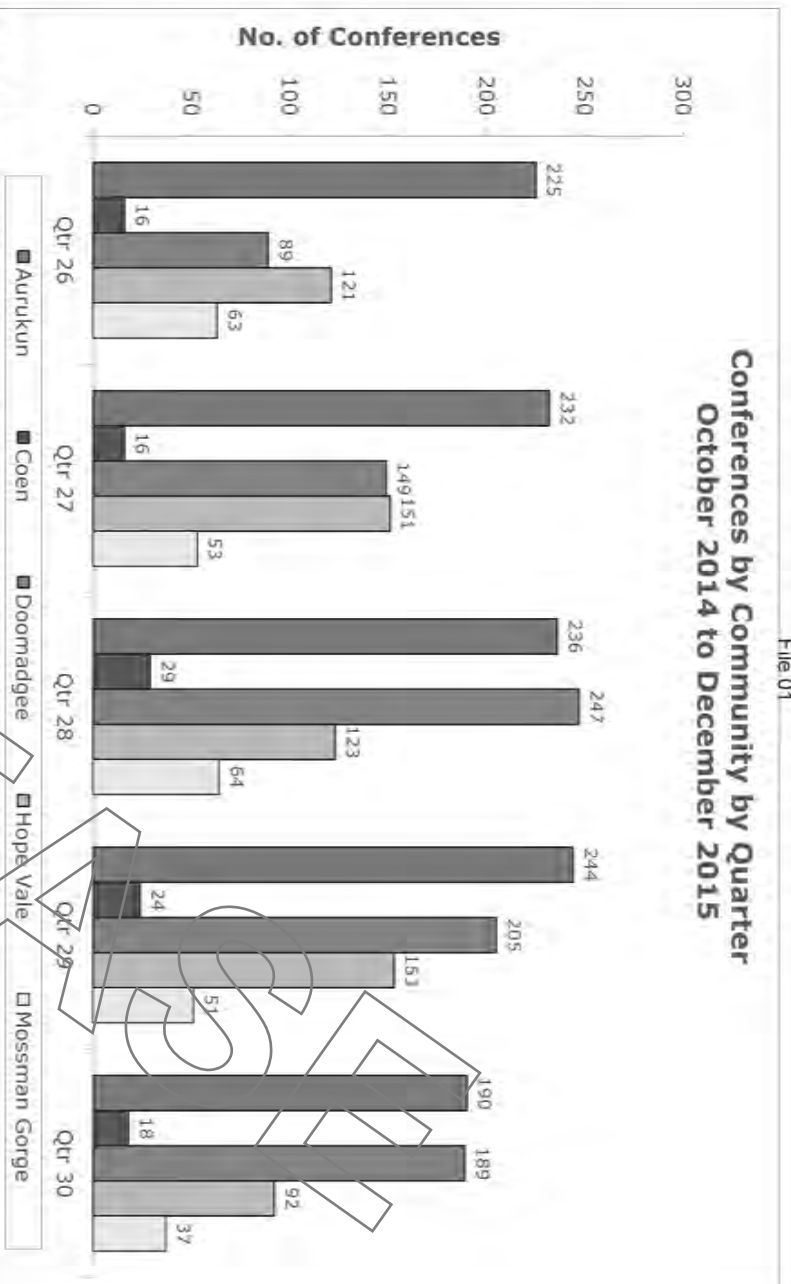
- 190 conferences were held in Ayrakun
- 18 conferences were held in Coen
- 189 conferences were held in Doomadgee
- 92 conferences were held in Hope Vale
- 37 conferences were held in Mossman Gorge.

Conferences decreased from 677 in quarter 29 to 526 in quarter 30.

DRAFT

² The number of conferences held relates to the number of conferences listed, which includes where a client was served with a Notice to Attend Conference and subsequently failed to attend.

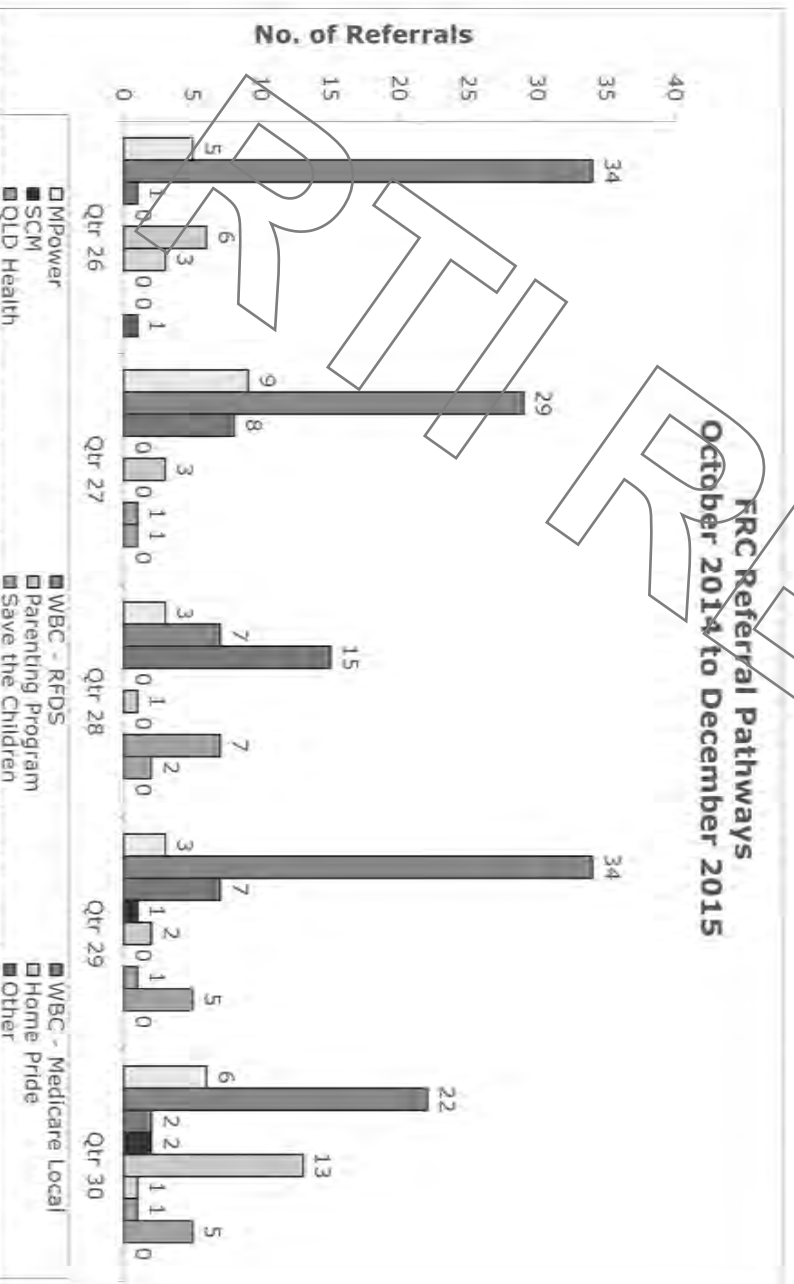
Conferences by Community by Quarter October 2014 to December 2015



Graph 4: Conferences by community and quarter 1 October 2014 to 31 December 2015.

Referrals

The number of referrals to service providers decreased from 53 in quarter 29 to 52 in quarter 30, relating to 45 clients. Since commencement the Commission has referred 897 clients to service providers resulting in approximately 47.1 percent of clients on 12 month service referral plans. Referrals in the communities during the quarter were as follows: Aurukun decreased by 7; Coen increased by 2; Doomadgee decreased by 5; Hope Vale increased by 6 and Mossman Gorge increased by 3.



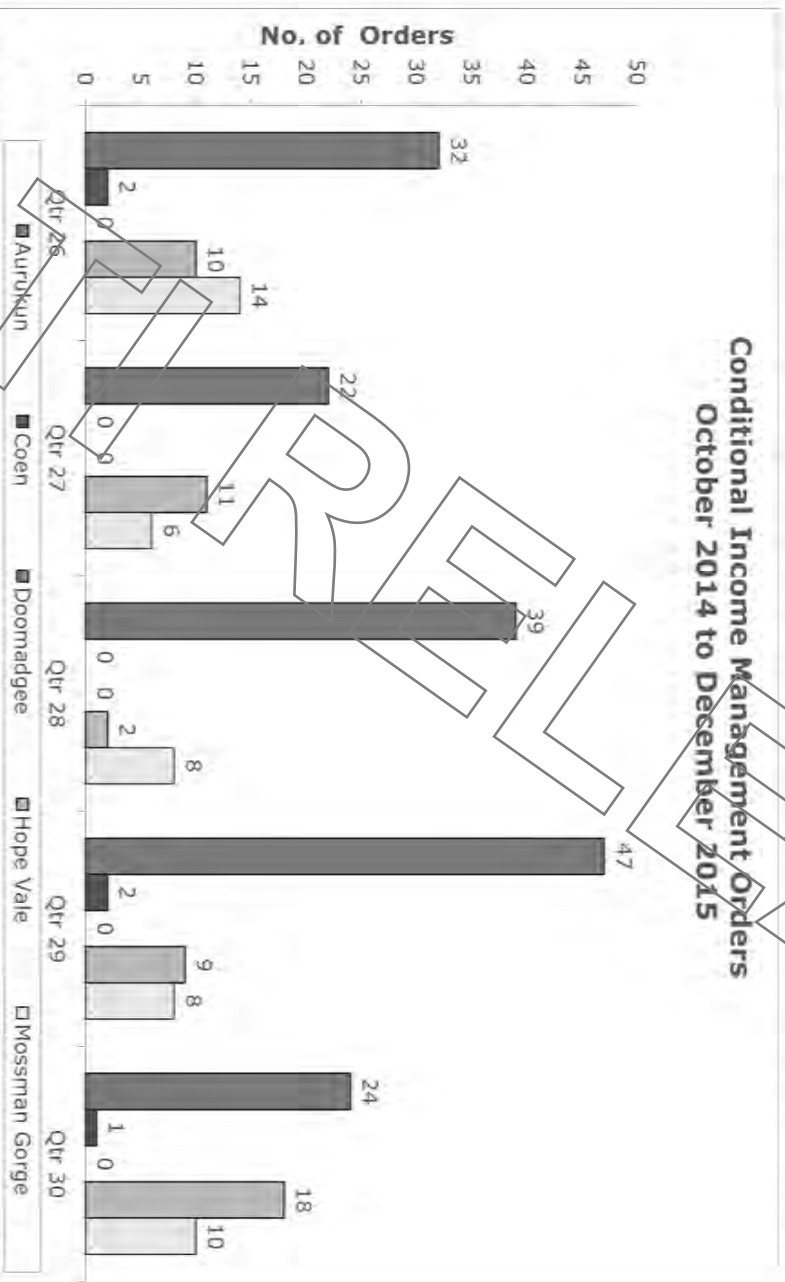
Graph 5: Referral pathways by referral type and quarter 1 October 2014 to 31 December 2015.

Conditional Income Management

Fifty-three CIM orders were made in quarter 30, a decrease of 13 from quarter 29. Since the commencement of the Commission 1,727 CIM orders inclusive of original orders, extensions and amendments have been made relating to 696 clients. During the quarter Aurukun and Coen decreased by 23 and 1 CIM orders respectively, whilst Hope Vale and Mossman Gorge increased by 9 and 2 CIM orders respectively. The Commission at present does not have the ability to income manage clients in Doomadgee.

As at 31 December 2015, 36.6 percent of the Commission's clients have been subject to a CIM order over the past seven and a half years. As at 31 December 2015 there were 141 clients subject to a CIM order which equates to 7.41 percent of clients on a CIM order at a point in time. Commissioners continue to negotiate with clients to achieve desirable outcomes or to demonstrate motivation and commitment to make appropriate life choices. Demonstrated positive steps toward taking responsibility provide the Commissioners with sufficient reason to consider revoking CIM orders when requested by the client.

The Commission processed 1 VIM agreement this quarter and since the commencement of the Commission in 2008, 95 clients have requested a VIM agreement. Those clients that request a VIM agreement use income management as a savings and budget tool, often for a specified period and to deter family members from accessing their income.



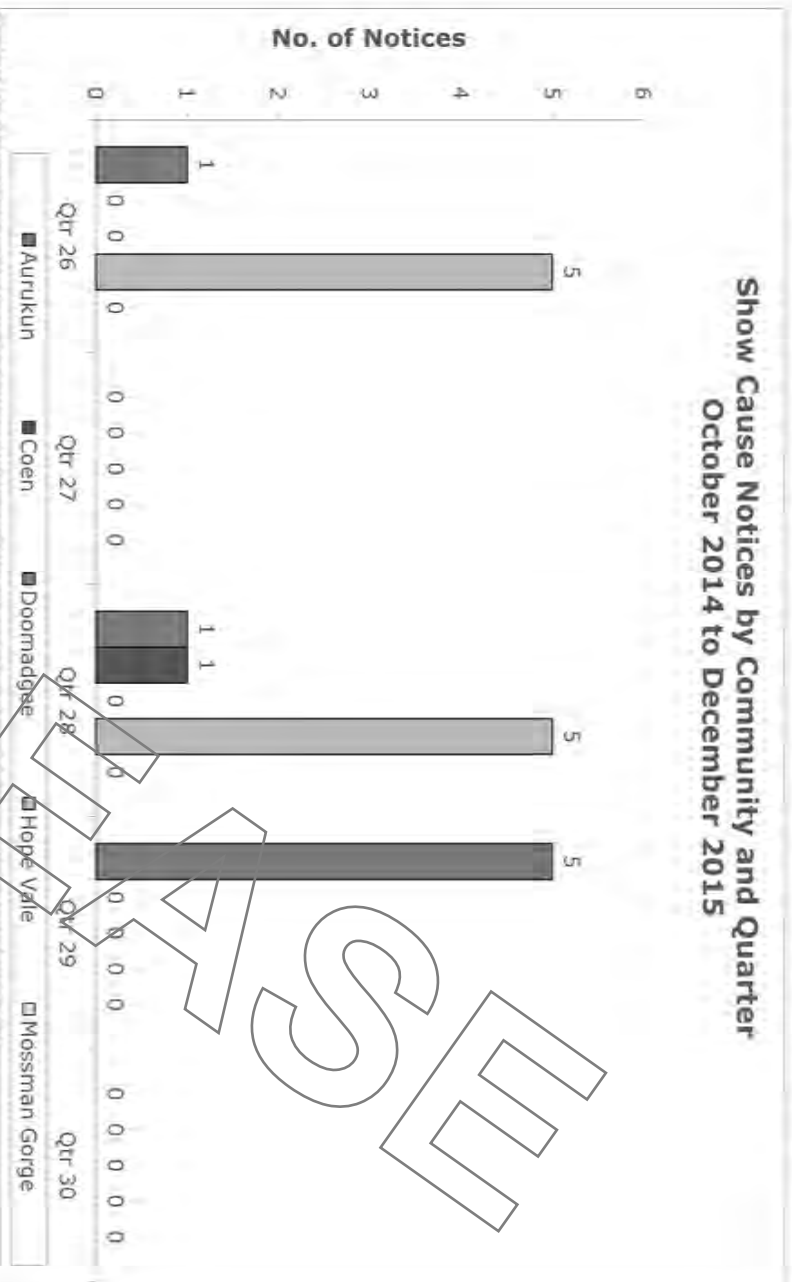
Graph 6: Conditional Income Management orders by community and quarter 1 October 2014 to 31 December 2015.

Case Management

As at 31 December 2015, 149 clients were being case managed, an increase from 143 in quarter 29. Aurukun, Hope Vale and Mossman Gorge increased by 7, 1 and 1 respectively, Coen and Doomadgee decreased by 2 and 1 respectively.

Show Cause Notices

During quarter 30, no Show Cause hearings were held, a decrease of 5 from quarter 29.



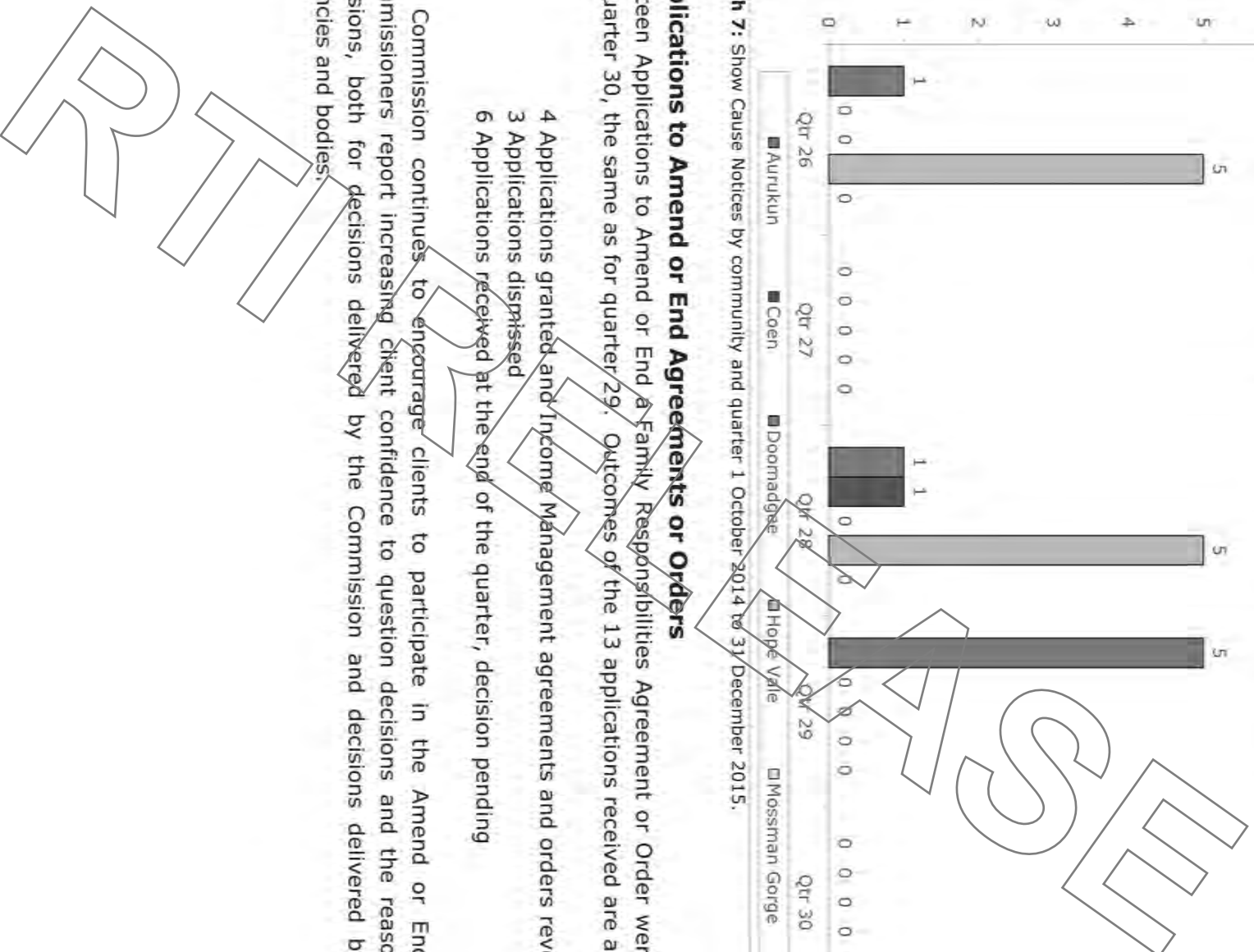
Graph 7: Show Cause Notices by community and quarter 1 October 2014 to 31 December 2015.

Applications to Amend or End Agreements or Orders

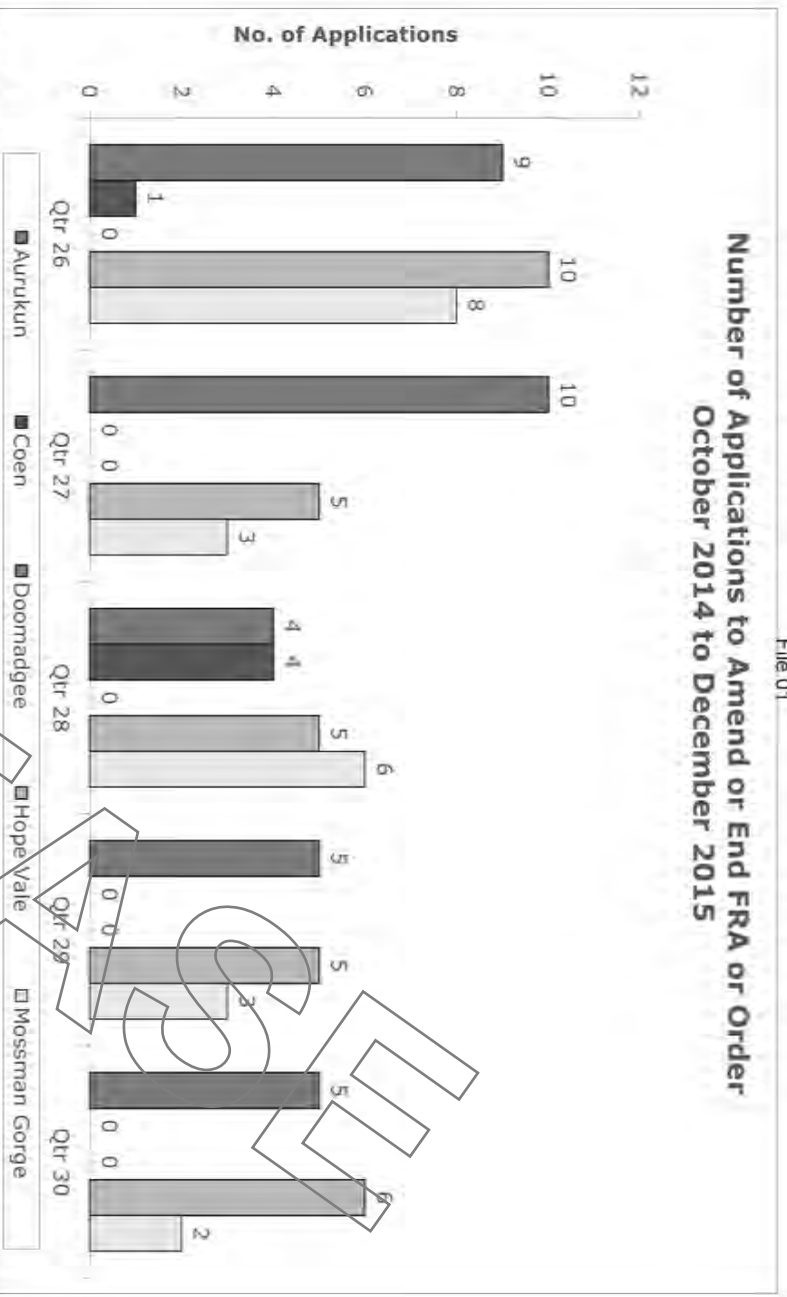
Thirteen Applications to Amend or End a Family Responsibilities Agreement or Order were received in quarter 30, the same as for quarter 29. Outcomes of the 13 applications received are as follows:

- 4 Applications granted and Income Management agreements and orders revoked
- 3 Applications dismissed
- 6 Applications received at the end of the quarter, decision pending

The Commission continues to encourage clients to participate in the Amend or End process. Commissioners report increasing client confidence to question decisions and the reasons behind decisions, both for decisions delivered by the Commission and decisions delivered by external agencies and bodies.



Number of Applications to Amend or End FRA or Order October 2014 to December 2015



Graph 8: Applications to Amend or End FRA or Order by community and quarter 1 October 2014 to 31 December 2015.

RITRIM

2. Future Direction and Challenges

Domestic Violence

Following the introduction of the domestic violence trigger to the FRC Act, the Local Commissioners have requested appropriate training in order to increase their awareness of issues surrounding domestic violence, and also to enhance their capability to confer with community members on the domestic violence trigger. The Commission has no allocation in its present budget for the year ended June 30, 2016 to meet Commissioners' education and training costs for this new trigger. Due to the importance of meeting this new challenge, however, White Ribbon training will be provided at the Local Commissioner Development week in May 2016, and at this stage the cost of training will be met from Commission reserves.

On 6 November 2015, the Communities, Disability Services and Domestic and Family Violence Prevention Committee tabled its Report No. 9 on the Family Responsibilities Commission Amendment Bill 2015. Recommendation 2 states:

"The Committee considers that the availability of such domestic and family violence specific support services is vital if the FRC is going to be able to play an effective part in tackling domestic and family violence in *welfare reform community areas*."

The Commission considers that priority must be given to meeting the challenge of this new referral option, by DATSIP sourcing appropriate counselling services to treat both the perpetrator and aggrieved.

Doomadgee BasicsCard

The Commission awaits confirmation from DATSIP regarding the availability of Income Management for the Doomadgee community. Our planning is now complete to allow Local Commissioners to commence the issuing of Income Management Orders by Term 2 of the 2016 school year.

Aurukun

The community of Aurukun has experienced a tumultuous quarter ending a very difficult 12 months. Intermittent but frequent importing of alcohol resulted in violent and drunken behaviour, fighting and damage to property. Many nights of uncontrolled load music resulted in domestic disturbances and poor school and work attendances. Mediation services in the community were unavailable for a period of 11 weeks following the round table meeting held 9 September 2016 as a result of the illness of the mediator and his absence from community.

The community riots of the last eight weeks culminated in the violent death of a community member, the looting of the store of over \$100,000 of stock, damage to more than 30 homes making them uninhabitable, and extensive property and vehicle damage. Police reinforcements brought in over the period to stabilise the community have cost the State Government in excess of \$400,000.

Local stakeholders meetings have been re-established in community by DATSIP after a period of five months. The Commission identifies the need for regular meetings of community leaders, service providers and representatives of each clan to work to re-establish and implement:

- a realistic and workable community safety plan,
- community rules of acceptable public behaviour and conduct, and
- programs for community education on health and safety matters.

These objectives will only be achieved, in the Commission's view, after wide community consultation and agreement by the majority of Aurukun's people, including those directly involved in the recent disturbances.

3. Financial Operations

Governance

Part 12 of the Act provides for the establishment of the Family Responsibilities Board (the Board).

The Board has a mandate to give advice and make recommendations to the Minister about the operation of the Commission and similarly to give advice and make recommendations to the Commissioner about the performance of the Commission's functions.

The Board must meet at least every six months. The meeting may be held by using any technology available which will allow for efficient and effective communication, however, the Board members must meet in person at least once a year. A quorum for the Board is comprised of two members. The Board's membership consists of:

- Ms Clare O'Connor Director-General, Department of Aboriginal and Torres Strait Islander Partnerships
- Mr Noel Pearson Founder, Cape York Partnership
- Ms Caroline Edwards First Assistant Secretary – Indigenous Affairs, Department of the Prime Minister and Cabinet.

Operational

In meeting obligations under Part 3 of the Act, the Family Responsibilities Commission Registry (the Registry) commenced operations on 1 July 2008 with a central Registry office established in Cairns and local Registry offices operating in each of the five welfare reform communities.

The Registry, managed by the Registrar, provides corporate and operational support to the Commissioner, the Local Commissioners and the Local Coordinators.

Financial

Income:

- Income accrued by the Commission for the period 1 October 2015 to 31 December 2015 totalled \$1,014,444. This income consisted of:
 - \$400,000 Queensland Government funding
 - \$131,500 Queensland Government reimbursement for Doomadgee 2015/16
 - \$450,000 Australian Government funding
 - \$5,977 interest received
 - \$26,967 received in sundry income.

The balance of available funds in the bank as at 31 December 2015 is \$1,197,946.

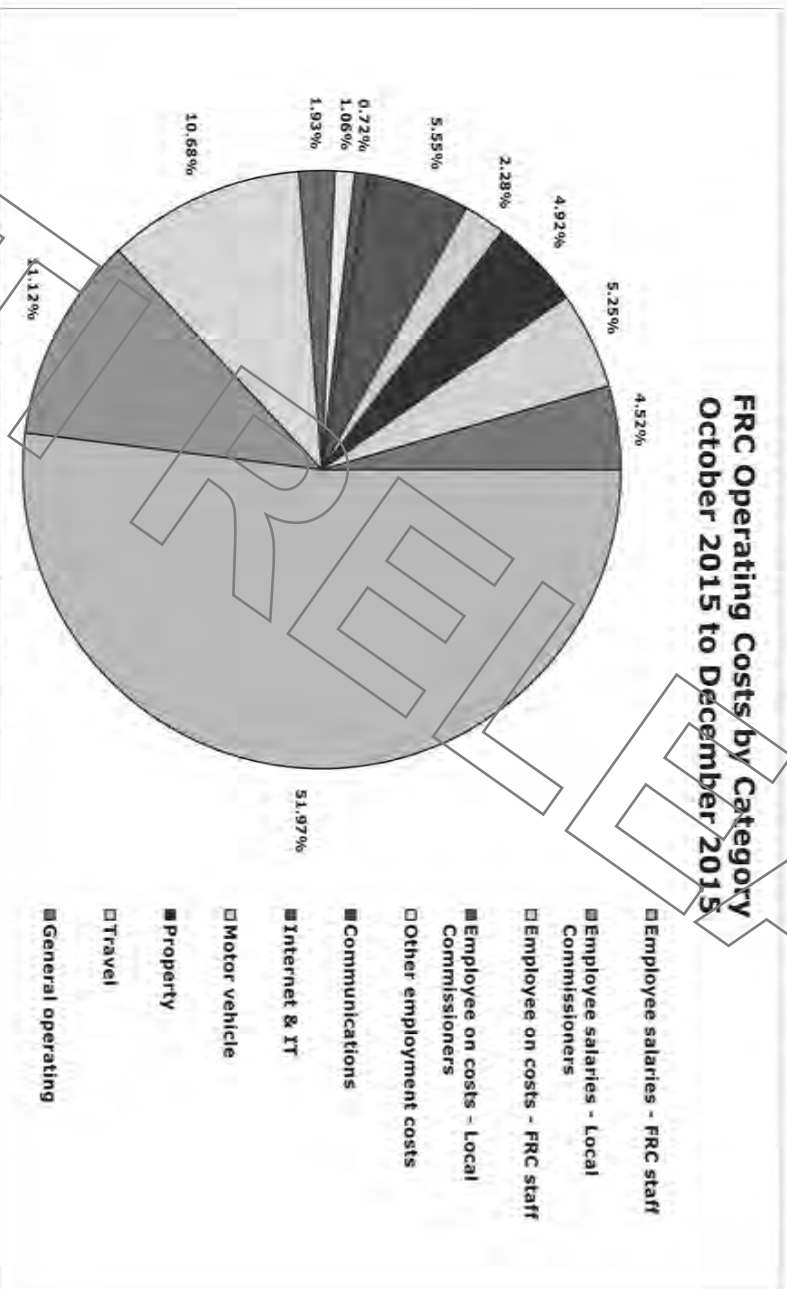
Expenditure:

- Expenditure for the period 1 October 2015 to 31 December 2015 was \$879,975. This total represents 21 percent of the projected annual expenditure of \$4,216,985.

1 October 2015 to 31 December 2015	Expenditure Qtr 30	1 October 2015 to 31 December 2015	Expenditure Qtr 30
Employee salaries – FRC staff	\$457,248	Internet & IT	\$48,846
Employee salaries – Local Commissioners	\$97,875	Motor vehicle	\$20,081
Employee on costs – FRC staff	\$93,976	Property	\$43,304
Employee on costs – Local Commissioners	\$16,967	Travel	\$46,236
Other employment costs	\$9,308	General operating	\$39,789
Communications	\$6,345	Total	\$879,975

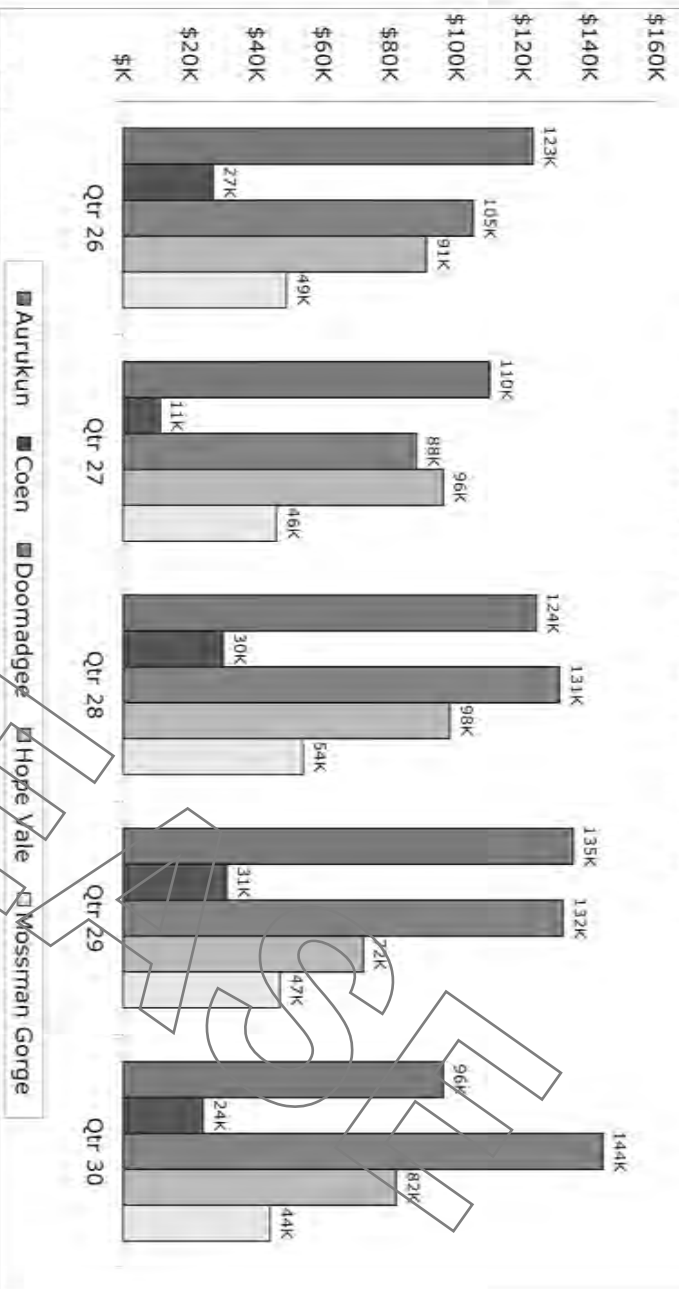
Table 1: Expenditure in quarter 30.

Quarter 30 disbursement of expenditure by category and percentage of total expenditure.



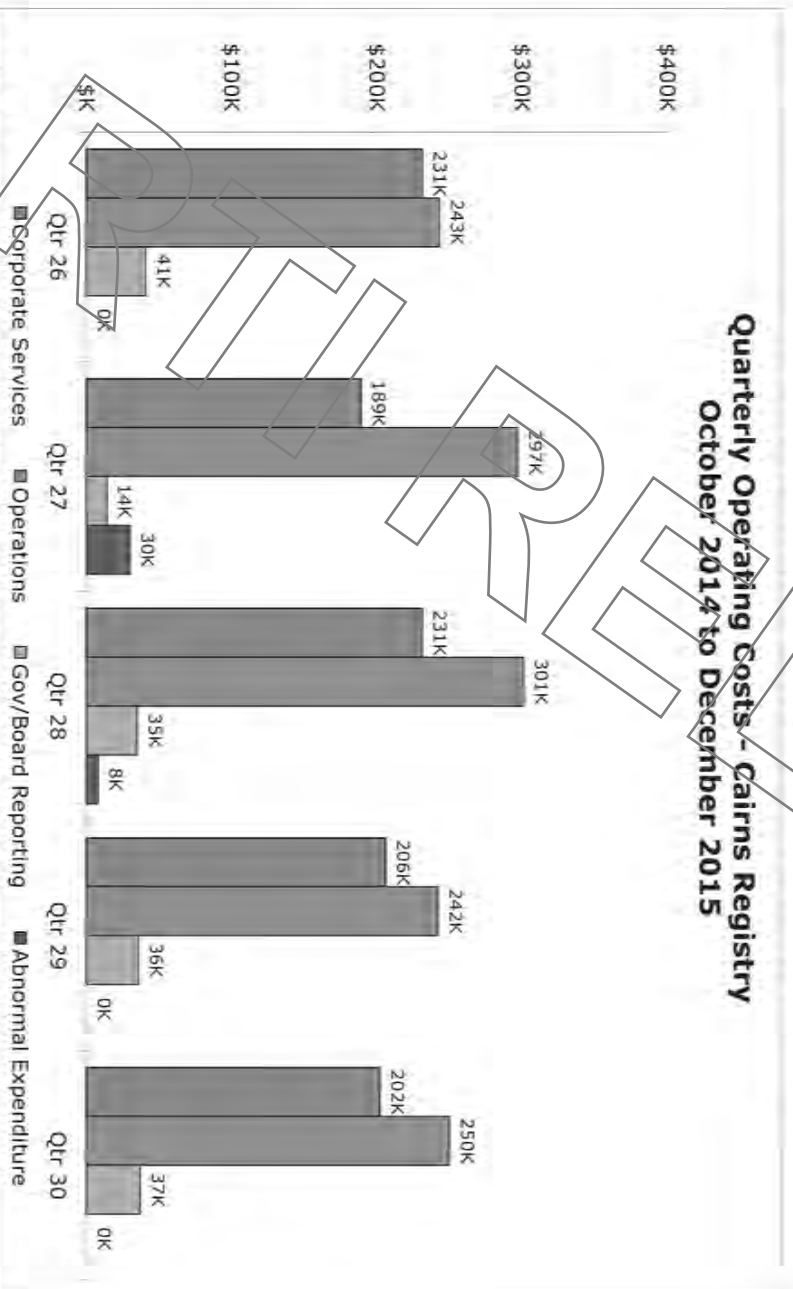
Graph 9: FRC operating costs 1 October 2015 to 31 December 2015.

Quarterly Operating Costs by Remote Location October 2014 to December 2015



Graph 10: Operating costs by remote location 1 October 2014 to 31 December 2015.

Cairns Registry expenditure for quarter 30 compared to the previous five quarters.



Graph 11: Quarterly operating costs Cairns 1 October 2014 to 31 December 2015.



SITTING CALENDAR 2015
FAMILY RESPONSIBILITIES COMMISSION
1 January 2015 to 31 December 2015



Week Beginning	Monday	Tuesday	Wednesday	Thursday	Friday	Other
11 May	11	12	13	14		15 ASC Meeting Aurukun Cape B & Coen Cape A Circuit
18 May		19	20	21		20/21 DSC Meeting Doomadgee - Gulf/Circuit
25 May		19				Commissioner Development Week
1 June	Public Holiday	2	3	4		1 Mabo Day for Doomadgee Cooktown Circuit
8 June	Public Holiday	9	10	11		8 Queen's Birthday
15 June	15	16	17	18	Public Holiday	21 Mt Isa Show, 17/18 DSC Meeting Aurukun Cape B Circuit, Doomadgee - Gulf Circuit
22 June		23	24			22, 23 ASC Meeting
29 June		23				
6 July						Cooktown Circuit
13 July		14	15	16	Public Holiday	17 Cairns Show Day, 15/16 DSC Meeting Aurukun Cape B & Coen Cape A Circuit Doomadgee - Gulf Circuit
20 July		21	22			21 ASC Meeting 20 Mossman Show
27 July		28	29			
3 August	Public Holiday	4	5			4-FR Board Meeting 4 Aurukun Day Cooktown Circuit
10 August	10	11	12			Aurukun Cape B Circuit Doomadgee - Gulf Circuit
17 August		18	19			Estimates, 18 ASC Meeting, 19/20 DSC Meeting
24 August	24	25	26	27	Public Holiday	28 Doomadgee Day



File 01
SITTING CALENDAR 2015
FAMILY RESPONSIBILITIES COMMISSION
1 January 2015 to 31 December 2015



Week Beginning	Monday	Tuesday	Wednesday	Thursday	Friday	Other
31 August		1 1	2 2			Cooktown Circuit
7 September	7	8 15 15	9 16 16	10		Aurukun Cape B & Coen Cape A Circuit
14 September		15	16			15 ASC Meeting; 16/17 DSC Meeting
21 September						
28 September		29				Doomadgee - Gulf Circuit
5 October	Public Holiday	6	7 7	8		5 Labour Day Cooktown Circuit
12 October	12	13	14	15		14/15 DSC Meeting Aurukun Cape B Circuit
19 October		20 20	21 21			20 ASC Meeting Doomadgee - Gulf Circuit
26 October	26	27				28 FR Board Meeting
2 November		3 3	4 4	5		Cooktown Circuit
9 November			11	12		Aurukun Cape B & Coen Cape A Circuit
16 November		17 17	18 18	19		17 ASC Meeting; 18/19 DSC Meeting Doomadgee - Gulf Circuit
23 November	23	24	25	26		
30 November		1 1	2	3 (Half Day)		Cooktown Circuit
7 December						Aurukun Cape B Circuit
14 December						15 ASC Meeting; 16/17 DSC Meeting Doomadgee - Gulf Circuit
21 December						25 Christmas Day
28 December	Public Holiday				Public Holiday	28 Boxing Day; 29, 30, 31 Office closed for Xmas; 1 New Year's Day

RESERVED

LEGEND

	Office Days
	Public Holidays
	Aurukun Sitting
	Coen Sitting
	Doomadgee Sittings
	Hope Vale Sitting
	Mossman Gorge Sitting
ASC	Aurukun Shire Council Meeting
DSC	Doomadgee Aboriginal Shire Council Meeting
Ø	Cancelled Conference

OFFICE	CONTACT NAME	Phone	Mobile	Facsimile
Cairns – Registrar	Ms Maxine McLeod	4057 3871	Mobile phone numbers	4041 0974
Cairns – Client Manager	Ms Camille Banks	4057 3874		4041 0974
Cairns – Accountant	Ms Andrea Cotten	4057 3875		4041 0974
Aurukun Local Coordinator	Ms Dellis Gledhill	4060 6185		4060 6094
Coen Local Coordinator	Ms Sandi Rye			4041 0974
Doomadgee Local Coordinator	Mr Bryce Coxall	4745 8111		4745 8366
Hope Vale Local Coordinator	Ms Samantha Foster	4060 9153		4060 9137
Mossman Gorge Local Coordinator	Ms Sandi Rye			4041 0974

Family Responsibilities Commission

*Report to the Family Responsibilities Board and
The Minister for Aboriginal and Torres Strait Islander Partnerships*

Quarterly Report

No. 31

January 2016 to March 2016



*Report prepared by the Family Responsibilities Commission under the leadership of
Commissioner David Glasgow*

Executive Summary

During quarter 31, 1,017 within jurisdiction agency notices were received by the Family Responsibilities Commission (the Commission), an increase of 69 from last quarter. There were 542 conferences held for the same period, representing an increase of 16 from the previous quarter. Seven Family Responsibility Agreements (FRAs) were entered into, 29 orders were made to attend community support services and 42 Conditional Income Management (CIM) orders were issued. When compared to last quarter, this represents a decrease of 5 FRA's, a decrease of 9 orders to attend community support services and a decrease of 11 CIM orders.

Voluntary Income Management (VIM) agreements increased by seven from last quarter. VIM agreements are requested in order to assist with budgeting and to ensure funds remain available for purchases. The Commission considers an increase in VIM numbers to be indicative of community members resuming responsibility for their lives.

The Commission case-managed 139 clients during the quarter, making 34 referrals relating to 31 clients. Further activity during the quarter consisted of 20 Applications to Amend or End Agreements or Orders (an increase of 7 from the previous quarter). No Show Cause conferences were held during quarter 31 (the same as the last quarter).

In January of this quarter the Commission released its Domestic Violence and the Workplace Policy in order to foster a workplace culture where employees model public service values and behave in a way that promotes a work environment free from violence. This policy clearly outlines the Commission's workplace commitment to supporting employees affected by domestic and family violence, provides a definition of what domestic and family violence is, details leave entitlements and flexible work arrangements and what support options are available to employees. In line with the Commission Chief Executive Directive 4/15 – Support for employees affected by domestic and family violence - all employees have completed the online awareness raising program, *Recognise, Respond, Refer: Domestic Violence and the Workplace*.

The first notices for domestic violence orders (DVOs) were received on 23 February from the Department of Justice and Attorney-General and uploaded to the database with a new upload tool created specifically for DVOs. The Commission's database has also been modified by our Database Administrator to capture domestic violence breaches (DVBs) separately from other Magistrate and District Court notices. The Commission commenced reporting to DATSIP on the triggers from January 2016. Monthly reports include which Courts are providing domestic violence (DV) notices (breaches and orders), the number of conferences held in relation to DV notices per community, outcome actions taken in relation to conferences for DVO and DVB notices, the number of referrals made in relation to these conferences and what circumstances affect the statistical data and outcomes.

Following the launch of the CRM database upgrade project on 27 July 2015, the system was implemented into production on 22 January 2016. During this quarter the database was additionally enhanced to provide a family profile in relation to income management clients and electronic forms were streamlined to increase efficiencies in remote locations.

A recruitment process for the position of Registrar was commenced last quarter with the successful appointment of Maxine McLeod on 22 January 2016. The role of Registrar includes the development and implementation of appropriate strategies to support the strategic capability of the Commission, introducing and implementing reforms within the area and overseeing operations of the registry, including managing and coordinating resource and activity planning, resource acquisition, accountability, professional development and the provision of responsive and efficient corporate and ICT services.

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2. Future Direction and Challenges.....	13
3. Financial Operations	14

Abbreviations

CIM	Conditional Income Management
DATSIP	Department of Aboriginal, Torres Strait Islander Partnerships
DET	Department of Education and Training
FRA	Family Responsibilities Agreement
FRC	Family Responsibilities Commission
VIM	Voluntary Income Management

Also:

	Family Responsibilities Commission (the Commission)
	<i>Family Responsibilities Commission Act 2008</i> (the Act)
	Family Responsibilities Commission Registry (the Registry)
	Family Responsibilities Board (the Board)

RESERVED

Family Responsibilities Commission Welfare Reforms

Report to 31 March 2016.

I. Activities and Trends

Notices

In quarter 31 the Commission received **1,416 agency notices**¹. Some individuals may have been the subject of more than one agency notice. Of that figure 1017 notices (72 percent) were within the Commission's jurisdiction and 399 notices (28 percent) were outside the Commission's jurisdiction.

Within jurisdiction notices comprised of:

4	District Court notices
29	Childrens Court notices
322	Magistrates Court notices
22	Domestic Violence Breach notices
30	Domestic Violence Order notices
544	School Attendance notices
4	School Enrolment notices
43	Child Safety and Welfare notices
19	Housing Tenancy notices

Of the 399 notices not within the Commission's jurisdiction, there were 0 District Court notices, 3 Childrens Court notices, 247 Magistrates Court notices, 6 Domestic Violence Breach notices, 21 Domestic Violence Order notices, 112 School Attendance notices, 0 School Enrolment notices, 4 Child Safety and Welfare notices and 6 Housing Tenancy notices.

Details of notices within jurisdiction for each community are set out below:

- **Aurukun's 479 notices constitute 47.10 percent** of the total notices in jurisdiction across the welfare reform communities:

4	District Court notices
28	Childrens Court notices
208	Magistrates Court notices
7	Domestic Violence Breach notices
13	Domestic Violence Order notices
211	School Attendance notices
0	School Enrolment notices
5	Child Safety and Welfare notices
3	Housing Tenancy notices

Two Childrens Court notices, 99 Magistrates Court notices, 6 Domestic Violence Breach notices, 1 Domestic Violence Order notice, 8 School Attendance notices and 3 Housing Tenancy notices were processed as not within jurisdiction.

¹ Counting rules are that an agency notice is counted on the basis of number of 'clients' on the notice. For example a child safety and welfare notice relating to two parents is counted as two notices.

- **Coen's 56** notices constitute **5.51 percent** of the total notices in jurisdiction :

0	District Court notices
0	Childrens Court notices
29	Magistrates Court notices
6	Domestic Violence Breach notices
4	Domestic Violence Order notices
9	School Attendance notices
1	School Enrolment notice
5	Child Safety and Welfare notices
2	Housing Tenancy notices

Seven Magistrates Court notices and 1 Housing Tenancy notice were processed as not within jurisdiction.

- **Doomadgee's 211** notices constitute **20.75 percent** of the total notices in jurisdiction:

207	School Attendance notices
0	School Enrolment notices
4	Child Safety and Welfare notices

Ninety-six School Attendance notices and 4 Child Safety and Welfare notices were processed as not within jurisdiction.

- **Hope Vale's 226** notices constitute **22.22 percent** of the total notices in jurisdiction:

0	District Court notices
1	Childrens Court notice
65	Magistrates Court notices
8	Domestic Violence Breach notices
7	Domestic Violence Order notices
106	School Attendance notices
3	School Enrolment notices
26	Child Safety and Welfare notices
10	Housing Tenancy notices

One Childrens Court notice, 52 Magistrates Court notices, 4 Domestic Violence Order notices, 8 School Attendance notices and 2 Housing Tenancy notices were processed as not within jurisdiction.

- **Mossman Gorge's 45** notices constitute **4.42 percent** of the total notices in jurisdiction:

0	District Court notices
0	Childrens Court notices
20	Magistrates Court notices
1	Domestic Violence Breach notice
6	Domestic Violence Order notices
11	School Attendance notices
0	School Enrolment notices
3	Child Safety and Welfare notices

Eighty-nine Magistrates Court notices and 16 Domestic Violence Order notices were processed as not within jurisdiction.

Since its commencement the Commission has received 24,323 agency notices within its jurisdiction. Total notices increased from 1,339 in quarter 30 to 1,416 in quarter 31. Of those notices in jurisdiction, Childrens Court, Magistrates Court, Domestic Violence Breach, Domestic Violence Order and Housing Tenancy notices increased, whilst District Court, School Attendance, School Enrolment and Child Safety and Welfare notices decreased.

District Court notices decreased this quarter to 4 from 16 received in the previous quarter. Aurukun and Coen decreased by 8 and 4 notices respectively, with Hope Vale and Mossman Gorge remaining unchanged with zero notices received for the quarter. The Commission does not receive District Court notices for Doomadgee.

Childrens Court notices increased from 3 in quarter 30 to 29 in quarter 31. Aurukun increased by 25 notices and Hope Vale increased by 1 notice. The Commission is yet to receive any Childrens Court notices for Coen and Mossman Gorge. The Commission does not receive Childrens Court notices for Doomadgee.

Magistrates Court notices increased this quarter to 322 from 244 received in the previous quarter. Aurukun, Coen and Mossman Gorge increased by 61, 16 and 7 notices respectively, whilst Hope Vale decreased by 6 notices. The Commission does not receive Magistrates Court notices for Doomadgee.

With amendments to the FRC Act receiving royal assent at the end of 2015, the Commission received 22 Domestic Violence Breach notices for the first time this quarter. The Commission received 7 notices for Aurukun, 6 notices for Coen, 8 notices for Hope Vale and 1 notice for Mossman Gorge. The Commission does not receive Domestic Violence Breach notices for Doomadgee.

As a result of the amendments to the FRC Act stated above, the Commission also received 30 Domestic Violence Order notices for the first time this quarter. The Commission received 13 notices for Aurukun, 4 notices for Coen, 7 notices for Hope Vale and 6 notices for Mossman Gorge. The Commission does not receive Domestic Violence Order notices for Doomadgee.

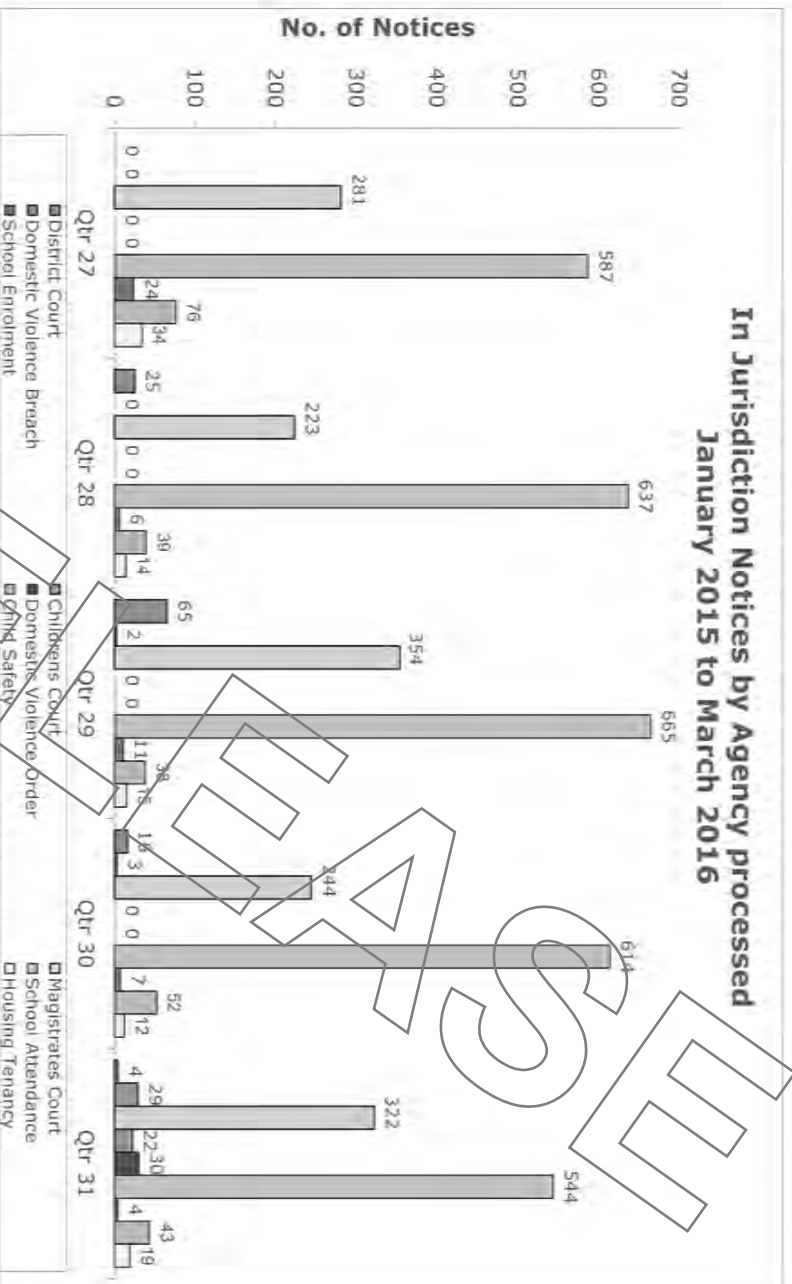
School Attendance notices decreased from 614 in quarter 30 to 544 in quarter 31. All five communities experienced a decrease in notices this quarter. Aurukun, Coen, Doomadgee, Hope Vale and Mossman Gorge decreased by 30 notices, 5 notices, 6 notices, 27 notices and 2 notices respectively.

School Enrolment notices decreased from 7 in quarter 30 to 4 in quarter 31. Aurukun decreased by 7 notices, Coen and Hope Vale increased by 1 notice and 3 notices respectively, whilst Doomadgee and Mossman Gorge remained unchanged with zero school enrolment notices received for the quarter.

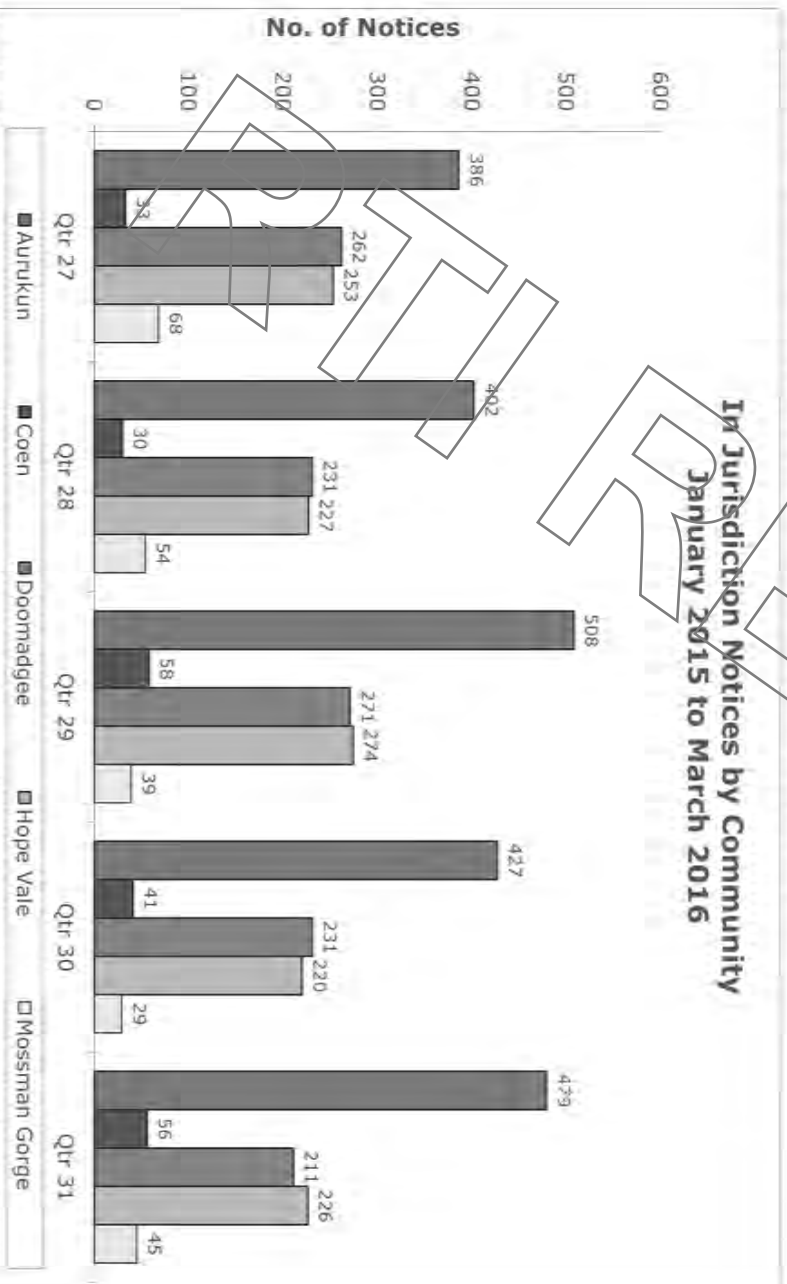
Child Safety and Welfare notices decreased from 52 in quarter 30 to 43 in quarter 31. Coen increased by 3 notices, Hope Vale increased by 12 notices and Mossman Gorge increased by 2 notices, whilst Aurukun decreased by 12 notices and Doomadgee decreased by 14 notices.

Housing Tenancy notices increased to 19 from 12 received in the previous quarter. Aurukun, Hope Vale and Mossman Gorge increased by 3 notices, 8 notices and 2 notices respectively, whilst Coen decreased by 6 notices. The Commission does not receive Housing Tenancy notices for Doomadgee.

The Commission receives school attendance data from the Department of Education and Training (DET). This data is published on the Commission's web page at <http://www.frcq.org.au> when available.

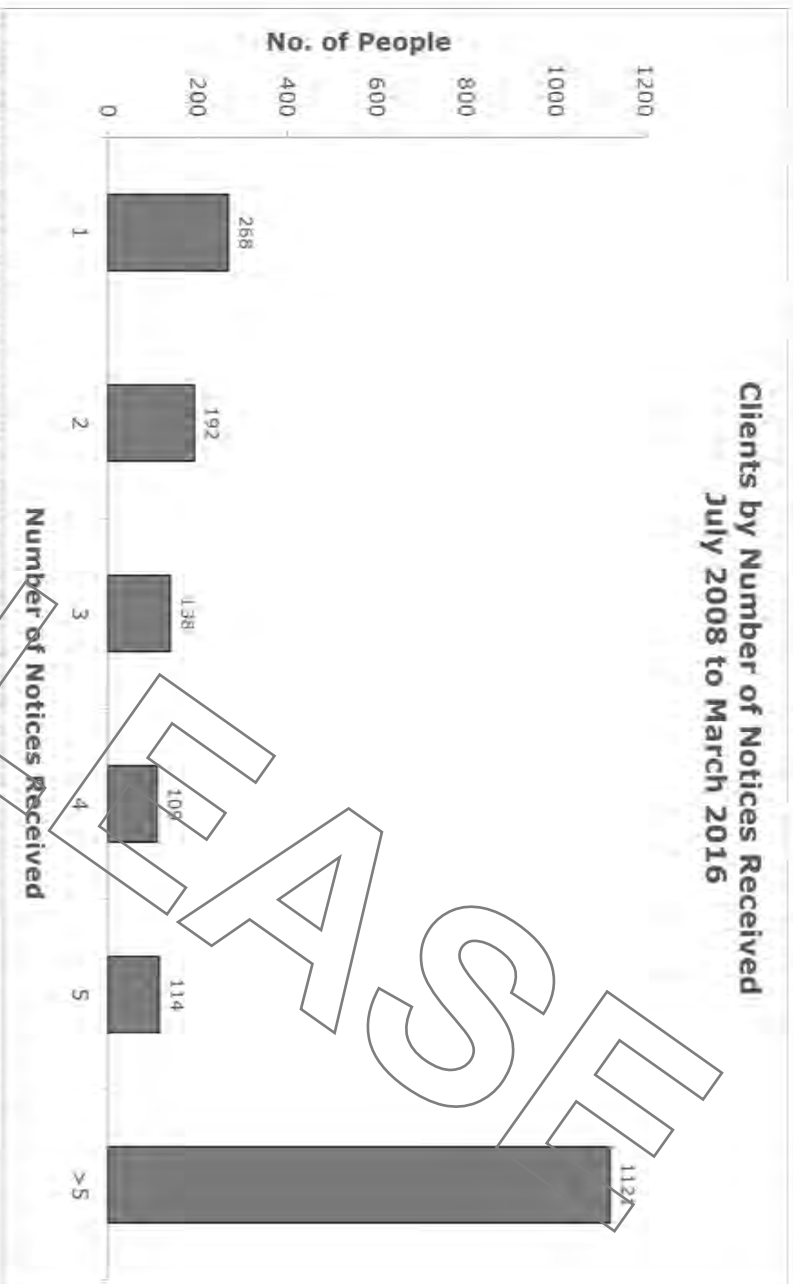


Graph 1: In Jurisdiction notices by type and quarter 1 January 2015 to 31 March 2016.



Graph 2: In Jurisdiction notices by community and quarter 1 January 2015 to 31 March 2016.

Since commencement in July 2008, 86.2 percent of clients have received more than one notice with 57.7 percent of clients receiving more than five notices. Frequently this illustrates multiple child school absences for the one family or multiple Magistrates Court notices relating to one incident. Conversely, 13.8 percent of clients have received only one notice.



Graph 3: FRC clients by number of notices 1 July 2008 to 31 March 2016.

(**Note:** Counting rules stipulate that where multiple charges are received each charge is counted as an individual notice or each child's absence is counted as one notice - i.e. if three children from the one family were absent, that was counted as three notices).

Conferences

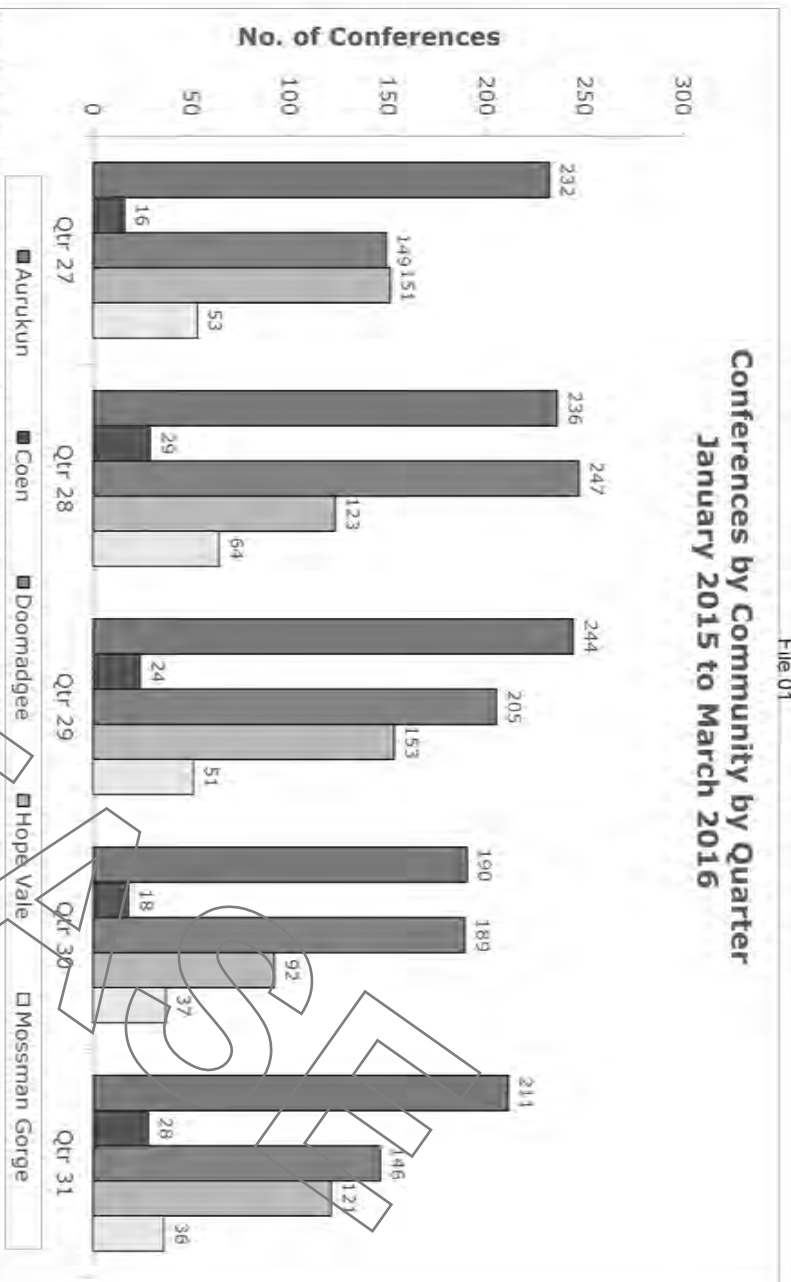
Five hundred and forty-two conferences² were held across the five communities in quarter 31 resulting in 7 FRA's being entered into, 29 orders made to attend community support services and 42 CIM orders. Other outcomes as a result of conferencing during the quarter were decisions for no further action, rescheduling and scheduling to return for review with compliance. Thirty-six new clients were added to the Commission's database during the quarter. Details of conferencing activity in each community for quarter 31 are as follows:

- 211 conferences were held in Aurukun
- 28 conferences were held in Coen
- 146 conferences were held in Doomadgee
- 121 conferences were held in Hope Vale
- 36 conferences were held in Mossman Gorge.

Conferences increased from 526 in quarter 30 to 542 in quarter 31.

² The number of conferences held relates to the number of conferences listed, which includes where a client was served with a Notice to Attend Conference and subsequently failed to attend.

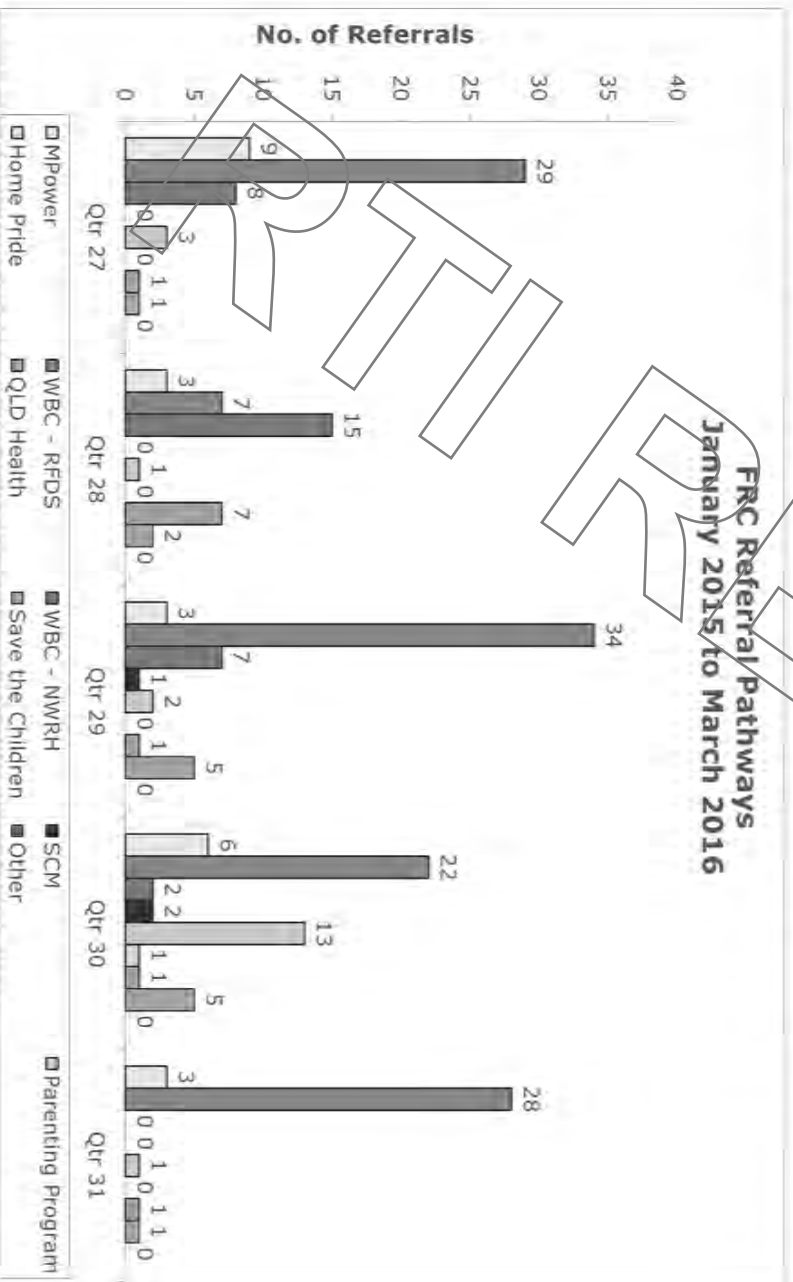
Conferences by Community by Quarter January 2015 to March 2016



Graph 4: Conferences by community and quarter 1 January 2015 to 31 March 2016.

Referrals

The number of referrals to service providers decreased from 52 in quarter 30 to 34 in quarter 31, relating to 31 clients. Since commencement the Commission has referred 902 clients to service providers resulting in approximately 46.5 percent of clients on 12 month service referral plans. Referrals in the communities during the quarter were as follows: Aurukun decreased by 12; Coen remained unchanged with 3 referrals; Doomadgee decreased by 6; Hope Vale decreased by 5 and Mossman Gorge increased by 5.



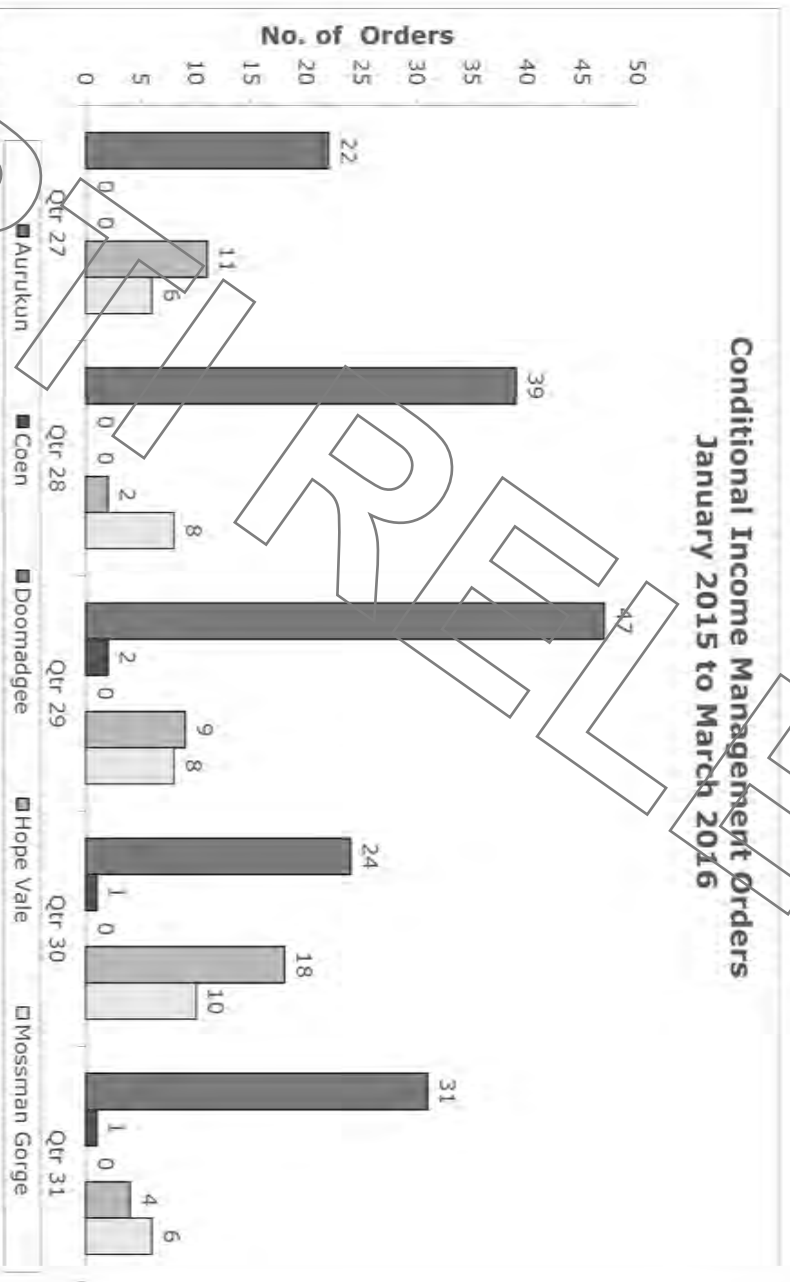
Graph 5: Referral pathways by referral type and quarter 1 January 2015 to 31 March 2016.

Conditional Income Management

Forty-two CIM orders were made in quarter 31, a decrease of 11 from quarter 30. Since the commencement of the Commission 1,769 CIM orders inclusive of original orders, extensions and amendments have been made relating to 705 clients. During the quarter Hope Vale and Mossman Gorge decreased by 14 and 4 CIM orders respectively, whilst Aurukun increased by 7 CIM orders and Coen remained unchanged with 1 CIM order. The Commission at present does not have the ability to income manage clients in Doomadgee.

As at 31 March 2016, 36.3 percent of the Commission's clients have been subject to a CIM order over the past seven and three quarter years. As at 31 March 2016 there were 137 clients subject to a CIM order which equates to 7.06 percent of clients on a CIM order at a point in time. Commissioners continue to negotiate with clients to achieve desirable outcomes or to demonstrate motivation and commitment to make appropriate life choices. Demonstrated positive steps toward taking responsibility provide the Commissioners with sufficient reason to consider revoking CIM orders when requested by the client.

The Commission processed 7 VIM agreements this quarter and since the commencement of the Commission in 2008, 101 clients have requested a VIM agreement. Those clients that request a VIM agreement use income management as a savings and budget tool, often for a specified period and to deter family members from accessing their income.



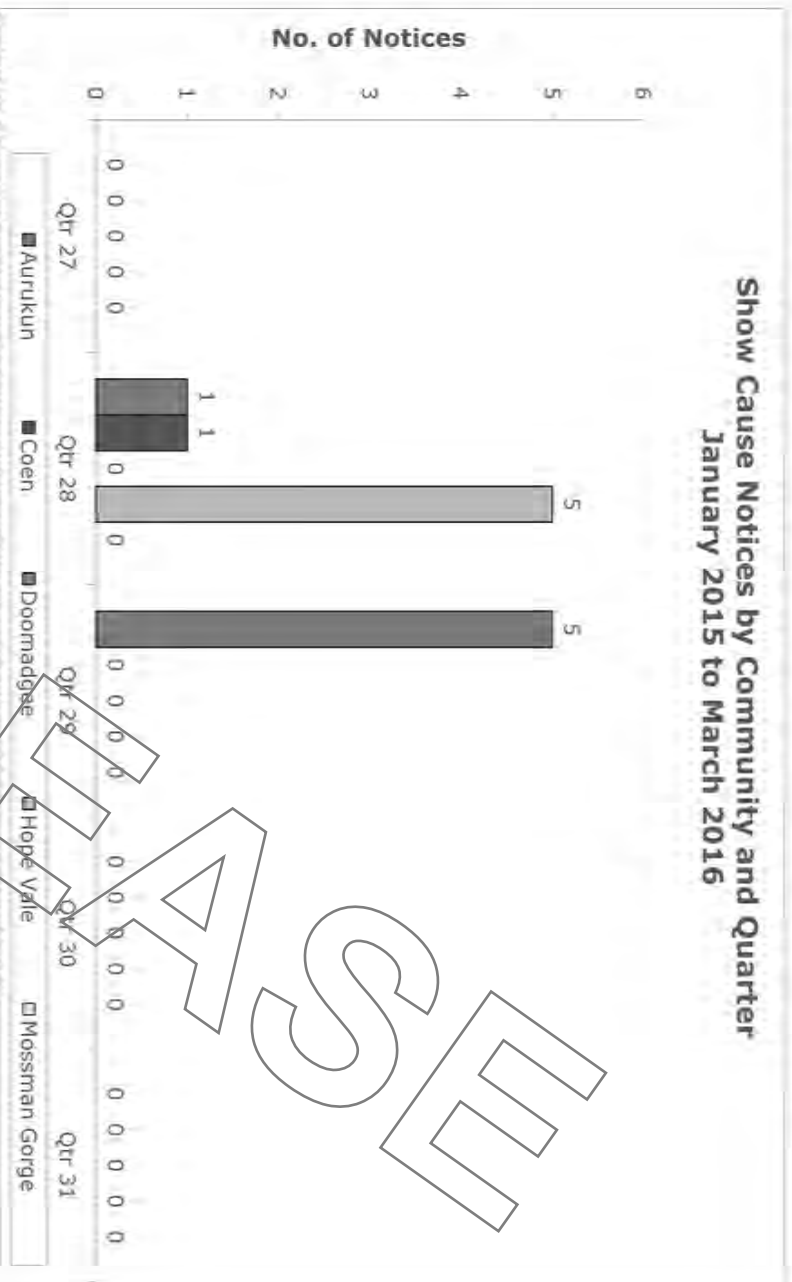
Graph 6: Conditional Income Management orders by community and quarter 1 January 2015 to 31 March 2016.

Case Management

As at 31 March 2016, 139 clients were being case managed, a decrease from 149 in quarter 30. Aurukun, Coen and Hope Vale decreased by 9, 1 and 3 respectively, Doomadgee and Mossman Gorge increased by 1 and 2 respectively.

Show Cause Notices

During quarter 31, and similar to quarter 30, no Show Cause hearings were held.



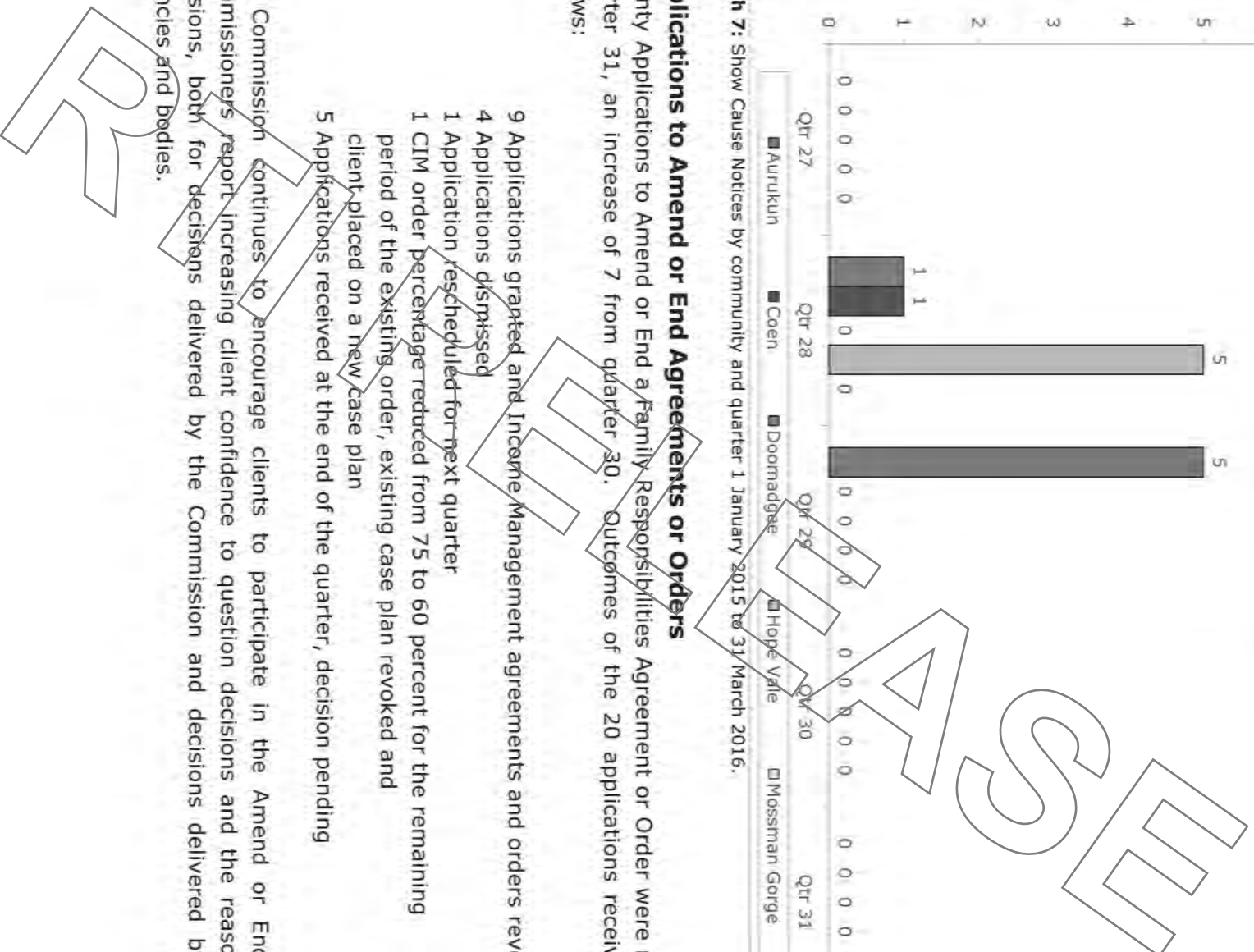
Graph 7: Show Cause Notices by community and quarter 1 January 2015 to 31 March 2016.

Applications to Amend or End Agreements or Orders

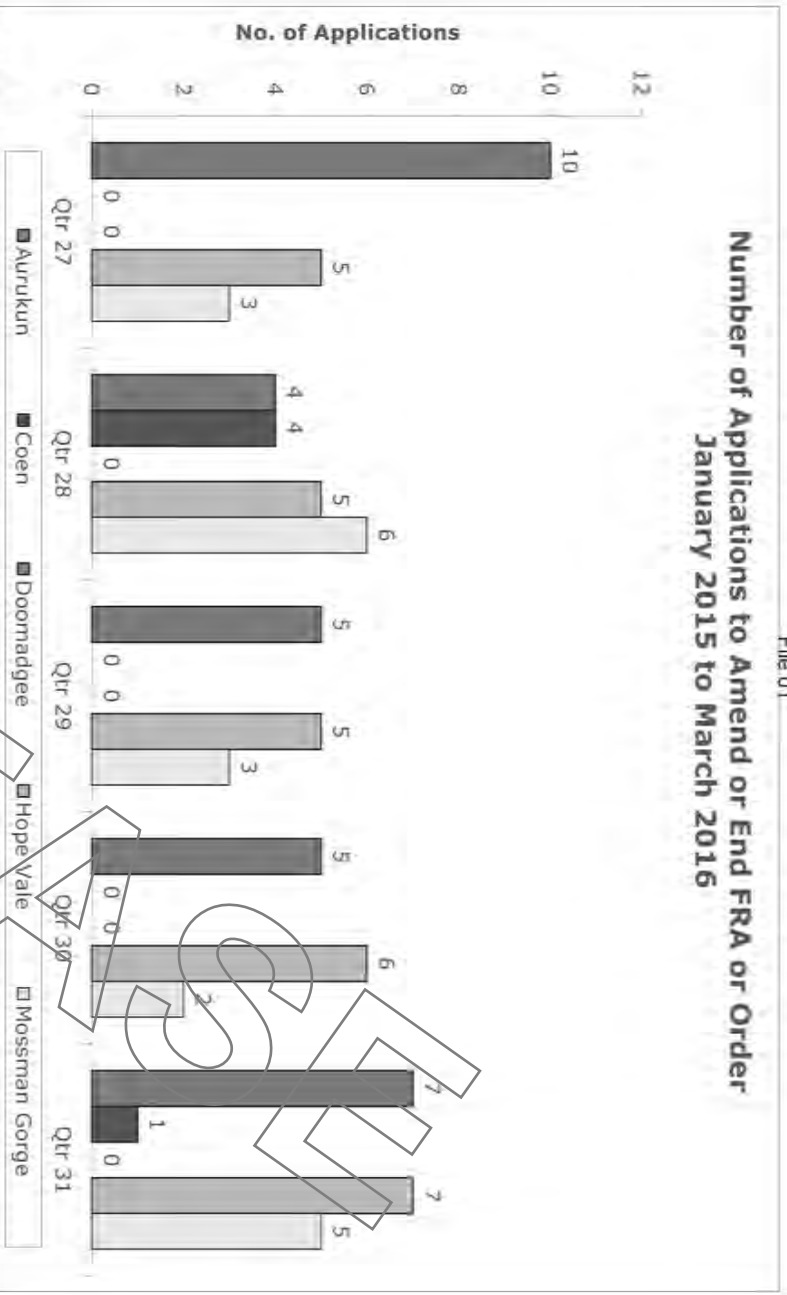
Twenty Applications to Amend or End a Family Responsibilities Agreement or Order were received in quarter 31, an increase of 7 from quarter 30. Outcomes of the 20 applications received are as follows:

- 9 Applications granted and Income Management agreements and orders revoked
- 4 Applications dismissed
- 1 Application rescheduled for next quarter
- 1 CIM order percentage reduced from 75 to 60 percent for the remaining period of the existing order, existing case plan revoked and client placed on a new case plan
- 5 Applications received at the end of the quarter, decision pending

The Commission continues to encourage clients to participate in the Amend or End process. Commissioners report increasing client confidence to question decisions and the reasons behind decisions, both for decisions delivered by the Commission and decisions delivered by external agencies and bodies.



Number of Applications to Amend or End FRA or Order January 2015 to March 2016



Graph 8: Applications to Amend or End FRA or Order by community and quarter 1 January 2015 to 31 March 2016.

R T I R 0 0 0

FRC Link

The Commission has long recognised that there exists a percentage of community clients who are effectively disengaged from the FRC process and for whom income management presents little or no deterrent to their antisocial behaviour. Having identified these particular families, the Commission is seeking new holistic strategies to re-engage these clients and facilitate their motivation to change. As a result, a new case coordination framework, FRC Link, has been drafted initially for the communities of Aurukun and Hope Vale. FRC Link will provide clients and families with a different way of engaging with the FRC and give them additional support to access the services they need. One conference day, or part of a conference day, will be used to give clients and their families who have disengaged with the FRC process an opportunity to talk with Local Commissioners in more depth, outside the more formal conference environment. Local Coordinators will provide this service, initially to a small number of families, by facilitating regular meetings with select clients, Local Commissioners and service providers. The outcomes sought are to set clear goals with the involvement of the clients, and to establish actions to achieve those goals which are dependent on the client's efforts. Intensive case coordination represents additional work for Local Coordinators, so the capacity of Local Coordinators to perform this duty as well as normal conference duties will be closely monitored. By establishing a small initial cohort, the Commission will focus on individuals and families who need more support. It is hoped that successful outcomes will generate interest from other families, and will have flow-on benefits such as re-energising Local Commissioners, and improving relationships with service providers. The model will be adapted and scaled up if successful.

Improving service provider engagement

The FRC is partnering with the Griffith Youth Forensic Service (GYFS) Neighbourhoods Project, and the Cape York Partnership (CYP) parenting program with the aim of enhancing service delivery provided by the CYP Parenting Support Services to the welfare reform communities in which they work, with a specific focus on increased engagement and attendance.

GYFS will provide tailored training to Parenting staff on improving engagement practice. Although training will be provided to all Parenting staff, the project will focus on the Aurukun community where GYFS will provide ongoing follow-up and consultation post-training.

Similar training on enhancing engagement strategies will also be provided to the Royal Flying Doctor Service Wellbeing Centre Team Leaders. Again, the project will focus on the Aurukun community and results will be monitored over the next few months, with a view to using learnings from the project across all communities.

Review of reporting framework

The FRC is also undertaking a project to review the existing Monthly Progress Reports, and investigate and determine the most effective reporting framework for the FRC's service system. The aim of this project is to revise or create a reporting framework that:

- improves the timeliness and usefulness of reports as a tool for conferencing;
- enhances the quality of reports to government and the FRC's ability to analyse and evaluate program effectiveness; and
- improves service delivery through increased accountability, more productive dialogue, and assisting professional practice.

Consultation will shortly be occurring with service providers, Cape York Partnership, and State and Australian governments to ensure any proposed reporting framework meets their needs.

3. Financial Operations

Governance

Part 12 of the Act provides for the establishment of the Family Responsibilities Board (the Board).

The Board has a mandate to give advice and make recommendations to the Minister about the operation of the Commission and similarly to give advice and make recommendations to the Commissioner about the performance of the Commission's functions.

The Board must meet at least every six months. The meeting may be held by using any technology available which will allow for efficient and effective communication, however, the Board members must meet in person at least once a year. A quorum for the Board is comprised of two members. The Board's membership consists of:

- Ms Clare O'Connor Director-General, Department of Aboriginal and Torres Strait Islander Partnerships
- Mr Noel Pearson Founder, Cape York Partnership
- Ms Caroline Edwards First Assistant Secretary – Indigenous Affairs, Department of the Prime Minister and Cabinet.

Operational

In meeting obligations under Part 3 of the Act, the Family Responsibilities Commission Registry (the Registry) commenced operations on 1 July 2008 with a central Registry office established in Cairns and local Registry offices operating in each of the five welfare reform communities.

The Registry, managed by the Registrar, provides corporate and operational support to the Commissioner, the Local Commissioners and the Local Coordinators.

Financial

Income:

- Income accrued by the Commission for the period 1 January 2016 to 31 March 2016 totalled \$1,063,438. This income consisted of:
 - \$450,000 Queensland Government funding
 - \$131,500 Queensland Government reimbursement for Doomadgee 2015/16
 - \$450,000 Australian Government funding
 - \$5,151 interest received
 - \$26,787 received in sundry income.

The balance of available funds in the bank as at 31 March 2016 is \$1,390,779.

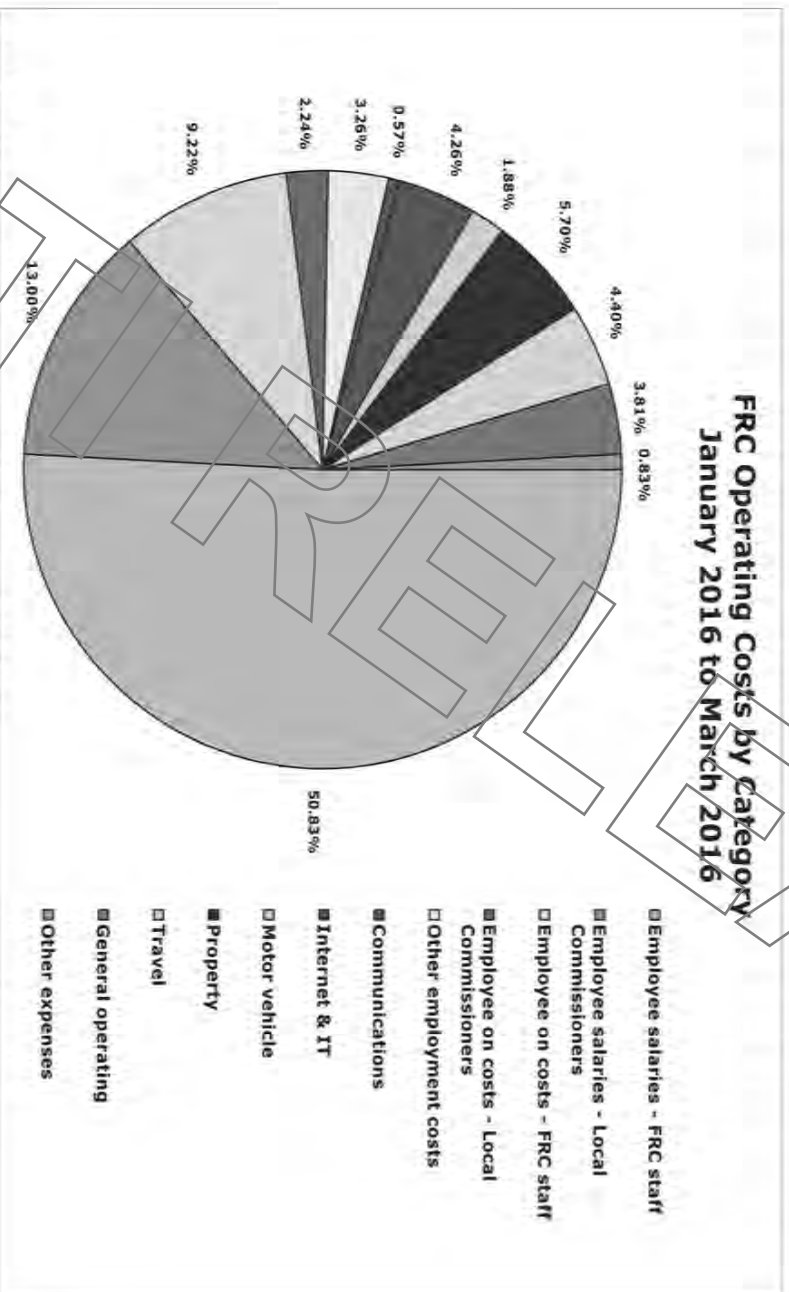
Expenditure:

- Expenditure for the period 1 January 2016 to 31 March 2016 was \$954,709. This total represents 23 percent of the projected annual expenditure of \$4,216,985.

1 January 2016 to 31 March 2016	Expenditure Qtr 31	1 January 2016 to 31 March 2016	Expenditure Qtr 31
Employee salaries – FRC staff	\$485,305	Internet & IT	\$40,641
Employee salaries – Local Commissioners	\$124,081	Motor vehicle	\$17,920
Employee on costs – FRC staff	\$88,033	Property	\$54,452
Employee on costs – Local Commissioners	\$21,408	Travel	\$42,035
Other employment costs	\$31,080	General operating	\$36,336
Communications	\$5,471	Other expenses	\$7,947
		Total	\$954,709

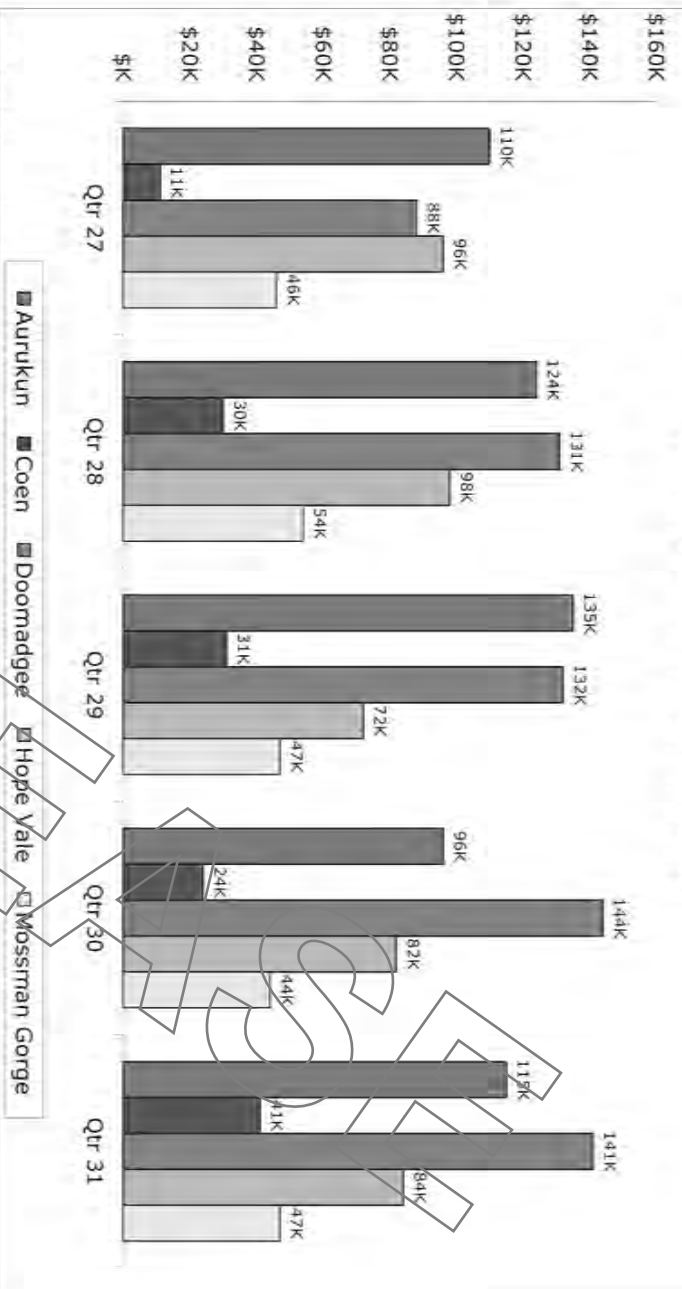
Table 1: Expenditure in quarter 31.

Quarter 31 disbursement of expenditure by category and percentage of total expenditure.



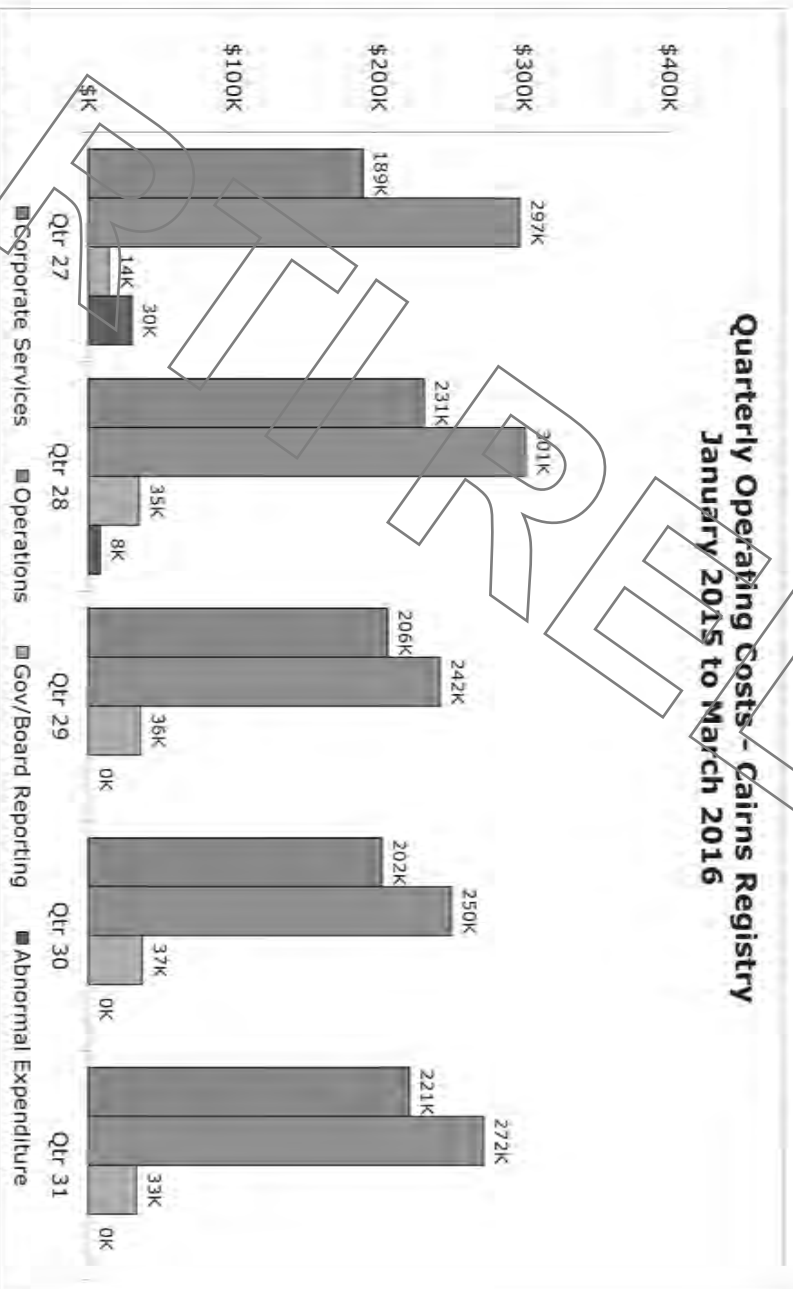
Graph 9: FRC operating costs 1 January 2016 to 31 March 2016

Quarterly Operating Costs by Remote Location January 2015 to March 2016



Graph 10: Operating costs by remote location 1 January 2015 to 31 March 2016.

Cairns Registry expenditure for quarter 31 compared to the previous five quarters.



Graph 11: Quarterly operating costs Cairns 1 January 2015 to 31 March 2016.

APPENDIX A



**SITTING CALENDAR 2016
FAMILY RESPONSIBILITIES COMMISSION
1 January 2016 to 31 December 2016**



Week Beginning	Monday	Tuesday	Wednesday	Thursday	Friday	Other
4 January						Cooktown Circuit
11 January						Aurukun Cape B & Coen Cape A Circuit
18 January						19 ASC Meeting, 20/21 DSC Meeting Doomadgee - Gulf Circuit
25 January		Public Holiday				26 Australia Day
1 February		2 2	3 3	4		Cooktown Circuit
8 February	8	9	10	11		Aurukun Cape B Circuit
15 February		16 16	17 17	18		16 ASC Meeting, 17/18 DSC Meeting Doomadgee - Gulf Circuit
22 February	22	23	24	3		
29 February		1 1	2	3		
7 March	7	8	9	11		Cooktown Circuit
14 March		15 15	16 16	17		15 ASC Meeting, 16/17 DSC Meeting Local Government Elections 19/3/2015 Aurukun Cape B & Coen Cape A Circuit
21 March	21 21	22	23	17		Doomadgee - Gulf Circuit
28 March	Public Holiday				Public Holiday	25 Good Friday
4 April				31		28 Easter Monday
11 April		12 12	13	14		Cooktown Circuit
18 April	18	19	20	14		Aurukun Cape B Circuit
25 April	Public Holiday		27	28		18 ASC Meeting, 20/21 DSC Meeting Doomadgee - Gulf Circuit
2 May	Public Holiday	26				25 Anzac Day
						2 Labour Day Commissioner Development Week Cooktown Circuit



SITTING CALENDAR 2016
FAMILY RESPONSIBILITIES COMMISSION
1 January 2016 to 31 December 2016



Week Beginning	Monday	Tuesday	Wednesday	Thursday	Friday	Other
9 May		10	11	12		Aurukun Cape B & Coen Cape A Circuit
16 May		17	18	19		17 ASC Meeting, 18/19 DSC Meeting Doomadgee - Golf Circuit
23 May	23	24	25	26		
30 May		31	1	2		Cooktown Circuit
6 June	6	7	8	15	16	
13 June		14		16	16	15/16 DSC Meeting Aurukun Cape B Circuit
20 June	20	21	22	23		20 ASC Meeting Doomadgee - Gulf Circuit
27 June						
4 July						Cooktown Circuit
11 July	11	12	13	20	21	Aurukun Cape B & Coen Cape A Circuit
18 July		19	20	21	21	Estimates 19, 20, 21 and 22 22 Cairns Show Day 19 ASC Meeting, 20/21 DSC Meeting Doomadgee - Gulf Circuit
25 July	25	26	27	28		25 Mossman Show Estimates 26, 27, 28 and 29
1 August		2	3			4 Aurukun Day Cooktown Circuit Doomadgee - Gulf Circuit
8 August	8	9	10			
15 August		16	17	18	18	16 ASC Meeting, 17/18 DSC Meeting Aurukun Cape B Circuit Doomadgee - Gulf Circuit
22 August	22	23	24			26 Doomadgee Day



File 01
SITTING CALENDAR 2016
FAMILY RESPONSIBILITIES COMMISSION
1 January 2016 to 31 December 2016



Week Beginning	Monday	Tuesday	Wednesday	Thursday	Friday	Other
29 August		30 30	31			
5 September	5	6	7	8		Cooktown Circuit
12 September		13 13	14	15		Aurukun Cape B & Coen Cape A Circuit Doomadgee - Gulf Circuit
19 September						20 ASC Meeting, 21/22 DSC Meeting
26 September						
3 October	Public Holiday		5	6 6		3 Queens Birthday Cooktown Circuit
10 October	10	11	12	13		Aurukun Cape B Circuit Doomadgee - Gulf Circuit
17 October		18 18	19	20	20	19/20 DSC Meeting
24 October	24	25	26			27 ASC Meeting
31 October		1 1	2			Cooktown Circuit
7 November	7	8	9	10		Doomadgee - Gulf Circuit
14 November		15 15	16	17		15 ASC Meeting, 16/17 DSC Meeting Aurukun Cape B & Coen Cape A Circuit
21 November	21	22	23	24		
28 November		29 29	30	1		CYAAA schools finish 2/12/2016
5 December						Aurukun Cape B Circuit Doomadgee - Gulf Circuit
12 December						Cooktown Circuit 13 ASC Meeting
19 December						21/22 DSC Meeting
26 December	Public Holiday	Public Holiday				25 Christmas Day, 26 Boxing Day 27, 28, 29, 30 Office closed for Xmas

LEGEND

	Office Days
	Public Holidays
	Aurukun Sitting
	Coen Sitting
	Doomadgee Sittings
	Hope Vale Sitting
	Mossman Gorge Sitting
ASC	Aurukun Shire Council Meeting
DSC	Doomadgee Aboriginal Shire Council Meeting
Ø	Cancelled Conference

OFFICE	CONTACT NAME	Phone	Mobile	Facsimile
Cairns – Registrar	Ms Maxine McLeod	4057 3871	Mobile phone numbers	4041 0974
Cairns – Client Manager	Ms Camille Banks	4057 3874		4041 0974
Cairns – Accountant	Ms Andrea Cotten	4057 3875		4041 0974
Aurukun Local Coordinator	Ms Dellis Gledhill	4060 6185		4060 6094
Coen Local Coordinator	Ms Sandi Rye			4041 0974
Doomadgee Local Coordinator	Mr Bryce Coxall	4745 8111		4745 8366
Hope Vale Local Coordinator	Ms Samantha Foster	4060 9153		4060 9137
Mossman Gorge Local Coordinator	Ms Sandi Rye			4041 0974

FAMILY RESPONSIBILITIES BOARD MEETING

File 01

Meeting No 31 : 19 May, 2016

AGENDA ITEM NUMBER 31_5: Report on the Domestic Violence trigger

RECOMMENDATIONS

It is recommended that the Board:

1. notes the report on the impact of the domestic violence trigger for the period 01/01/2016 to 31/03/2016
2. requests the State Government to urgently engage appropriate domestic and family violence specific support service providers for the Commission to refer community members to following a conference.

ISSUES TO CONSIDER

Section 43 of the *Family Responsibilities Commission Act 2008* states that if a Court convicts a person of an offence (including a breach of a Domestic Violence Order referred to as a 'DVB'), makes a protection order against a person (DVO) and the Court was sitting in a welfare reform community area ~~Cooktown or Mossman~~, the Court officer must give the Commission a notice that states the offence the person was convicted of, or the conditions of any protection order.

- The first notices for domestic violence orders (DVOs) were received on 23 February from the Department of Justice and Attorney-General and uploaded to the database with a new upload tool created specifically for DVOs.
- To compile the data required to report on the impact of the domestic violence trigger (Recommendations 3 and 4, Report No 9 of the Communities, Disability Services and Domestic and Family Violence Prevention Committee), the Commission's database has been modified.
- Contraventions of domestic violence have routinely been provided in the court notices received by the Commission. The Commission's database and upload tools were also modified by our Database Administrator to capture domestic violence breaches (DVBS) separately from other Magistrate, District and Children Court notices.
- No action was taken in regard to DVBS received in January as no conferencing was scheduled. Conferencing recommenced on 2 February 2016.
- As the name of the aggrieved is not proposed to be included in the information received from DJAG, in order to obtain sufficient information to allow the Local Commissioners to effectively conference, extra time is set aside during a conference week to establish the facts of each DVO and how the Local Commissioners wish to deal with each particular case, bearing in mind community politics, pressures and other circumstances.
- In order to clarify the statistical reporting, it should be noted that:
 - multiple notices can relate to one client
 - multiple notices can be heard in one conference
 - one conference can result in multiple referrals and
 - one conference can result in multiple outcomes

FAMILY RESPONSIBILITIES BOARD MEETING

File 01

- The ratio of conferences to notices received, referrals made and outcomes is not therefore necessarily 'one to one' when analysing the statistics provided.
- It should also be noted that not all notices are necessarily acted upon in the month they are received (or at all) due to:
 - clients in custody
 - clients out of community
 - other reasons including, but not limited to, the matter being under inquiry or scheduled for later conferencing due to current court matters being heard.
- In the above situations the clients are placed on monitor and the monitor list is reviewed at every conference.

COMMISSIONER TRAINING

- The Commissioner has since the first sittings in 2016 provided training and guidance to the Local Commissioners on the domestic violence trigger in the four communities which currently have jurisdiction. This training was conducted after scheduled conference sessions.
- On Wednesday, 4 May 2016, White Ribbon Australia provided training for the Local Commissioners (including the Doornadgee Commissioners) in aspects of:
 - understanding men's violence against women
 - the impact of men's violence against women
 - causes of men's violence against women
 - debunking myths about violence
 - primary prevention
 - managing disclosures and
 - standing up against violence.
- The Cairns Regional Domestic Violence Service also attended on the day and provided more specific profile information in regard to domestic violence and how it affects not only the aggrieved, but communities as a whole. Strategies for supporting both the victim and perpetrator (when the perpetrator returns to community from prison) were also discussed.
- The Local Commissioners would further benefit from tailored training on supporting families experiencing domestic and family violence in remote Indigenous communities. The FRC has not yet been able to source training tailored to this specific context.

REFERRAL OPTIONS

- Recommendation 2 of the Communities, Disability Services and Domestic and Family Violence Prevention Committee Report No 9, released in November 2015, charged the Department of Aboriginal and Torres Strait Islander Partnerships with the responsibility to ensure that appropriate domestic and family violence specific

FAMILY RESPONSIBILITIES BOARD MEETING

support services are made available to the Commission to refer community members to following a conference.

- At the present time the Commissioners are referring clients to the Wellbeing Centres who have advised they have minimal capacity to engage with clients in regard to domestic violence matters.

STATISTICS

- The Commission can report the following statistics for Quarter 31:

Table 1: Total number of within jurisdiction DVB and DVO agency notices per community from 1/1/2016 to 31/3/2016:

Community	DVB	DVO	Total
AU	7	13	20
CO	6	4	10
DM			0
HV	8	7	15
MG		6	7
Total		30	52

Table 2: Identity of court providing DV notices (breaches and orders) from 1/1/2016 to 31/3/2016

Court Location	Number of DVB notices	Number of DVO notices
Aurukun	4	13
Coen	6	4
Cooktown	8	8
Mossman		5
Weipa	3	0
Total	Third party personal information	30

FAMILY RESPONSIBILITIES BOARD MEETING

Table 3: Number of conferences held in relation to DV notice (breaches and orders) per community from 1/1/2016 to 31/3/2016

Community	Number of Conferences relating to a DVB notice	Number of Conferences relating to a DVO notice
AU	4	10
CO	2	Third party personal information
DM		
HV	0	
MG	0	0
Total	6	12

Table 4: Number of referrals in relation to DV notice (breaches and orders) per community from 1/1/2016 to 31/3/2016

(Please note a case plan may consist of multiple referrals)

Community	Number of Referrals from Conferences relating to DVB notices	Number of Referrals from Conferences relating to DVO notices
AU	2	6
CO	0	0
DM		
HV	0	0
MG	0	0
Total	2	6

FAMILY RESPONSIBILITIES BOARD MEETING

Table 5: Outcome Actions taken in relation to conferences for DVB notices from 1/1/2016 to 31/3/2016

(Please note there may be multiple outcomes from a conference)

	Case Plan	Case Plan Revoked	IM REVOKED	Income Management	Income Management Alteration	Income Management Extension	No Further Action	Rescheduled	Warning	Grand Total
Agreement	0	0	0	0	0	0	0	0	0	0
Decision	2	0	0	0	0	0	0	2	2	6
Grand Total	2	0	0	0	0	0	0	2	2	6

Table 6: Outcome Actions taken in relation to conferences for DVO notices from 1/1/2016 to 31/3/2016

(Please note there may be multiple outcomes from a conference)

	Case Plan	Case Plan Revoked	IM REVOKED	Income Management	Income Management Alteration	Income Management Extension	No Further Action	Rescheduled	Warning	Grand Total
Agreement	0	0	0	0	0	0	0	0	0	0
Decision	6	0	0	0	0	0	1	2	3	12
Grand Total	6	0	0	0	0	0	1	2	3	12

FAMILY RESPONSIBILITIES BOARD MEETING

CONSULTATION

- Commissioner David Glasgow, Family Responsibilities Commission
- Registrar Maxine McLeod, Family Responsibilities Commission
- Camille Banks, Client Manager
- Michelle Synott, Senior Advisor Statistics and Research

Paper prepared by:
Maxine McLeod
Registrar
Family Responsibilities Commission
(07) 4057 3871

REGISTERED





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Cape York Welfare Reform

DAT 330127 - Quarterly Performance Report

1 April to 30 June 2015



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RTI RELEASE



This document

This document is a report on the progress of Cape York Institute for the period 1 April 2015 to 30 June 2015 pursuant to the requirement under clause 6.1 of our funding contract with DATSIMA to provide quarterly performance reporting.

Background

The Institute was launched in July 2004 as an independent policy and leadership organisation, in partnership with the people of Cape York, the Australian and Queensland Governments, and Griffith University. The Institute's Co Chairs are Marcia Langton and Danny Gilbert. Noel Pearson is Founder and Head of Strategy.

The Institute sits at the nexus of academia, community development and advocacy and adopts a rigorous, driven, and practical approach to the work undertaken. The Institute is guided by the Cape York Agenda; its vision is for the people of Cape York to have the capabilities to choose a life that they have reason to value.

The Institute focuses on the key economic and social development issues facing Indigenous communities. The centrepiece of this work has been Cape York Welfare Reform (CYWR), implemented in Aurukun, Coen, Hope Vale and Mossman Gorge. The CYWR trial from 2008, and now the development of an ongoing program of CYWR reform, is an important and innovative policy initiative designed to encourage behavioural change, address passive dependence on welfare, and re-establish individual responsibility in these communities.

In July 2011, the Board resolved to establish the Institute as an independent wholly owned subsidiary of Cape York Corporation Limited. On 16 December 2011, this restructure was effected.

In early 2014, the Institute was part of a further organisational restructure that brought it, together with a number of Cape York regional organisations, under the umbrella of the Cape York Partnership Group Pty Ltd (holding company), referred to as the 'Cape York Partnership'. This organisational restructure helped the Institute to maximise efficiencies and to achieve greater synergies across the work of the Cape York regional organisations. Under the restructure, the Institute continues to focus on policy development to advance the Cape York Agenda, and its support and development of Cape York Indigenous leaders.

CYWR Advisory Board: Indigenous-led engagement on the next phase under the Empowered Communities framework

- We have continued intensive community engagement on the next phase of reforms in Cape York, including CYWR under the Empowered Communities framework.
- Introductory local information sessions have been held for 168 participants across 11 communities (Lockhart, Coen, Injinoo, Bamaga, Laura, Cooktown, Hopevale, Mapoon,



Aurukun, Mossman Gorge, and Pormpuraaw). Three more sessions had to be rescheduled due to sorry business Kowanyama, Napranum and Wujal.

- Briefings have also been provided to: the Balkanu Board, the Cape York Land Council (CYLC) Board, the Joint Management of National Parks on Cape York Regional Land Trust Meeting, Cape York Mayors Alliance, Apunipima, Lockhart Council Mayor, Napranum Council Mayor, BBN Board, and the Partnership staff.
- On 12 and 13 May we hosted around 200 Cape York people, including from CYWR communities, in Cairns for the first Cape York summit in over 12 years.
- The Summit was jointly convened by Cape York Regional Organisations comprising Cape York Partnership, Apunipima, Balkanu and Cape York Land Council.
- The Summit was been organised around the themes of Rights, Recognition and Empowerment.
- Mr Noel Pearson presented to the Summit on progress in the Cape over the past few decades, and the Empowered Communities report.
- There is strong support for Empowered Communities model at the conceptual level. There is widespread agreement that the business as usual approach must change and that a new way forward was needed in relation to the way government works with them and the way they work together at the local and regional level.
- There has been strong interest in the next steps: Local Summits, local and regional alliance building, formal commitment (opting-in), and Regional and Local Development Agendas and First Priorities.
- Local Summit dates have now been scheduled throughout the Cape communities, including the CYWR communities, to discuss the next phase of reforms within the Empowered Communities Framework. The CYWR Advisory Board members have been invited to participate in this process.
- Tripartite conversations about the future of the CYWR continue to make progress.

Disengaged Youth - Aurukun Youth Orbiting and Opportunities

- Our work supported by DETE continues to develop youth orbiting and opportunities for young people in Aurukun.
- Two mentors have started work at the Peterborough Abattoirs and the Fijian supervisor has been trained and is now on route to Peterborough.



- Third party personal information

- We have leased an old railway barracks in Peterborough and are awaiting finalisation of some arrangements with the SA Govt as owner to conduct repairs before the boys can travel to commence work in Peterborough.
- We continue to work with the rest of the kids and their families who are of compulsory secondary school age to put them on an individually tailored pathway to succeed for education or employment.

-

Disengaged Youth - The Girl Academy

- We have overcome the challenges regarding obtaining new school accreditation through the Non State School Accreditation Board (NSSAB).
- A refreshed recruitment campaign has commenced for a Principal, to coincide with the opening date of January 2016.
- Capital works to prepare the Wangetti campus are underway.
- The Board has been appointed and are scheduled to hold their first meeting shortly.
- A recruitment plan is underway to select and enrol the first student and child cohort for 2016.
- Abecedarian training has been undertaken and further training of key personnel is scheduled.
- We are progressing a potential research partnership with Melbourne University to undertake research and evaluation of the Girl Academy model.

Economic Development, Land Reform and Home Ownership

- Across the Cape York regional organisations we are developing a clear, agreed policy on land reform in Cape York. This is also an area of dedicated and ongoing engagement with Cape York people pursued by the Institute through pursuing the development of our Tribal



Wealth Agenda and the current Tribal Wealth Review, enterprise development, and home ownership.

- Land reform is essential in order to create secure, transferable titles within towns for home ownership and businesses in order that property markets can develop. This will significantly contribute to transforming these places from entirely government funded social housing estates to local towns.
- We have had little success in building strong understanding and support for our land reform agenda with our government partners, and in changing the policy narrative so that it is rightly seen as essential to development. There is still a persistent view that Indigenous towns are somehow different to mainstream towns and therefore require a separate land administration regime. Land reform is integral to the 'Right to Development' position espoused by Noel Pearson and many other Indigenous leaders.
- Land reform issues were a major focus of the work conducted at the Summit held in Cairns in May. A series of follow-up discussions are now occurring at the local level, and intensive support is being provided to Hopevale in order to work through land related issues impacting on development. A key outcome of this work at Hope Vale is the achievement of some home ownership results.
- An immediate crisis continues to confront Mossman Gorge, as the Queensland Government proposes to transfer the Aboriginal Reserve land (Lot 152) of Mossman Gorge to a new entity that is not broadly representative of the Yalanji people of Mossman. Such a decision will prevent the management of the developed areas of the small town of Mossman Gorge to occur as a whole by a single entity. BBN already manages the other developed portion of this small town on an adjacent lot. The Institute is advocating for the proposed decision to be reconsidered through a number of avenues.

Language

- Guugu Yimidhirr writing lessons with writing workbooks for students at the Hope Vale campus of the Cape York Aboriginal Australian Academy (CYAAA) have commenced.
- Adult classes in written Guugu Yimidhirr will soon commence.
- Lillian Bowen is also in the process of establishing a Guugu Yimidhirr adult choir, which will include the school music teacher as conductor. This is an important language initiative that can also potentially strengthen bonds between school and community.
- The Institute continues to collaborate on the development of the new culture curriculum for Cape York Academy. The guiding vision for this project is that every child has the right to be able to speak and write their ancestral language.



- Karin Calley from the Institute participated in a curriculum development team study visit to Tagai college on Thursday Island. The aim of the study tour was to gain insights into language and culture curriculum development from Tagai's lengthy experience that will inform our own effort.
- We have applied to the Ministry for the Arts for funding to establish the first ever language centre for Cape York in its latest funding round and under the new Indigenous Languages and Arts Programme. There is some prospect that we will be successful but we have not been informed of any decision by the delegate.

Monitoring and Evaluation

- Given the strengthened focus on outcomes focused funding, we are improving our approach to M&E to ensure that we can demonstrate how the Partnership is tracking towards key high-level outcomes that align with the Cape York Agenda, and commonwealth and state funding priorities (e.g. school attendance, attainment and performance, community-safety, jobs and employment).
- While we need a stronger focus on big picture key outcomes, we also need to build our understanding of a range of other data (e.g. improvements in positive parenting as per pre and post test scores and via case studies) so that we are building our understanding of the mechanics of change.
- We have developed an approach to building a Partnership-wide M&E framework
- As the M&E work progresses and outcomes-focused data becomes increasingly available, the Family Empowerment Report will also offer a suitable platform from which we can demonstrate the various and extensive outcomes being achieved across the Partnership's work.
- We have been actively building tools and protocols to capture outcomes-focused data including across the Opportunity Hubs and Products, and Cape York Leaders Program. For example:
 - We are working closely with the MPower team to develop a tool that can be used by staff to measure partner progression around financial literacy and behaviour over time.
 - The tool draws on other established measures, such as the OECD financial literacy survey, but also incorporates lessons learnt from past attempts to measure MPower partners' progression.
 - It also allows staff and partners to receive immediate feedback upon completion, which can be used to inform discussions around how the partner is progressing.





- We have iteratively revised the tool after multiple testing rounds with staff and are now nearing the end of our final round of testing, after which the tool will be embedded more firmly into MPower.
- Each partner's longitudinal financial literacy data will then be able to be incorporated into the Family Empowerment Database, so that partners and staff can track their individual progress visually (for example, by displaying the partner's repeated scores on a line graph, which is then embedded into a database dashboard).
- We have been working with the Strong Families, ITAV team to improve the user friendliness of two pre-validated psychometric tools we obtained from Triple P. The tools measure changes in partners' parenting skills and children's behaviour over time.
- We have created online versions of the tools, and redesigned them so that staff and partners can receive immediate feedback upon completion. The feedback can be used to trigger discussions around, for example, the development of particular parenting skills.
- Similar to the MPower tool, it is also anticipated that longitudinal data would be incorporated into the Family Empowerment Database so that partners and staff could track their individual progress visually.
- In early April, we met with Triple P at the University of Queensland in Brisbane and discussed our revision of their psychometric tools. Their initial feedback was positive. We have also provided these tools to them for further feedback.

RTI REVIEW



Social Responsibility
Child Safety

Year	Annual rate of children who were the subject of a substantiated notification of harm (per 1,000 persons - 0-17 years)	Aurukun	Queensland
2009-10	46.4	5.9	46.4
2010-11	38.2	5.6	38.2
2011-12	22.6	6.5	22.6
2012-13	23.5	6.5	23.5
2013-14	22.1	6.0	22.1

n.a. Not applicable, fewer than five children

Family Responsibilities Commission (FRC)

Clients Subject to Conditional Income Management Orders

7 January 2013 to 5 January 2015

Please note:
The FRC started collecting this information from the end of July in 2012.

7/01/2013	156
1/07/2013	147
6/01/2014	152
5/01/2015	120

Counts of reported good order offences

2006-07	2007-08	2008-09	2010-11	2011-12	2012-13	2013-14
170	433	143	267	188	210	165

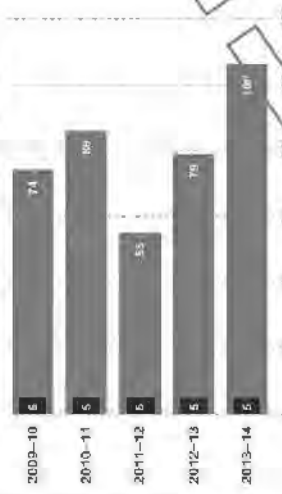
Counts of reported offences against the person

2006-07	2007-08	2008-09	2010-11	2011-12	2012-13	2013-14
134	168	102	113	141	97	164

Source: Queensland Police Service
Note: Data are subject to change. Extracted January 2015.
These data are not a count of distinct individuals.

Unique offenders for person offences, Aurukun

Count based on Queensland rate



Source: Queensland Police Service Note: Data are subject to change. These data are a count of distinct persons who have been proceeded against by police for an offence against the person in each reference year

Unique offenders aged 10-17 years

Unique offenders aged 10-17 years Person offences, in Aurukun



Source: Queensland Police Service unaltered data

Unique offenders aged 10-17 years Property offences, in Aurukun



Source: Queensland Police Service unaltered data

Unique offenders aged 10-17 years All offences, in Aurukun



Source: Queensland Police Service unaltered data

Year	Person offences		Property offences		Other offences		All offences	
	Count	Rate per 1,000 10-17 year olds	Count	Rate per 1,000 10-17 year olds	Count	Rate per 1,000 10-17 year olds	Count	Rate per 1,000 10-17 year olds
2006-07	22	1.047	94	618.4	44	289.5	103	677.6
2007-08	21	1.329	69	436.7	42	265.8	84	531.6
2008-09	8	49.1	33	202.5	23	141.1	43	263.8
2009-10	10	57.5	39	224.1	21	120.7	47	270.1
2010-11	11	57.9	45	236.8	23	121.1	53	278.9
2011-12	16	85.1	37	196.8	15	79.8	45	239.4
2012-13	14	74.5	41	238.1	16	85.1	45	239.4
2013-14	14	77.3	47	259.7	29	160.5	55	303.9

Education

Early Childhood – In August 2014, 28 students were enrolled in Pre-prep.

School attendance – Primary

Year	2008	2009	2010	2011	2012	2013	2014	2015
Term 1	50.2	60.8	71.3	75.4	74.0	69.7	59.6	62.1
Term 2	44.0	68.8	74.7	73.2	61.8	74.4	68.2	68.2
Term 3	50.5	70.3	65.4	62.2	60.1	58.7	53.2	53.2
Term 4	50.8	65.8	72.7	66.1	61.7	59.5	58.9	58.9

In Term 4 2014, out of 56 students at Aurukun campus of CYAAA (p-Y7) 24.5% attended 90% or more of days.
In Term 4 2014, out of 98 students at Aurukun campus of CYAAA (p-Y7) 42.8% attended less than 50% of days.

In 2014 (to September), 54 was the estimated number of Aurukun community students enrolled in Years 8 to 12 at Queensland boarding schools.

Please note – This figure represents the number of students who attended the primary school and transitioned to secondary boarding schools and are supported by the Department of Education and Training Transition Support Services. The student numbers supported by the Transition Support Service do not necessarily reflect all students who attended the primary school; they may be in boarding schools.

2011 Census data indicates that 111 people in Aurukun have completed year 12 or equivalent.

Source: ABS, 2011, Population and Housing: Australian (LGA) 30250: Data

	Year 12 or equivalent completion	Year 12 or above (20 to 24 years)
Aurukun ILOC	6.7%	67.4%
Queensland	31.7%	51.0%
		100.0%
		85.7%

Highest level of schooling completed by Indigenous status, Aurukun ILOC, 2011



Source: ABS, Census of Population and Housing, 2011, Indigenous Profile, 105 (usual residence)

National Assessment Program – Literacy and Numeracy (NAPLAN)

NAPLAN is an annual assessment for all students in Australian schools in Years 3, 5, 7 and 9. It has been an everyday part of the school calendar since 2008.

Aurukun Campus of CYAAA – Collection Year 2014

Year Level	Strand	Mean Scale Score		Participation rate (%)	
		Aurukun	National Minimum Standard	Aurukun	National Minimum Standard
3	Reading	252.2	47.6	91.3	91.3
3	Numeracy	265.5	63.2	82.6	82.6
5	Reading	322.3	25.0	60.0	60.0
5	Numeracy	336.9	0.0	60.0	60.0
7	Reading	371.0	9.1	78.6	78.6
7	Numeracy	421.4	45.5	78.6	78.6

Source: NAPLAN 2014 Preliminary, OneSchool, Department of Education and Training
Notes: Data are subject to change. Participation rate (%) is the percentage of students who sat the test plus students who were exempt from testing.

Economic Opportunity

Training – Apprenticeship/Traineeship

In 2011

- 9 Aurukun residents commenced apprentice or trainee qualifications
 - Aurukun residents completed 25 Vocation Education Training (VET) qualifications, 7 of these were at a level of certificate III or above.
- In 2014
- Of all VET qualifications (16) 43.8% were completed at Certificate III or above.

Employment

Work by industry by Indigenous status, Aurukun ILOC and Queensland, 2011

Industry	Aurukun ILOC				Queensland			
	Indigenous number	%	Non-Indigenous number	%	Indigenous number	%	Non-Indigenous number	%
Agriculture, forestry and fishing	0	0.0	0	0.0	1,033	2.4	45,749	2.4
Mining	3	2.0	0	0.0	1,743	4.0	50,333	2.6
Manufacturing	0	0.0	0	0.0	2,912	6.7	163,388	8.5
Electricity, gas, water and waste services	0	0.0	0	0.0	417	1.0	23,872	1.2
Construction	3	2.0	0	0.0	3,640	8.4	174,981	9.1
Wholesale trade	0	0.0	0	0.0	1,014	2.3	70,519	3.7
Retail trade	10	6.5	0	0.0	3,590	8.3	207,487	10.8
Accommodation and food services	0	0.0	0	0.0	2,989	6.9	135,062	7.0
Transport, postal and warehousing	0	0.0	0	0.0	2,048	4.7	99,839	5.2
Information media and telecommunications	0	0.0	0	0.0	338	0.8	24,399	1.3
Financial and insurance services	0	0.0	0	0.0	483	1.1	52,319	2.7
Rental, hiring and real estate services	0	0.0	0	0.0	363	0.8	34,239	1.8
Professional, scientific and technical services	0	0.0	0	0.0	1,082	2.5	126,753	6.6
Administrative and support services	3	2.0	0	0.0	1,648	3.8	60,972	3.2
Public administration and safety	42	27.5	28	38.9	5,536	12.8	128,190	6.7
Education and training	11	7.2	21	29.2	3,446	8.0	152,385	7.9
Health care and social assistance	14	9.2	16	22.2	6,391	14.8	227,985	11.9
Arts and recreation services	17	11.1	0	0.0	700	1.6	26,518	1.4
Other services	39	25.5	7	9.7	2,014	4.7	73,885	3.8
Total^(a)	153	100.0	72	100.0	43,227	100.0	1,920,925	100.0

(a) Includes inadequately described and not stated responses.
Source: ABS, Census of Population and Housing, 2011, unpublished data (usual residence)

Working, studying or training (18 to 24 years)

Source: ABS, Census of Population and Housing, 2011, unpublished data

Young people can be involved in a combination of working and learning activities. To be fully engaged in work or learning, a young person would be doing one of the following⁽¹⁾

- have a full-time job,
- in full-time education or training,
- have a job and be in education or training.
- This is based on persons aged 18 to 24 years by place of usual residence.

Fully engaged in work, study or training

Aurukun ILOC	4.5%	Aboriginal and Torres Strait Islander peoples aged 18 to 24 years were working, studying or training	35.3%
Queensland	35.2%	non-Indigenous persons aged 18 to 24 years were working, studying or training	67.7%

Persons aged 18 to 24 years fully engaged in work, study or training by sex by Indigenous status, Aurukun ILOC and Queensland, 2011

Sex and age group	Aurukun ILOC		Queensland	
	Indigenous number	%	Non-Indigenous number	%
Males aged 18 to 24 years	4	5.3	0	0.0
Females aged 18 to 24 years	3	3.8	6	46.2
Total	7	4.5	6	35.3

Personal Income

Personal income information is from the 2011 Census of Population and Housing question 'What is the total of all wages/salaries, government benefits, pensions, allowances and other income a person usually receives'? This is based on the weekly income of persons aged 15 years and over by place of usual residence.

Aurukun ILOC	6.3%	Aboriginal and Torres Strait Islander peoples aged 15 years and over earned \$200-\$399 per week	0.0%
Queensland	28.4%	non-Indigenous persons aged 15 years and over earned \$200-\$399 per week	20.5%

Housing

Home Ownership

There have been no expressions of interest in home ownership received from Aurukun.

The land tenure of Aurukun is Aboriginal Freehold.

Offender and Victims rates for Cape York Welfare Reform

2014–15

prepared for

Department of Aboriginal and Torres Strait Islander Partnerships

These data are only to be used for internal briefings in the Department of Aboriginal and Torres Strait Islander Partnerships. Any other use must be first endorsed by the respective data custodians. Public release of data must be first approved by the data custodian.

RTI RELEASE

Queensland Government Statistician's Office

Methodology

Originating request

The Department of Aboriginal and Torres Strait Islander Partnerships (DATSIP), and the Queensland Government Statistician's Office have entered a partnership where the Queensland Government Statistician's Office provides data brokering, processing and analysis for a range of data required by DATSIP.

Data brokering

Data contained in this report are brokered by the Queensland Government Statistician's Office from the Public Safety Business Agency. Data are securely stored within the Queensland Government Statistician's Office, as agreed with each relevant agency.

Role of data custodian

Data are provided to the Queensland Government Statistician's Office by data custodians in an agreed format, with required fields. Agencies provide statements of quality regarding the data, and provide context as to changes which may have occurred with the data collection over the relevant period.

The Queensland Government Statistician's Office undertakes processing of the data on behalf of each agency, and provides output including derived tables and analytical text to each custodial agency to approve prior to releasing the output to DATSIP.

Data processing

Processing is undertaken as agreed with each custodial agency. At a minimum, data are subjected to the following processes:

- checked for missing variables
- checked for completeness
- checked for accuracy.

Data quality statement

1. In this report, Juvenile offenders are those aged between and including ten and seventeen years.
2. Rates per 1,000 persons are based on the estimated resident population (ERP) years for each of the three Local Government areas and the Statistical Area level 2 related to Coen.
3. Due to small counts, data are not presented at all for Mossman Gorge community and youth offender data for Coen Police Division have not been presented by type of offence.
4. To maintain data confidentiality, cells with fewer than five counts have been suppressed.

5. Unique offenders

Reported offenders have been matched based on personal identifying information to give a count of individuals that have been proceeded against by police each year within each offence type, no matter how many times they offended in the reference year.

6. Unique victims of person offences

Reported victims of person offences have been matched based on personal identifying information to give a count of individuals each year, no matter how many times they were victims in the reference year.

Drop down list

Aurukun

Select Police Division/Community here →

Due to small counts, data are not presented for child victims for Coen or any victims for Mossman Goi. To maintain data confidentiality, cells with fewer than five counts have been suppressed.

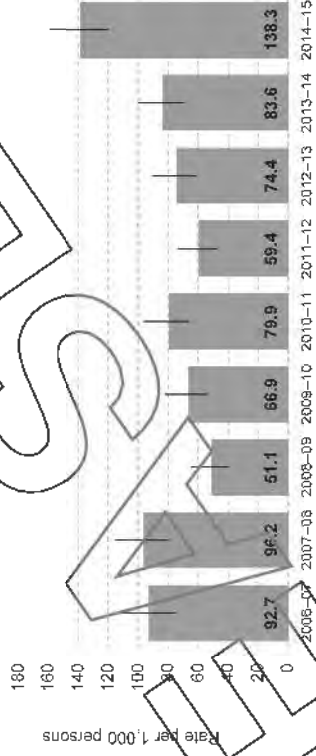
Graph All unique victims in Aurukun

Unique victims

Offence type All unique victims

Year	Count	Rate per 1,000	Lower confidence limit (95%)	Upper confidence limit (95%)	Error bars
2006-07	101	92.7	75.5	112.7	17.2
2007-08	112	96.2	79.2	115.8	17.0
2008-09	64	51.1	39.4	65.3	11.8
2009-10	88	66.9	53.7	82.4	13.2
2010-11	109	79.9	65.6	96.3	14.3
2011-12	83	59.4	47.3	73.6	12.1
2012-13	104	74.4	60.8	90.2	13.6
2013-14	117	83.6	69.1	100.2	14.5
2014-15	195	138.3	119.6	159.1	18.7

All unique victims in Aurukun



Source: Queensland Police Service, unpublished data

Graph

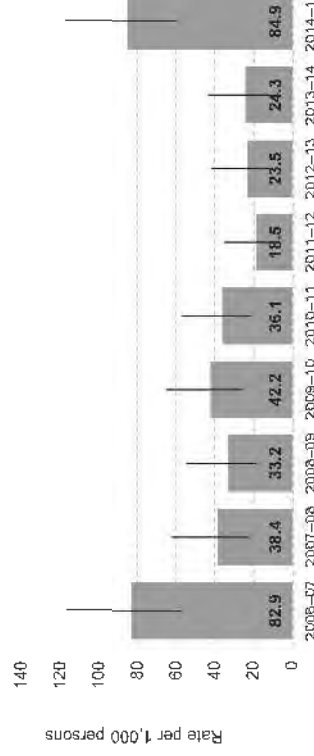
Unique victims aged 0-17 years in Aurukun

Child victims

Offence type

Year	Count	Rate per 1,000	Lower confidence limit (95%)	Upper confidence limit (95%)	Error bars
2006-07	33	82.9	57.1	110.4	25.8
2007-08	16	38.4	21.9	62.3	16.4
2008-09	15	33.2	18.5	54.7	14.6
2009-10	20	42.2	26.8	65.2	16.4
2010-11	18	36.1	21.4	57.1	14.7
2011-12	9	18.5	8.5	35.1	10.0
2012-13	11	23.5	11.7	42.0	11.7
2013-14	11	24.3	12.1	43.5	12.2
2014-15	37	84.9	60.8	117.0	25.1

Unique victims aged 0-17 years in Aurukun



Source: Queensland Police Service, unpublished data

ge community.

ESSENTIAL



Drop down list

Coen

Select Police Division/Community here →

Due to small counts, data are not presented for child victims for Coen or any victims for Mossman Gai. To maintain data confidentiality, cells with fewer than five counts have been suppressed.

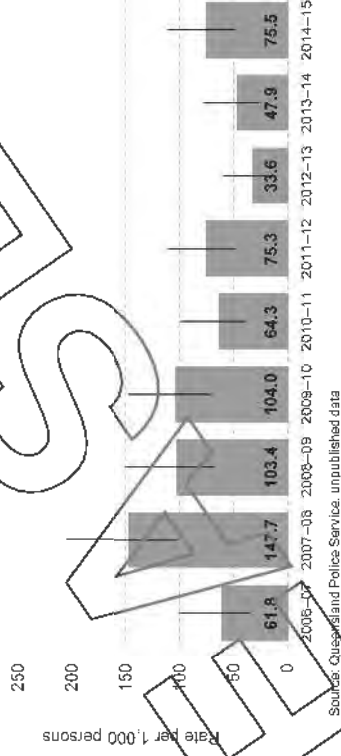
Graph All unique victims in Coen

Unique victims

All unique victims

Year	Count	Offence type		Rate per 1,000	Error bars
		Lower confidence limit (95%)	Upper confidence limit (95%)		
2006-07	16	35.3	100.3	61.8	26.5
2007-08	35	102.9	205.4	147.7	44.8
2008-09	27	68.2	150.5	103.4	35.3
2009-10	31	70.7	147.7	104.0	33.3
2010-11	20	39.3	99.3	64.3	25.0
2011-12	25	48.7	111.2	75.3	26.6
2012-13	11	16.8	60.2	33.6	16.8
2013-14	16	27.4	77.8	47.9	20.5
2014-15	25	48.9	111.5	75.5	26.7

All unique victims in Coen



Source: Queensland Police Service, unpublished data

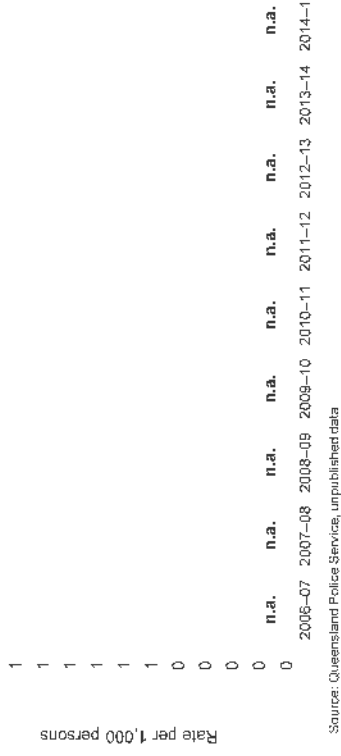
Graph Unique victims aged 0-17 years in Coen

Child victims

Unique victims aged 0-17 years in Coen

Year	Count	Offence type		Rate per 1,000	Error bars
		Lower confidence limit (95%)	Upper confidence limit (95%)		
2006-07	n.a.	n.a.	n.a.	n.a.	0.0
2007-08	n.a.	n.a.	n.a.	n.a.	0.0
2008-09	n.a.	n.a.	n.a.	n.a.	0.0
2009-10	n.a.	n.a.	n.a.	n.a.	0.0
2010-11	n.a.	n.a.	n.a.	n.a.	0.0
2011-12	n.a.	n.a.	n.a.	n.a.	0.0
2012-13	n.a.	n.a.	n.a.	n.a.	0.0
2013-14	n.a.	n.a.	n.a.	n.a.	0.0
2014-15	n.a.	n.a.	n.a.	n.a.	0.0

Unique victims aged 0-17 years in Coen



Source: Queensland Police Service, unpublished data

Age community.

RESERVED



Drop down list

Doomadgee

Select Police Division/Community here →

Due to small counts, data are not presented for child victims for Coen or any victims for Mossman Gort. To maintain data confidentiality, cells with fewer than five counts have been suppressed.

Graph All unique victims in Doomadgee

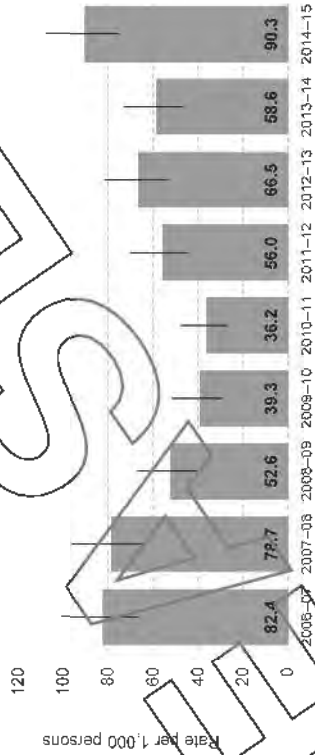
Unique victims

All unique victims

Offence type

Year	Count	Rate per 1,000	Lower confidence limit (95%)	Upper confidence limit (95%)	Error bars
2006-07	93	82.4	66.5	100.9	18.5
2007-08	94	78.7	63.6	96.3	17.6
2008-09	65	52.6	40.6	67.1	14.5
2009-10	50	39.3	29.2	51.8	12.5
2010-11	48	36.2	26.7	48.0	11.8
2011-12	77	56.0	44.2	70.0	14.0
2012-13	92	66.5	53.6	81.6	15.1
2013-14	81	58.6	46.5	72.8	14.2
2014-15	126	90.3	75.2	107.5	17.2

All unique victims in Doomadgee



Source: Queensland Police Service, unpublished data

Graph

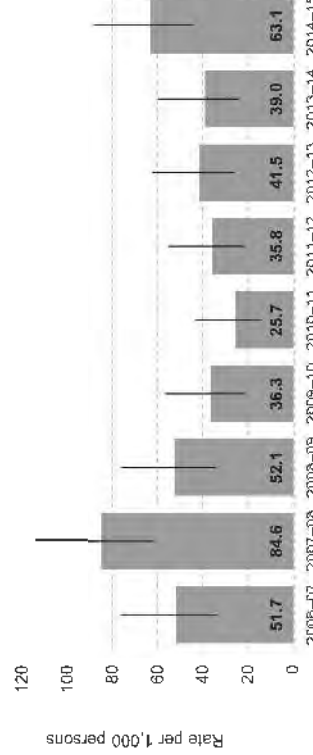
Unique victims aged 0-17 years in Doomadgee

Child victims

Offence type

Year	Count	Rate per 1,000	Lower confidence limit (95%)	Upper confidence limit (95%)	Error bars
2006-07	25	51.7	33.4	70.2	18.2
2007-08	43	84.6	61.3	114.0	23.4
2008-09	27	52.1	34.3	75.8	17.8
2009-10	19	36.3	21.8	56.6	14.4
2010-11	14	25.7	14.1	43.2	11.7
2011-12	20	35.8	21.9	55.3	13.9
2012-13	23	41.5	26.3	62.3	15.2
2013-14	21	39.0	24.1	59.6	14.8
2014-15	34	63.1	46.7	88.1	19.4

Unique victims aged 0-17 years in Doomadgee



Source: Queensland Police Service, unpublished data

ge community.

ESSENTIAL



[Drop down list](#)

Hope Vale

[Select Police Division/Community here](#)

Due to small counts, data are not presented for child victims for Coen or any victims for Mossman GO
To maintain data confidentiality, cells with fewer than five counts have been suppressed.

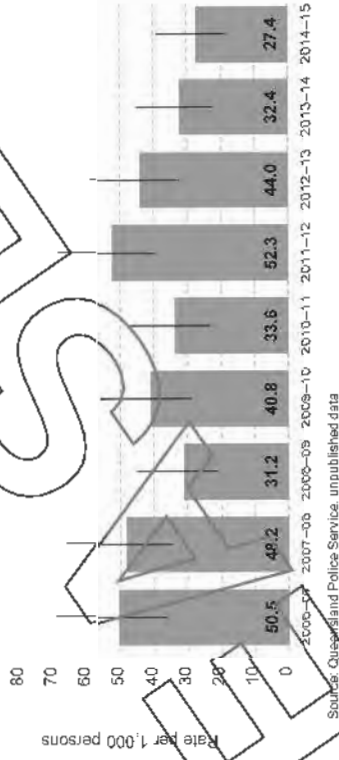
Graph All unique victims in Hope Vale

Offence type All unique victims

Rate per 1,000

Year	Count	Rate per 1,000	Lower confidence limit (95%)	Upper confidence limit (95%)	Error bars
2006-07	41	50.5	36.2	68.5	14.3
2007-08	41	48.2	34.6	65.4	13.6
2008-09	28	31.2	20.7	45.1	10.5
2009-10	39	40.8	29.0	55.8	11.8
2010-11	34	33.6	23.3	47.0	10.3
2011-12	55	52.3	39.4	68.1	12.9
2012-13	47	44.0	32.3	58.5	11.7
2013-14	35	32.4	22.6	45.1	9.8
2014-15	30	27.4	18.5	39.1	8.9

All unique victims in Hope Vale



Source: Queensland Police Service, unpublished data

Graph Unique victims aged 0-17 years in Hope Vale

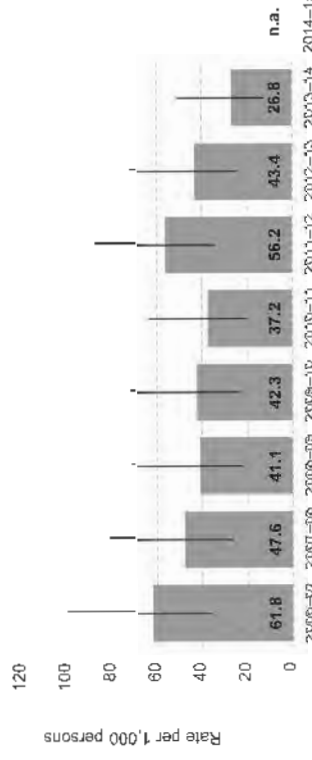
Offence type

Child victims

Rate per 1,000

Year	Count	Rate per 1,000	Lower confidence limit (95%)	Upper confidence limit (95%)	Error bars
2006-07	17	61.8	36.0	99.0	37.2
2007-08	14	47.6	26.0	79.9	25.8
2008-09	13	41.1	21.9	70.3	21.6
2009-10	14	42.3	23.1	71.0	19.2
2010-11	13	37.2	19.8	63.7	17.4
2011-12	20	56.2	34.3	86.8	21.9
2012-13	15	43.4	24.3	71.5	19.1
2013-14	9	26.8	12.2	50.8	14.5
2014-15	n.a.	n.a.	n.a.	n.a.	0.0

Unique victims aged 0-17 years in Hope Vale



Source: Queensland Police Service, unpublished data

RESERVED



Drop down list

Select Police Division/Community here → **Aurukun**

Select offence category here → **All**

To maintain data confidentiality, cells with fewer than five counts have been suppressed.

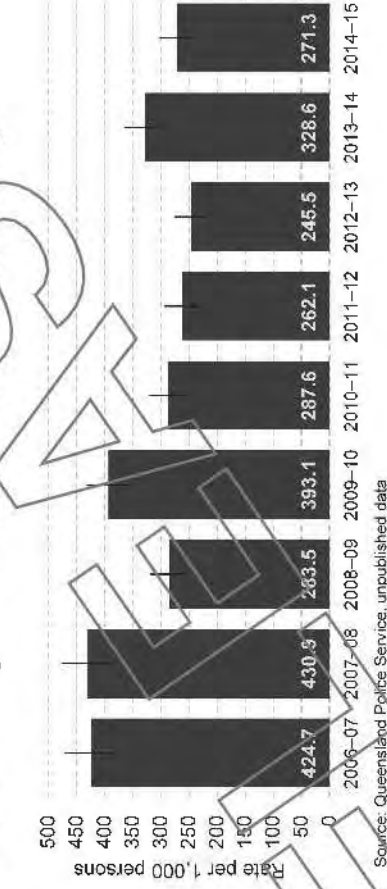
Due to small counts, data are not presented at all for Mossman Gorge community and youth offender data for Coen Police Division have not been presented by type of offence.

Graph All offenders years for All offences in Aurukun

Unique offenders

Year	Count	Rate per 1,000 10-17 year olds	Offence type Lower confidence limit (95%)	Upper confidence limit (95%)	Error bars
2006-07	358	424.7	381.8	471.0	42.9 46.4
2007-08	390	430.9	389.2	475.9	41.7 45.0
2008-09	273	283.5	250.9	319.2	32.6 35.7
2009-10	399	393.1	355.5	433.6	37.6 40.5
2010-11	304	287.6	256.2	321.8	31.4 34.2
2011-12	288	262.1	232.7	294.1	29.4 32.1
2012-13	274	245.5	217.3	276.4	28.2 30.9
2013-14	371	328.6	296.0	363.8	32.6 35.2
2014-15	309	271.3	241.9	303.3	29.4 32.0

All offenders years for All offences in Aurukun



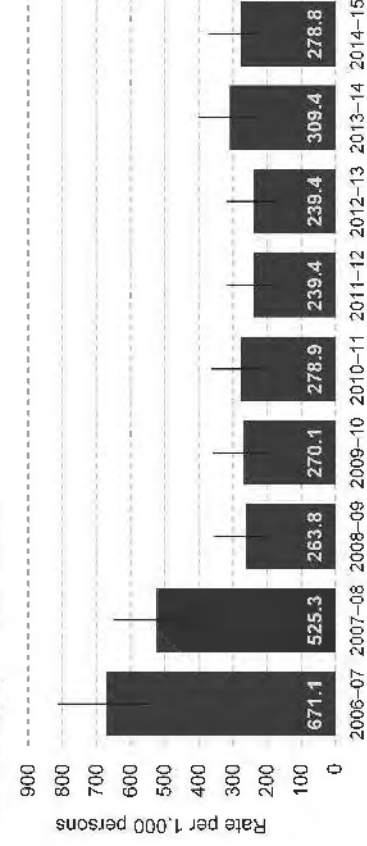
Source: Queensland Police Service, unpublished data

Graph Unique offenders aged 10-17 years for All offences in Aurukun

Youth offenders

Year	Count	Rate per 1,000 10-17 year olds	Offence type Lower confidence limit (95%)	Upper confidence limit (95%)	Error bars
2006-07	102	671.1	547.2	814.6	123.9 143.6
2007-08	83	525.3	418.4	651.2	106.9 125.9
2008-09	43	263.8	190.9	355.3	72.9 91.5
2009-10	47	270.1	198.5	359.2	71.6 89.1
2010-11	53	278.9	209.0	364.9	70.0 85.9
2011-12	45	239.4	174.6	320.3	64.8 80.9
2012-13	45	239.4	174.6	320.3	64.8 80.9
2013-14	56	309.4	238.7	401.8	75.7 92.4
2014-15	46	278.8	204.1	371.9	74.7 93.1

Unique offenders aged 10-17 years for All offences in Aurukun



Source: Queensland Police Service, unpublished data

Drop down list

Select Police Division/Community here → Coen

Select offence category here → All

To maintain data confidentiality, cells with fewer than five counts have been suppressed.

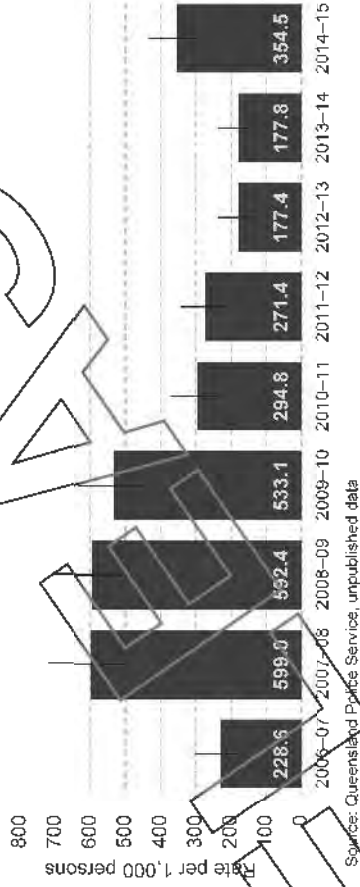
Due to small counts, data are not presented at all for Mossman Gorge community and youth offender data for Coen Police Division have not been presented by type of offence.

Graph All offenders years for All offences in Coen

Unique offenders

Year	Count	Rate per 1,000 10-17 year olds	Offence type Lower confidence limit (95%)	Upper confidence limit (95%)	Error bars
2006-07	48	228.6	168.5	303.1	60.0 74.5
2007-08	115	599.0	494.5	719.0	104.5 120.0
2008-09	125	592.4	493.1	705.8	99.3 113.4
2009-10	129	533.1	445.0	633.4	88.0 100.3
2010-11	74	294.8	231.5	370.1	63.3 75.3
2011-12	73	271.4	212.7	341.2	58.7 69.8
2012-13	47	177.4	130.3	235.8	47.0 58.5
2013-14	48	177.8	131.1	235.7	46.7 57.9
2014-15	95	354.5	286.8	433.3	67.7 78.9

All offenders years for All offences in Coen



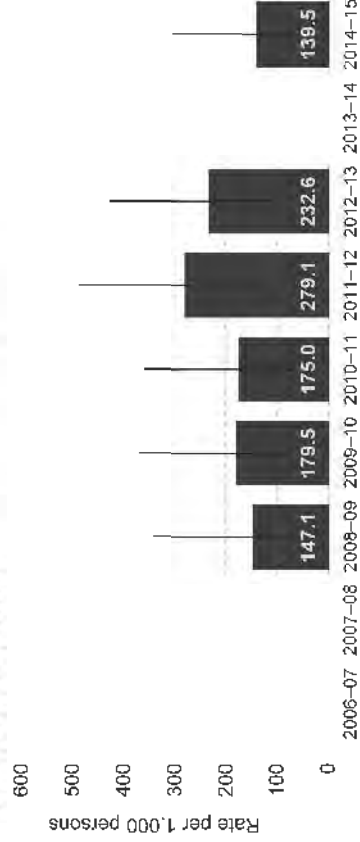
Source: Queensland Police Service, unpublished data

Graph Unique offenders aged 10-17 years for All offences in Coen

Youth offenders

Year	Count	Rate per 1,000 10-17 year olds	Offence type Lower confidence limit (95%)	Upper confidence limit (95%)	Error bars
2006-07	n.a.	n.a.	n.a.	n.a.	0.0 0.0
2007-08	n.a.	n.a.	n.a.	n.a.	0.0 0.0
2008-09	5	147.1	47.7	343.2	99.3 196.1
2009-10	7	179.8	72.2	369.8	107.3 190.3
2010-11	7	175.0	70.4	360.6	104.6 185.6
2011-12	12	279.1	144.2	487.5	134.9 208.4
2012-13	10	232.6	111.9	427.7	121.0 195.1
2013-14	n.a.	n.a.	n.a.	n.a.	0.0 0.0
2014-15	6	139.5	51.2	303.7	88.3 164.2

Unique offenders aged 10-17 years for All offences in Coen



Source: Queensland Police Service, unpublished data

Drop down list

Select Police Division/Community here → **Doomadgee**

Select offence category here → **All**

To maintain data confidentiality, cells with fewer than five counts have been suppressed.

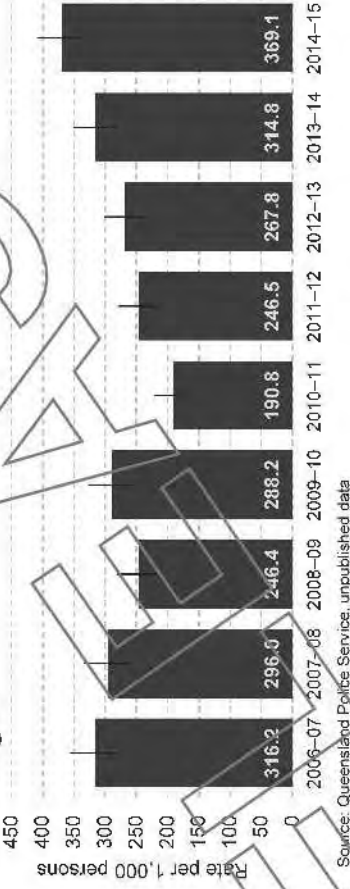
Due to small counts, data are not presented at all for Mossman Gorge community and youth offender data for Coen Police Division have not been presented by type of offence.

Graph All offenders years for All offences in Doomadgee

Unique offenders

Year	Count	Rate per 1,000 10-17 year olds	Offence type Lower confidence limit (95%)	Upper confidence limit (95%)	Error bars
2006-07	259	316.2	278.9	357.2	37.3 41.0
2007-08	256	296.0	260.8	334.5	35.1 38.6
2008-09	220	246.4	214.9	281.2	31.5 34.8
2009-10	266	288.2	254.6	325.0	33.6 36.8
2010-11	183	190.8	164.2	220.6	26.6 29.7
2011-12	248	246.5	216.8	279.2	29.7 32.7
2012-13	275	267.8	237.1	301.4	30.7 33.6
2013-14	328	314.8	281.6	350.8	33.1 36.0
2014-15	392	369.1	333.5	407.5	35.6 38.4

All offenders years for All offences in Doomadgee



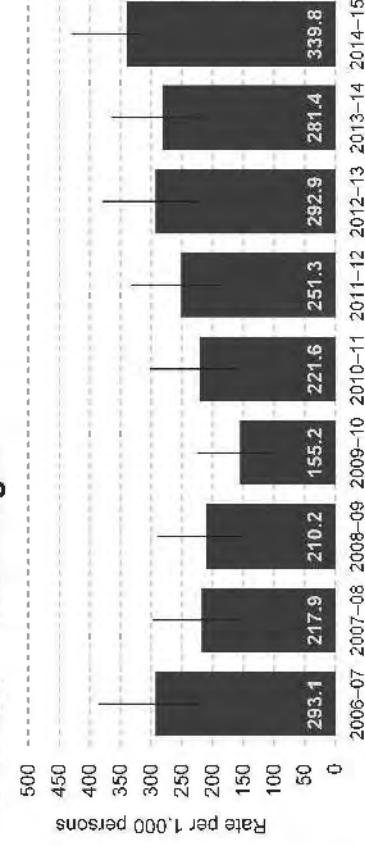
Source: Queensland Police Services, unpublished data

Graph Unique offenders aged 10-17 years for All offences in Doomadgee

Youth offenders

Year	Count	Rate per 1,000 10-17 year olds	Offence type Lower confidence limit (95%)	Upper confidence limit (95%)	Error bars
2006-07	51	293.1	218.2	385.4	74.9 92.3
2007-08	39	217.9	154.9	297.8	62.9 80.0
2008-09	37	210.2	148.0	289.8	62.2 79.5
2009-10	27	155.2	102.3	225.8	52.9 70.6
2010-11	39	221.6	157.6	302.9	64.0 81.3
2011-12	48	251.3	185.3	333.2	66.0 81.9
2012-13	58	292.9	222.4	378.7	70.5 85.7
2013-14	56	281.4	212.6	365.4	68.8 84.0
2014-15	70	339.8	264.9	429.3	74.9 89.5

Unique offenders aged 10-17 years for All offences in Doomadgee



Source: Queensland Police Service, unpublished data

Drop down list

Select Police Division/Community here → Hope Vale

Select offence category here → All

To maintain data confidentiality, cells with fewer than five counts have been suppressed.

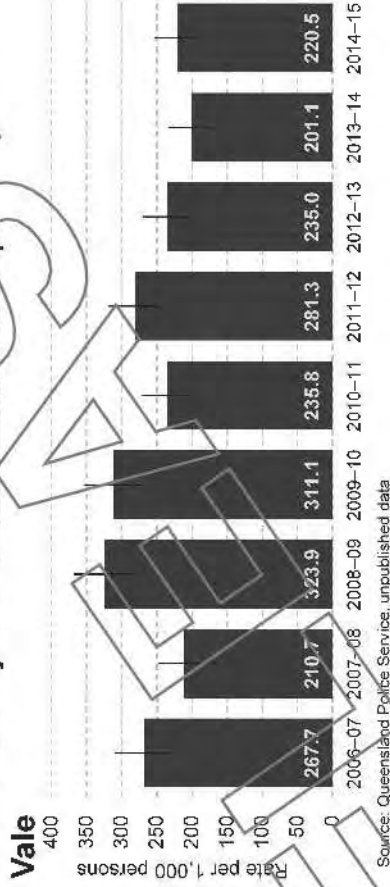
Due to small counts, data are not presented at all for Mossman Gorge community and youth offender data for Coen Police Division have not been presented by type of offence.

Graph All offenders years for All offences in Hope Vale

Unique offenders

Year	Count	Rate per 1,000 10-17 year olds	Offence type Lower confidence limit (95%)	Offence type Upper confidence limit (95%)	Error bars
2006-07	174	267.7	229.4	310.6	38.3 42.9
2007-08	142	210.7	177.5	248.3	33.2 37.6
2008-09	230	323.9	283.4	368.6	40.5 44.7
2009-10	238	311.1	272.8	353.2	38.3 42.1
2010-11	191	235.8	203.5	271.7	32.3 35.9
2011-12	238	281.3	246.7	319.4	34.6 38.1
2012-13	203	235.0	203.7	269.6	31.2 34.6
2013-14	176	201.1	172.5	233.2	28.6 32.0
2014-15	198	220.5	190.8	253.4	29.6 32.9

All offenders years for All offences in Hope Vale



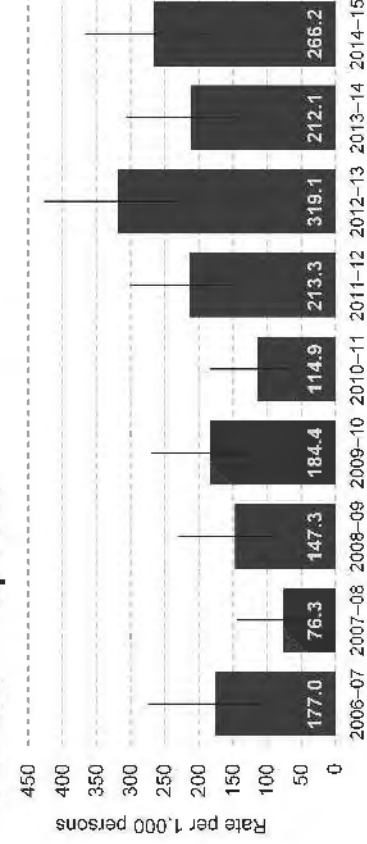
Source: Queensland Police Service, unpublished data

Graph Unique offenders aged 10-17 years for All offences in Hope Vale

Youth offenders

Year	Count	Rate per 1,000 10-17 year olds	Offence type Lower confidence limit (95%)	Offence type Upper confidence limit (95%)	Error bars
2006-07	20	177.0	108.1	273.3	68.9 96.4
2007-08	9	76.3	34.9	144.8	41.4 68.5
2008-09	19	147.3	88.7	230.0	58.6 82.7
2009-10	26	184.4	120.5	270.2	63.9 85.8
2010-11	17	114.9	66.9	183.9	48.0 69.0
2011-12	32	213.3	145.9	301.2	67.4 87.8
2012-13	45	319.1	232.8	427.0	86.4 107.9
2013-14	28	212.1	141.0	306.6	71.2 94.5
2014-15	37	266.2	187.4	366.9	78.8 100.7

Unique offenders aged 10-17 years for All offences in Hope Vale



Source: Queensland Police Service, unpublished data